

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)

This tariff, Idaho Price List No. 1 submitted on behalf of XO Communications Services, Inc., cancels and replaces Price List No. 1, submitted on behalf of XO Idaho, Inc.

XO Communications Services, LLC

Regulations and Schedule of Charges for

Local Exchange Services
And
Message Toll Services

Within the State Of Idaho

Issued: September 11, 2020

Effective: November 30, 2020

Kelly Faul – Senior Manager
22001 Loudoun County Pkwy
Ashburn, VA 20147

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 30, 2020
Boise, Idaho

LOCAL EXCHANGE SERVICES

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	4 th Rev.	*	37	1st Rev.		64	8 th Rev.
1	61 st Rev.	*	38	Original		65	10 th Rev.
2	50 th Rev.	*	39	4 th Rev.	*	66	3 rd Rev.
3	Original		40	8 th Rev.	*	67	2nd Rev.
4	7 th Rev.		41	Original		68	4 th Rev.
5	8 th Rev.		42	Original		69	4 th Rev.
6	Original		43	Original		70	4 th Rev.
7	Original		44	Original		71	4 th Rev.
8	Original		45	9 th Rev.		72	6 th Rev.
9	4 th Rev.	*	46	3rd Rev.		73	8 th Rev.
10	Original		47	2nd Rev.		74	8 th Rev.
11	Original		48	1st Rev.		75	1st Rev.
12	Original		49	2nd Rev.		76	Original
13	Original		50	2 nd Rev.		77	Original
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16	Original		53	2nd Rev.		80	4 th Rev.
17	4 th Rev.	*	54	Original		81	4 th Rev.
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19	Original		56	1st Rev.		83	7 th Rev.
20	Original		57	8 th Rev.		84	Original
21	Original		57.1	Original		85	2 nd Rev.
22	Original		58	1st Rev.		86	Original
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26	Original		58.4	Original		90	Original
27	Original		58.5	10 th Rev.		91	Original
28	Original		58.6	Original		92	Original
29	2nd Rev.		58.7	Original		93	Original
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31	Original		58.9	Original		95	4th Rev.
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33	Original		58.11	9 th Rev.		97	Original
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			58.15	9 th Rev.		101	Original
			59	Original		102	1st Rev.
			60	1st Rev.		103	Original
			61	6 th Rev.		104	Original
			62	1st Rev.		105	Original
			63	1st Rev.			

* - indicates those pages included with this filing

ISSUED: September 11, 2020

EFFECTIVE: November 30, 2020

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 30, 2020
Boise, Idaho

LOCAL EXCHANGE SERVICES

CHECK SHEET, (CONT'D.)

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139	Original	181	6 th Rev.		
140	Original	182	2 nd Rev.		
141	Original	183	Original		
		184	1st Rev.		

* - Indicates pages included with this filing.

ISSUED: September 11, 2020

EFFECTIVE: November 30, 2020

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 30, 2020
Boise, Idaho

LOCAL EXCHANGE SERVICES

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

Alaine Miller, VP - Regulatory & External Affairs
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Seattle, WA 98109

IDI0501

LOCAL EXCHANGE SERVICES

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Issued: April 2, 2015

Effective: May 1, 2015

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAY 1 – 2015

Boise, Idaho

LOCAL EXCHANGE SERVICES

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Issued: May 24, 2017

Kelly Faul, Senior Manager – Government Relations
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Effective July 1, 2017
 Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JUL 1 - 2017

LOCAL EXCHANGE SERVICES

**CONCURRING, CONNECTING OR
OTHER PARTICIPATING CARRIERS**

None

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109

ID10501

LOCAL EXCHANGE SERVICES

SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- C - To signify changed regulation
- D - To signify discontinued rate, regulation or condition
- I - To signify increased rate
- K - To signify that material has been transferred to another sheet or place in the tariff
- M - To signify that material has been transferred from another sheet or place in the tariff
- N - New rate or rule
- R - To signify reduction
- T - To signify a change in text for clarification

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially, however, new pages are occasionally added to the Tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14.
- C. Paragraph Numbering Sequence - There are five levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1. (A)
 - 2.1.1.(A).1
 - 2.1.1.(A).1.a
 - 2.1.1.(A).1.a.i
- D. Check Sheets - When a Tariff filing is made with the Commission, an updated check sheet accompanies the Tariff filing. The check sheet lists the pages contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the addition. The Tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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IDI0501

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(N)
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(N)

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Advance Payment - Payment of all or part of a charge required before the start of service.

Anonymous Call Rejection - This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.

Assume Dial "9" - A system feature that eliminates the need for all Centrex users in the same Centrex group to dial an access level "9" to access the PSTN. All lines in the Centrex must be configured as Assume Dial 9 or none.

Auto Answer Back - The Auto Answer Back feature, when implemented on a Meridian Business set, allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after 4 seconds. Conversation takes place through a hands free unit. This feature requires the use of a hands free Meridian Business Set.

Automatic Call Back - The subscriber can automatically place a call to the last number they dialed without having to redial the full number, whether the call was answered, unanswered or busy. The number last called is rung again if the line is idle and the call goes through. If the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.

Automatic Line (Hotline) - Directs the line to automatically call a preassigned number when a line user lifts the handset.

Automatic Recall - Allows the subscriber to automatically place a call to the last number that tried to call them. This allows the subscriber to easily return missed calls. When activated, if the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.

Automatic Route Selection-Basic (ARS- Basic) - This feature allows Centrex users to automatically select the preferred dedicated route for a PSTN call. The user dials an access level i.e. "9" and the call is routed over the correct dedicated facility for the call type based on routing choices predetermined by the customer and programmed into the Centrex switch. Routing patterns are based on three-digit screening using NPA's only.

Authorized User - A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Issued: September 11, 2020

Effective: November 30, 2020

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Ashburn, VA 20147

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Call Forward Busy - Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward Doesn't Answer Ring Select (Subscriber Programmable Ringing) - Allows the subscriber with the Call Forward Doesn't Answer option to program the number of rings before a call is forwarded. The subscriber dials an access code, receives a special dial tone, and enters the desired number of rings, from two to nine. A confirmation tone is provided if the operation is successful, and from this point on any incoming call that is unanswered is forwarded after the newly specified number of rings. The new ringing time-out value stays in effect until it is changed.

Call Forward No Answer - Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable - Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Forwarding of Call Waiting Calls - This service provides the capability to forward unanswered waiting calls to a subscriber-designated DN by using the combined call treatments of Call Waiting and Call Forward Don't Answer. An incoming call to a busy line first receives standard call waiting treatment in which the called party hears an audible tone and the calling party hears audible ringing. If the call is not answered after a period of time that is equal to the time-out value of Call Forward Don't Answer, the incoming call is given Call Forward Don't Answer treatment and is forwarded to a subscriber-designated DN.

Call Hold - Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park - Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Pickup - Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where pre-designated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Transfer/Consultation/Conference - Provides the capability to transfer or add a third party, using the same line.

Call Waiting - Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel - Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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IDI0501

LOCAL EXCHANGE SERVICES

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Call Waiting Display of Caller ID - On Call Waiting calls the calling party's name or number will be displayed along with the audible CWT tone.

Caller ID Name and Number - Adds the display of the calling party's name to Calling Number Delivery

Calling Number Delivery - Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking - Blocks the delivery of the number to the called party on a per call or per line basis.

Company - XO Communications Services, Inc., a Delaware corporation, which is the issuer of this tariff.

Commission - The Idaho Public Utilities Commission.

Conference/Meet Me - The User can sequentially call up to five other people and add them together to make up a six-way call.

Customer - The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan - A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse ("DP") - The pulse type employed by rotary dial Station sets.

Digital Facility Interface (IXC T-1 Access) - This termination provides a digital interface for a high capacity (T-1) facility that terminates to a customer's Centrex system. This service provides for the termination of 24 circuits within the Centrex to another Centrex, PBX or to a Long Distance Carrier (IXC). Two digital facility interfaces will be needed to connect two Centrex systems, one for each Centrex. The cost of the Digital Facility Interface is in addition to the T-1 private line.

Direct Inward Dialing ("DID") - A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Directed Call Pickup - Allows a Centrex station user to answer incoming calls that ring on another station within a pre-set group by dialing a feature activation code and the extension number of the station being answered. The maximum number of members in a Directed Call Pickup Group is 75.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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IDI0501

LOCAL EXCHANGE SERVICES

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Distinctive Ringing/Call Waiting - With this service, incoming calls from up to 12 DNs (DMS-100) can be automatically identified by distinctive ringing. A distinctive ringing pattern (short-long-short for the DMS-100) accompanies incoming calls from the designated DNs. If a subscriber is engaged in conversation and a call from one of the designated DNs arrives, a distinctive call waiting tone (short-long-short) accompanies the incoming call. Calls from all other DNs ring normally.

Do Not Disturb - Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF") - The pulse type employed by tone dial Station sets.

Electronic Set Interface per PDN - This feature allows for the connection of a Business Set to the Central Office through a special interface card

Executive Busy Override - Allows a station to gain access (barg-in) to a busy station by flashing the switch hook when a busy is reached and dialing a feature activation code. This feature is also available for MADN groups, MCA and SCA.

Executive Busy Override Exempt - Block a station using Executive Busy Override from entering a call that the EBX station user has made or received.

Fast Transfer - This feature, which provides Transfer on Release capability, speeds up call handling for Meridian Business Set (MBS) users by: Reducing the number of keystrokes needed to transfer a call Eliminating the need to first conference the call. The Transfer on Release capability enhances Three-Way Call/Call Transfer (3WC/CXR) feature.

Hunting - Routes a call to an idle Station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Intercept - Provides a recorded announcement of the status of the number dialed; disconnected, number changed, etc.

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MAR 13 2005

Boise, Idaho

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Joint User - A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA - A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection ("LIDL") - LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling - A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

Local Exchange Carrier - Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Mbps - Megabits, or million of Bits, per second.

Message Waiting - This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection ("MIDL") - MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers - A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF") - An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Non-Recurring Charges - The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook - The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook - The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net - A call originating on and placed via facilities neither owned nor leased by the Company.

Originating On-Net - A call originating on and placed via facilities owned or leased by the Company.

Point-of-Termination - The point at which the Company's responsibility to provide equipment and Service ends and where the Customer's responsibilities begin, identified as the interface between the Company and Customer at the Point-of-Presence, a local exchange company's central office, a long-distance company's Point-of-Presence or End-User sites identified in an Access Service Request.

Premises - The location usually indicated by a street address at which Service is provided or delivered, identified as a Point-of-Termination or Service Location in a Service Order.

Presubscription - Presubscription is an arrangement whereby an end user may select and designate to the Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

Privacy Release - Allows a Business Set user to establish a conference call among private MADN-SCA members and an external party. A maximum of 30 parties are permitted in a single connection depending on the number of members of the MADN group.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Remote Access to Call Forwarding - From any phone anywhere a subscriber can forward their number to another number. Call Forward Remote Activation (CFRA) can be accessed from any DTMF telephone simply by dialing an access code and a personal identification number (PIN). If Call Forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination.

Selective Call Acceptance - Allows the subscriber to set up a list of up to 12 DN's in the DMS indicating numbers that should always be able to call the subscriber. When activated, only callers on this list will be connected to the subscriber's line. All other callers hear an announcement.

Selective Call Forwarding (SCF) - Allows subscribers to ensure that selected calls reach them when they are away from the office. Incoming calls from up to 12 DN's can be forwarded to another location. Calls from DN's that are not on the SCF list can be picked up at the office—or receive whatever treatment the subscriber has arranged, such as answering machine or voice mail. If the SCF destination is busy, the originator will receive busy tone.

Issued: July 3, 2007

Effective: July 13, 2007

Kelly Faul – Regulatory Affairs Director
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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 13 2007

Boise, Idaho

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LOCAL EXCHANGE SERVICES

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Selective Call Rejection - Allows the subscriber to set up a list of up to 12 DNs in the DMS indicating telephone numbers from which the subscriber does not wish to receive calls. When activated a number on the list that tries to call will hear an announcement and will not be connected.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Service Outage - A disruption or degradation of On-Net Service.

Services - The Company's telecommunications services offered on the Company's network.

Simultaneous Ring (SimRing) - Enables up to five Directory Numbers (DNs) to ring simultaneously whenever there is a call to a Pilot DN (PDN). The PDN can be any DMS Business line that has subscribed to this service. The PDN and up to four non-pilot DN's can be included in a SimRing group. The phone in the SimRing group that goes off-hook first receives the call.

Special Construction - Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- a) where facilities are not presently available, and Company agrees to construct those facilities;
- b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- d) in a quantity greater than that which the Company would normally construct;
- e) on an expedited basis;
- f) on a temporary basis until permanent facilities are available;
- g) involving abnormal costs; or
- h) in advance of its normal construction.

Special construction charges will be determined on a case by case basis.

Speed Call - Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Station - Telephone equipment from or to which calls are placed.

Station to Station Dialing - Allows Centrex users to dial another station within the same Centrex group using the last 2,3,4, or 5 digits of the Centrex line number.

Three Way Calling - Allows a station to include a third party on a call. If the originator disconnects from the call the 3-Way call is ended, unless the originator's Business Line has Call Transfer in which case the remaining two callers are joined. The originator is billed for all toll or usage charges.

Trunk - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User - A Customer or any other person authorized by the Customer to use service provided under this tariff.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Idaho under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

2.1.2.(A) The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company’s control.

2.1.2.(B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company’s fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

Issued: September 11, 2020

Effective: November 30, 2020

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**Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 30, 2020
Boise, Idaho**

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions

- 2.1.3.(A) Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 45 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein. (C)
- 2.1.3.(B) Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.
- 2.1.3.(C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 45 days written notice for Customer's under contract at the time of notification, and on not less than 30 days for Customer's month-to month at the time of notification. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination. (C)
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(C)
- 2.1.3.(D) This tariff shall be interpreted and governed by the laws of the State of Idaho.
- 2.1.3.(E) Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

Issued: August 15, 2011

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Effective: September 1, 2011
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

SEP 1 – 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

2.1.4.(A) The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer, authorized user, or joint user and the sole liability of the Company.

2.1.4.(B) The Company shall not be liable or responsible for any special, consequential, exemplary or punitive damages or lost profits whether or not caused by the intentional acts or omissions or negligence of the Company's employees, agents or contractors.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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IDI0501

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.1 Undertaking of the Company (Cont'd)2.1.4 Liability of the Company (Cont'd)

- 2.1.4.(C) The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.1.4.(D) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers' facilities or equipment used for or with the services the Company offers.
- 2.1.4.(E) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer.
- 2.1.4.(F) The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment.
- 2.1.4.(G) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- 2.1.4.(H) The Company is not liable for any defacement of, or damage to, the premises of a Customer (or authorized or joint user) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

Issued: March 3, 2005

MAR 13 2005

Effective: March 13, 2005

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ID10501

 LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.1 Undertaking of the Company (Cont'd)2.1.4 Liability of the Company (Cont'd)

2.1.4.(I) The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.

2.1.4.(J) The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

2.1.4.(K) The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with XO Service.

2.1.4.(L) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.1.4.(M) The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

 Issued: March 3, 2005

Boise, Idaho

Effective: March 13, 2005

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IDI0501

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities

2.1.6.(A) Where construction is required, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.(B) The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

2.1.6.(C) Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

2.1.6.(D) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

2.1.6.(D).1 the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or

2.1.6.(D).2 the reception of signals by Customer-provided equipment; or

2.1.6.(D).3 network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, non-routine installation may be provided by the Company. Non-routine installation may include, but not be limited to, installation and/or maintenance performed outside the Company's regular business hours, on an expedited basis outside of the standard installation intervals, or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. The Customer will be charged a non-recurring charge to recover these costs incurred by the Company. Where an expedited installation due date is requested, these charges will be applied even if installation is not completed by the expedited installation due date. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.1.9 Telecommunications Service Priority

The Telecommunications Service Priority System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications service. Under the rules of the Telecommunications Service Priority System, the Company is authorized and required to provide and restore services with Telecommunications Service Priority assignments before services without such assignments. The provision and restoration of Telecommunications Service Priority System services shall be in compliance with Part 64, Appendix A, of the Federal Communications Commission's Rules and Regulations, the guidelines set forth in the Telecommunications Service Priority for National Security Emergency Preparedness Service User Manual and Service Vendor Handbook.

2.2 Prohibited Uses

2.2.1 The service the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- 2.3.1.(A) the payment of all applicable charges pursuant to this tariff;
- 2.3.1.(B) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- 2.3.1.(C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- 2.3.1.(D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

- 2.3.1.(E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- 2.3.1.(F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1 (d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- 2.3.1.(G) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities.
- 2.3.1.(H) Customer shall not route calls to a Public Safety Answering Point ("PSAP") or other emergency answering point over XO services from any location other than the Customer Premises at which XO's local voice service is established, unless Customer has subscribed to XO's PS/ALI service as set forth in Section 4.5.3.

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Issued: July 3, 2007

Effective: July 13, 2007

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 13 2007

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Jurisdictional Nature of Traffic

2.3.2(A) Customer agrees, represents and warrants that all traffic being delivered by Customer to Company for local termination, and all traffic that Company delivers to Customer that has originated in the same local calling area in which Customer's NXX is assigned and/or in which such traffic is terminated to Customer, is local traffic or is legally entitled to be treated as local traffic under all applicable federal, state and local laws, administrative and regulatory requirements and any other authorities having jurisdiction.

2.3.2(B) Customer further agrees to indemnify, defend and hold harmless Company and its parent company, affiliates, employees, directors, officers, and agents from and against all claims, demands, actions, causes of actions, damages, liabilities, losses, and expenses (including reasonable attorney's fees) incurred in connection with: Customer's breach or failure of any representation or warranty; Customer's traffic being processed through the Company switch/node; or the effect of any regulatory or legal modifications/change of law.

2.3.2(C) If Customer defaults in fulfilling any material obligation of the Service Order Agreement, any Amendments or this Tariff, Company shall have the right to terminate the Agreement and the Customer shall pay Company, in addition to any other amounts then owing under the Agreement, a cancellation charge equal to the monthly recurring charge times the number of months remaining in the contract. These charges are intended to establish liquidated damages in the event of early termination and are not intended as a penalty.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)**2.4 Customer Equipment and Channels****2.4.1 General**

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.(A) The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

2.4.2.(B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

2.4.3.(A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.(B) Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Issued: March 3, 2005

Effective: March 13, 2005

Boise, Idaho
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ID10501

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.4 Customer Equipment and Channels (Cont'd)

2.4.4 Inspections

2.4.4.(A) Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.(B) for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.(B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES
SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer. Billing and collection functions performed by the Company shall be in accordance with all applicable statutes and Commission rules.

2.5.1.(A) Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Services, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

2.5.1.(B) A surcharge is imposed on all charges for service originating at addresses in states, counties, and municipalities which levy, or assert a claim of right to levy, a gross receipt or franchise tax on the Company's operations in any such state, county or municipality. This surcharge is based on the particular state's, county's, or municipality's receipts tax or franchise fee and other jurisdiction's taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that jurisdiction. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

2.5.1.(C) Service Order Charge. Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

<u>Primary Service Order Charge</u>		
Adding lines, moving services, convert product types	\$50.00 per order	(I)
<u>Record Order Charge</u>		
Adding or changing directory listings, changing billing account information	\$15.00 per order	
<u>Subsequent Order Charge</u>		
Adding new features, changing existing features	\$50.00 per order	(I)
<u>Line Restoral Charge</u>		
Re-establishing service after suspension for non-payment	\$20.00 per line	
<u>PIC Change Charge</u>		
Changing interLATA or intraLATA carrier	\$5.00 per line	
<u>Technician Visit Charge</u>		
Requests requiring a technician to be dispatched . for work to be completed	\$150.00 per occurrence	(N) (N)

ISSUED: October 6, 2006

EFFECTIVE: November 1, 2006

Kelly Faul, Regulatory Affairs Director
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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 1 - 2006

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

2.5.2.(A) All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable in accordance with applicable Commission rules.

2.5.2.(B) The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month in which service is provided. Usage charges will be billed in arrears.

2.5.2.(C) For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.(D) Amounts not paid within 30 days after the date of invoice are considered past due and Customer will be assessed a 1.5% monthly late charge on past due balances.

2.5.2.(E) Checks payments with insufficient funds or non-existing accounts will be assessed a penalty fee of \$50.00.

(I)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Idaho Public Utilities Commission in accordance with the Commission's rules of procedure.

2.5.3.(A) The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

2.5.3.(B) The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.5 Payment Arrangements (Cont'd)2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge (s) for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

2.5.5 Deposits

2.5.5.(A) Applicants for service or existing Customers may be required to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of *IDAPA 31.41.01.100 - 110*. The deposit requested will be in cash or the equivalent of cash, and will be held in an interest bearing escrow account as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills. The deposit will not exceed an amount equal to:

2.5.5.(A).1 two month's charges for a service or facility which has a minimum payment period of one month; or

2.5.5.(B) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded with interest.

2.5.5.(C) Deposits held will accrue interest at a rate specified by the Commission.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service

- 2.5.6.(A) Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written and oral notices to the Customer in accordance with Commission rules, discontinue or suspend service without incurring any liability.
- 2.5.6.(B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- 2.5.6.(C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- 2.5.6.(D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the Customer, demand a deposit in accordance with applicable state and federal statutes and rules.
- 2.5.6.(E) Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service

2.5.6.(F) The Company may discontinue the furnishings of any and/or all service(s) which the Company is legally entitled to disconnect, to a Customer, without incurring any liability:

2.5.6.(F).1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.(F).1 (a-f) if:

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (c) The Customer has been given all requisite notices by the Company, in accordance with Commission rules, of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.5 Payment Arrangements (Cont'd)2.5.6 Discontinuance of Service (Cont'd)

2.5.6.(F).1 (Cont'd)

- (d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
- (1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
 - (2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (3) Any other fraudulent means or devices; or
- (e) Use of service in such a manner as to interfere with the service of other users; or
- (f) Use of service for unlawful purposes.

2.5.6.(F).2 Upon being given all requisite notices by the Company in accordance with Commission rules, and, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

2.5.6.(F).3 After sending the Customer proper notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within a period established by Commission rule.

2.5.6.(G) The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

2.5.6.(H) Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions: In the event that Company is unable to restore a portion of the Service as required hereunder, or in the event of a Service Outage, Customer shall be entitled to a credit as set forth in 2.6.1.b below, for all unplanned outages in excess of four (4) hours. Credit allowances, if any, shall be deducted from the charges payable by Customer hereunder and shall be expressly indicated on a subsequent bill to Customer. A Service Outage begins when Company is notified or becomes aware of the failure, whichever occurs first. A Service Outage ends when the affected Service is fully operative, subtracting any delay time associated with Company's inability to access the Customer Premise. If the Customer reports Services to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but shall not be deemed a Service Outage.

(a) To be eligible for an Outage Credit, Customer must submit a request for credit in writing within sixty (60) days of the occurrence that includes the Trouble Ticket Number and Circuit ID or any claim for an allowance is waived. Unless otherwise specifically stated, Service Outages are not aggregated for purposes of determining the credit allowance.

(b) Service Outages for Services:

<u>Service Outage Length</u>	<u>Credit Per Circuit</u>
Four (4) hours or less	None
Between four (4) hours and eight (8) hours	0.75% of MRC of the Circuit
Between eight (8) hours and twentyfour (24) hours	1.5% of MRC of Circuit
More than twenty-four (24) hours and for each twenty-four (24) hours thereafter	3.3% of MRC of the Circuit capped at 50% of the MRC for any single Service Outage. Credits are capped at 100% of the MRC for all Service Outages to that same Circuit in any month.

Credit allowances shall be issued in accordance with the Commission's Quality of Service Rules, IDAPA 31.41.01. 501 - 503.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.6 Allowances for Interruptions of Service (Cont'd)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- 2.6.2.(A) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- 2.6.2.(B) interruptions due to the negligence of any person other than the Company including but not limited to, the Customer or other common carriers connected to the Company's facilities;
- 2.6.2.(C) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- 2.6.2.(E) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- 2.6.2.(F) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- 2.6.2.(G) interruption of service due to circumstances or causes beyond the control of the Company.

- 2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.7 Cancellation of Service

2.7.1. Cancellation of Application for Service

- 2.7.1.(A) Applications for service are non-cancelable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2.7.1.(B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- 2.7.1.(C) The special charges described in 2.7.1.(A) and 2.7.1.(B) will be calculated and applied on a case-by-case basis.

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever, Customer agrees to pay to the Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with (C)

- (1) all Non-Recurring Charges reasonably expended by the Company to establish service to the Customer, plus
- (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer, plus
- (3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

2.7.3 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

LOCAL EXCHANGE SERVICES

SECTION 2 - RULES AND REGULATIONS. (CONT'D.)

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the fifth business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)

SECTION 3 - SERVICE AREAS AND LOCATIONS

3.1 Exchange Areas

The Company develops exchange service areas to establish service within a defined geographic area.

3.1.1. Extended Calling Areas: Exchanges and zones included in the extended calling areas are specified below. NXX's associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange area.

3.1.2. List of Exchange Areas Included in Local Calling Area

<u>Exchange Area</u>	<u>Exchange Areas Included In Extended Local Calling Area</u>
<u>Rate Area A</u> Couer D' Alene	Couer D' Alene
<u>Rate Area B</u> Lewiston	Lewiston

Issued: September 11, 2020

Effective: November 30, 2020

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 30, 2020
Boise, Idaho

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES

4.1 Local Exchange Service: The Company’s Local Telephone Service provides a Customer with the ability to connect to the Company’s switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service where available;
- access the same or different presubscribed interexchange carrier(s) selected by the Customer for intraLATA and interLATA calls, and a carrier for international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

The Company’s service cannot be used to originate calls to other telephone companies’ caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company’s switch.

4.1.0 The Access Recovery Charge (“ARC”) is a monthly charge designed to recover increased network costs for access circuits used to provide Service to customers, including but not limited to increases due to FCC or other governmental or regulatory actions or judicial determinations made in connection with incumbent local exchange carrier charges for such circuits. XO reserves the right to add, change or delete Access Recovery Charges upon notice to Customer. The ARC is calculated by application of a percentage to each customer’s total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer’s total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs.

Total MRC	Charge Percentage	Total MRC	Charge Percentage
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	5.00%
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.70%
\$200.01-400.00	14.00%	\$20,000.01-30,000.00	4.50%
\$400.01-600.00	10.50%	\$30,000.01-40,000.00	4.30%
\$600.01-800.00	9.50%	\$40,000.01-50,000.00	4.10%
\$800.01-1000.00	8.50%	\$50,000.01-75,000.00	3.90%
\$1,000.01-1,500.00	7.50%	\$75,000.01-100,000.00	3.70%
\$1,500.01-2,500.00	7.00%	\$100,000.01-250,000.00	3.50%
\$2,500.01-5,000.00	6.50%	\$250,000.01-500,000.00	3.40%
\$5,000.01-7,500.00	5.25%	\$500,000.01 +	3.30%

Issued: September 11, 2020

Effective: November 30, 2020

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 30, 2020
Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)4.1.1.a Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description

Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) is furnished for the digital transmission of information at 64Kbps between the Company's serving wire center and ISDN-compatible terminal equipment located at the customer's premises or other service point. The service consists of a minimum of 23 B (bearer channels) and 1 D (data channel) to provide the Customer with the capabilities of simultaneous access transmission and switching of voice and data services over channelized transport. In addition, ISDN PRI provides the customer with service capabilities and features described in this tariff.

4.1.1.a.(A) Conditions: This service is offered subject to the following conditions:

- (1) PRI is only available from a serving central office (CO) equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- (2) ISDN compatible terminal equipment is required for operation. It is customer's responsibility to power and obtain such equipment.
- (3) PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving CO or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving CO.
- (4) PRI service does not provide for the transmission of packet data.
- (5) Local and long distance usage is not included in the Monthly Recurring Charge (MRC) or Non-recurring Charge (NRC) and is billed at the applicable tariffed rates.
- (6) All PRI Service must have at least one 23 B, plus 1 D PRI arrangement for signaling and control functions. A 23 B plus Back-up D PRI arrangement is required whenever more than 47 B Channels are controlled by a single D channel.
- (7) Each PRI is equipped with one telephone number. For Direct Inward Dial (DID) service, additional telephone numbers may be ordered in blocks of 10, 20 or 100 depending on customer location.
- (8) Clear Channel is available when all Carrier Equipment and customer equipment signaling is set to B8ZS. (See Service Components for definition.)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.a Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service (Cont'd)(T)

4.1.1.a.(B) Service Components: The following Service Components are included in the MRC when ordering ISDN PRI:

- (1) Primary Rate Access Line: Provides a four-wire access loop from the customer premise to the serving CO. The transmission via this loop supports Clear Channel Capability.
- (2) Primary Rate Interface: Provides the multiplexing to support up to 23 B Channels at 64 Kbps and 1 D Channel for signaling at 64 Kbps. With Non-Facilities Associated Signaling, the primary rate interface can provide up to 24 B Channels at 64 Kbps.
- (3) Primary Rate Channels: Provides unlimited usage of the channel that will transport voice or data up to 64 Kbps over any B Channel.
 - a.) Voice Calls may be completed to both ISDN and non-ISDN lines.
 - b.) Data Transmission on the B Channels will be circuit-switched at 64 Kbps within the switch and between compatible CO's. ISDN interconnection to non-ISDN equipped CO's may be potentially subjected to analog transmission or sub-rated to 56Kbps.
 - c.) B Channels can be allocated for specific services, such as DID, Direct Outward Dialing (DOD), Two-Way Trunk, Dedicated Inbound and Outbound Long Distance, or customer can optionally configure channels to access multiple services on a per-call basis.

4.1.1.a.(C) Primary Rate Channel Configurations: Customers may order any one of the following three service configurations when ordering ISDN. However, the first PRI Access Line purchased must be the Standard Channel Configuration. A customer requiring additional ISDN PRI Access Lines may choose the 24 B channels with Non Facilities Associated Signaling or 23B with a Backup D Channel configuration.

1. Standard Channel Configuration: Provides 23 B Channels at 64 Kbps and 1 primary D Channel at 64 Kbps. The B channels carry digitized customer traffic, voice and/or data. The primary D Channel is out of band signaling used to control and route all B Channel traffic on a single ISDN PRI service arrangement.
2. Full Channel Configuration: Provides additional 24 B Channels at 64 Kbps. Only available in conjunction with a Standard channel configuration.
3. Backup Channel Configuration: Provides additional 23 B Channels at 64 Kbps and 1 Backup D Channel at 64 Kbps. The Backup D Channel controls and routes all the B channel traffic of a single ISDN PRI service arrangement should the primary D Channel go out of service. This option is only available in conjunction with a Standard service configuration.

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)4.1.1.a Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)

4.1.1.a.(D) Standard Service Features: The following Standard Service Features are included in the MRC when ordering any one of the Primary Rate Channel Configurations, unless otherwise stated.

Additional features and services are available to customer at the applicable rates found in this tariff.

- (1) Call-by-Call Service: Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to:
 - Access multiple services on a per-call basis. Separate facilities are not needed for individual services such as DID, DOD, dedicated inbound and outbound long distance, and dial tone lines.
 - Access the circuit-switched voice and data services to share B channels and arrange them as a single trunk group. Allows incoming and outgoing circuit-switched voice and data calls to utilize B channels on a call by call basis.
 - Allow Customer to subscribe to more services than channels. The CPE signals the local CO to which type of service to access for each call; inbound/outbound trunk or dedicated long distance service.
- (2) Calling Line Identification Delivery (CLID): Customer receives the originating telephone number provided the information is forwarded by caller's Local Exchange and/or Long Distance Carrier. Incoming call identification is provided via the D channel associated with the incoming calls on a B channel to a PBX.
- (3) Calling Line Identification Delivery Blocking: Customer's telephone number(s) will not be forwarded to the called party.
- (4) Clear Channel Capability: Clear Channel is only available where technically feasible. The B Channels on ISDN PRI are clear. All signaling and control functions are handled by the D Channel allowing 64Kbps on each channel to be used for customer information.
- (5) Non-Facility Control Signaling (NFAS): Provides capability for a single D Channel to provide signaling and control for one or more ISDN PRI line, up to a maximum of five. Following the 23B+D Channel, the 24th Channel on the subsequent ISDN PRI line is made available for customer use. When purchasing more than three ISDN PRI lines, a backup D Channel is recommended.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.a Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)

4.1.1.a.(D) Standard Service Features (Cont'd)

- (6) D Channel Backup: Provides backup for the primary D channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D channel if service to the primary D channel is interrupted.
- (7) Digital Voice Transmission: All voice calls are transmitted using digital signaling.
- (8) Direct Inward Dial (DID) Signaling: Permits incoming dialed calls from the exchange network to reach a specific number served by the CPE without the assistance of an attendant. Provides call identification based on digits sent to the CPE by the CO.
- (9) PBX Station ID Capability: Permits the station users number (calling party) to be transmitted over the ISDN PRI D channel from DID equipped CPE PBX's that use ISDN PRI. Number is provided by the originating station and must have an associated DID telephone number working in the CO.
- (10) Network Ring Again: Permits a calling station encountering a busy to notify the CO switch to signal the calling station when the called station becomes idle. The calling station then notifies the switch to complete the call. Enables the customer to complete calls to a busy station without continuous redialing. Certain equipment restrictions may apply.
- (11) Message Waiting Indication: Allows Utility network to pass Message Waiting Indication information between multiple entities within a PRI network serving arrangement. Requires suitably equipped ISDN switching and terminal equipment.

4.1.1.a.(E) Optional Service Features:

- (a) 2B Channel Transfer: 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- (b) Calling Name Delivery: Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

4.1.1.a.(F) Application of Rates: Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a month to month, 1, 2, 3 or 5 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.a Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (Cont'd)

4.1.1.a.(F) Application of Rates (Cont'd)

4.1.1.a.(F).1 ISDN PRI Non-Recurring Charge (NRC):

	Rate Area A	Rate Area B
Month to Month	\$1,454.00*	n/a
1 Year Term	\$954.00*	\$3,724.00
2 Year Term	\$954.00 *	\$3,724.00
3 Year Term	\$954.00*	\$3,326.05
5 Year Term	\$954.00 *	\$3,213.85
2B Channel Transfer (per PRI Span)	\$100.00	\$100.00
Calling Name Delivery (per PRI Span)	\$100.00	\$100.00

As of November 13, 2005 the following rates will apply:

	Rate Area A
Month to Month	\$1,500.00
1 Year Term	\$1,000.00
2 Year Term	\$1,000.00
3 Year Term	\$1,000.00
5 Year Term	\$1,000.00

4.1.1.a.(F).2 ISDN PRI Monthly Recurring Charges (MRC):

Month to Month	\$1,651.32	n/a	(I)
1 Year Term	\$1,617.60	\$1,339.81	
2 Year Term	\$1,509.56	\$1,108.31	
3 Year Term	\$1,410.80	\$1,062.01	
5 Year Term	\$1,245.44	\$956.83	(I)
2B Channel Transfer (per PRI Sp:	\$75.00	\$75.00	
Calling Name Delivery per PRI S	\$92.59	\$92.59	

4.1.1.a.(F).3 ISDN PRI Change Charge \$50.00

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.b Basic Rate Interface (BRI) Basic Line*: BRI provides two 64 Kbps Bearer B channels used for voice and data transmission, and one 16 Kbps D channel used for call set-up and release the Customer's terminal equipment and interconnection through non-digital central offices may cause transmission speed to be slower than the maximum achievable. The BRI line includes the following standard features at no additional charge. Customer Premises Equipment that is compatible with the ISDN interface is the responsibility of the Customer. ISDN BRI is subject to the availability of Company facilities. The Recurring and Non-Recurring rates are specified in 4.1.1.(B).a.1.

- Dial Tone
- One Directory Listing
- Presubscription for InterLATA and IntraLATA
- Access to 911
- Operator Services
- Directory Assistance
- Place/Receive Toll Free Number Calls
- Local/Long Distance Calls
- 900/976 Blocking

4.1.1.b.(A) ISDN Basic Rate Interface (BRI) Rates and Charges

BRI Non-Recurring Charges

<u>BRI Term</u>	<u>Install Charge</u>
Month-to-Month	\$80.00
1-Year	\$75.00
2-Year	\$70.00
3-Year	\$65.00

BRI Monthly Recurring Charges

Month-to-Month	\$100.41
1-Year	\$119.36
2-Year	\$115.66
3-Year	\$112.22

(1)
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(1)

*Effective December 1, 2008, this product will be available only to current customers at their current location.

Issued: April 23, 2012

Effective: May 18, 2012

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAY 18 2012

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.c Small Business Basic Business Lines*

(C)

Small Business Basic Business Lines are available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 4.1.1.(D) of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.c.(A) Small Business Basic Business Lines include the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call

Blocking Restrictions- Small Business Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

*As of April 1, 2007, this product will only be available to current customers at their current location.

(N)

Issued: March 14, 2007

Kelly Faul – Regulatory Affairs Director
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Effective: April 1, 2007
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

APR 1 - 2007

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.c Small Business Basic Business Lines (Cont'd)

(T)

4.1.1.c.(B) Small Business Basic Business Line Optional Features: Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in Section 4.1.1.c.(D) of this Tariff.

(T)

- Call Forward Busy
- Call Forward Don't Answer
- Call Forward Doesn't Answer Ring Select
- Call Forward Variable
- Call Waiting with Cancel Call Waiting
- Call Forwarding of Call Waiting Calls
- Call Transfer
- Speed Calling 8
- Speed Calling 30
- Three Way Calling
- Caller ID Number Only
- Caller ID Name & Number
- Caller ID Per Line Blocking
- Distinctive Ringing/ Call Waiting
- Automatic Line (Hotline)
- Hunting
- Remote Access to Call Forwarding
- Simultaneous Ring
- Anonymous Call Rejection
- Automatic Call Back
- Selective Call Forwarding
- Selective Call Acceptance
- Selective Call Rejection
- Automatic Recall
- Message Waiting Indication- Audible
- Message Waiting Indication- Visual

Issued: March 7, 2007

Effective: March 17, 2007

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 17 2007

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Services (Cont'd)

4.1.1.c Small Business Basic Business Lines (Cont'd)

(T)

4.1.1.c.(C) Optional Feature Packages

Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed in Section 4.1.1.c.(D) of this Tariff.

<u>Packages</u>	<u>Features Included</u>
Feature Package 2	Three Way Calling and Call Forward Variable
Feature Package 3	Three Way Calling, Call Forward Variable, and Call Transfer
Feature Package 4	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
Feature Package 5	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
Feature Package 6	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

- Anonymous Call Rejection
- Automatic Call Back
- Distinctive Ringing/Call Waiting
- Selective Call Forwarding
- Selective Call Acceptance
- Selective Call Rejection
- Automatic Recall
- MWI- Visual

Issued: March 7, 2007

Effective: March 17, 2007

Kelly Faul, Regulatory Affairs Director
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Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 17 2007

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.c Small Business Basic Business Lines (Cont'd) (T)

4.1.1.c.(D) Small Business Basic Business Line Rates and Charges (T)

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. (T)

4.1.1.c.(D).1 Non-Recurring Charges

<u>Small Business Basic Business Line</u>	<u>Rate Area A</u>	<u>Rate Area B</u>	(T)
1 Year Rate	\$43.00	\$37.00	
2 Year Rate	\$43.00	\$37.00	
3 Year Rate	\$43.00	\$37.00	
<u>Features</u>			
Anonymous Call Rejection	\$10.00	\$9.00	
Call Forward Busy	\$10.00	\$9.00	
Call Forward No Answer	\$10.00	\$9.00	
Call Forward No Answer Ring Select	\$10.00	\$9.00	
Call Forward Variable	\$10.00	\$9.00	
Call Forwarding of Call Waiting Calls	\$10.00	\$9.00	
Call Transfer w/Consultation Hold	\$10.00	\$9.00	
Call Waiting w/ Cancel Call Waiting	\$10.00	\$9.00	
Caller ID	\$10.00	\$9.00	
Caller ID w/ Name & Number	\$10.00	\$9.00	
Distinctive Ringing w/Call Waiting Tone	\$10.00	\$9.00	
Hot Line	\$10.00	\$9.00	
Hunting	\$ 0.00	\$0.00	
Last Call Return	\$10.00	\$9.00	
SimRing	\$ 5.00	\$9.00	
Remote Access to Call Forwarding	\$10.00	\$9.00	
Repeat Dialing (Automatic Recall)	\$10.00	\$9.00	
Selective Call Acceptance	\$10.00	\$9.00	

Issued: March 7, 2007

Kelly Faul, Regulatory Affairs Director
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Effective: March 17, 2007

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

MAR 17 2007

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.c Small Business Basic Business Lines (Cont'd)

4.1.1.c.(D) Small Business Basic Business Line Rates and Charges (Cont'd)

4.1.1.c.(D).1 Non-Recurring Charges (Cont'd)

<u>Features</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
Selective Call Forwarding	\$10.00	\$9.00
Selective Call Rejection	\$10.00	\$9.00
Speed Calling – 30 Numbers	\$10.00	\$9.00
Speed Calling – 8 Numbers	\$10.00	\$9.00
Three Way Calling w/Consultation	\$10.00	\$9.00
Hold		
Touchtone	\$ 0.00	\$0.00
<u>Proposed Feature Packages</u>		
Feature Package 2	\$20.00	\$18.00
Feature Package 3	\$30.00	\$27.00
Feature Package 4	\$40.00	\$36.00
Feature Package 5	\$50.00	\$45.00
Feature Package 6	\$60.00	\$54.00

4.1.1.c.(D).2 Monthly Recurring Charges

<u>Small Business Basic Business Line</u>	<u>Rate Area A</u>	<u>Rate Area B,</u>	
		<u>1-3 Lines:</u>	
1 Year Rate	\$107.30	\$78.24	(I)
2 Year Rate	\$102.83	\$73.76	
3 Year Rate	\$100.58	\$73.76	(I)
		<u>4 or More Lines:</u>	
1 Year Rate		\$78.24	(I)
2 Year Rate		\$73.76	
3 Year Rate		\$73.76	(I)
<u>Features</u>			
Anonymous Call Rejection	\$0.20	\$3.80	
Call Forward Busy	\$1.00	\$2.10	
Call Forward No Answer	\$1.00	\$1.70	
Call Forward No Answer Ring Select	\$1.00	\$1.70	
Call Forward Variable	\$3.00	\$3.00	
Call Forwarding of Call			
Waiting Calls	\$1.00	\$1.70	

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.c Small Business Basic Business Lines (Cont'd) (T)

4.1.1.c.(D) Small Business Basic Business Line Rates and Charges (Cont'd) (T)

4.1.1.c.(D).2 Monthly Recurring Charges (Cont'd)

<u>Features</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
Call Transfer w/Consultation Hold	\$5.00	\$5.10
Call Waiting w/ Cancel Call Waiting	\$6.00	\$3.40
Caller ID	\$9.00	\$6.40
Caller ID w/ Name & Number	\$10.00	\$6.80
Distinctive Ringing w/Call Waiting	\$5.00	\$1.00
Tone		
Hot Line	\$2.00	\$1.70
Circular Hunting	\$0.00	\$0.00
Sequential Hunting	\$0.00	\$0.00
Last Call Return	\$5.00	\$3.00
SimRing	\$5.00	\$5.00
Remote Access to Call Forwarding	\$5.00	\$5.00
Repeat Dialing (Automatic Recall)	\$3.00	\$3.00
Selective Call Acceptance	\$3.00	\$3.00
Selective Call Forwarding	\$3.00	\$3.00
Selective Call Rejection	\$3.00	\$3.00
Speed Calling – 30 Numbers	\$4.00	\$5.00
Speed Calling – 8 Numbers	\$3.00	\$3.00
Three Way Calling w/Consultation	\$4.00	\$3.00
Hold		
Touchtone	\$0.00	\$0.00
<u>Proposed Feature Packages</u>		
Feature Package 2	\$6.65	\$5.70
Feature Package 3	\$10.80	\$9.99
Feature Package 4	\$9.35	\$10.12
Feature Package 5	\$16.80	\$14.96
Feature Package 6	\$19.50	\$17.78

Issued: March 7, 2007

Kelly Faul, Regulatory Affairs Director
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Effective: March 17, 2007

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

MAR 17 2007

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.c Small Business Basic Business Lines (Cont'd)

(T)

4.1.1.c.(D) Small Business Basic Business Line Rates and Charges (Cont'd)

(T)

4.1.1.c.(D).3 Additional Non-Recurring Charges

	<u>Rate Area A</u>	<u>Rate Area B</u>
Service Connection Charge (per line)	\$24.00	\$37.00
Conversion Charge (per line)		
8:00 a.m. – 5:00 p.m.	\$ 5.00	\$ 5.00
After hours	\$10.00	\$10.00

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

Note: Non-Recurring account change charges will not apply during the initial 30 day period following completion of a service order.

Issued: March 7, 2007

Effective: March 17, 2007

Kelly Faul, Regulatory Affairs Director
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Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 17 2007

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.d Centrex

Centrex is a business telephone system that is offered from the local Company central office. Centrex is a service that delivers a set of PBX-like features to individual desks with all lines linked in the Central Office to provide internal communications as well as access to the Public Switched Telephone Network (PSTN). Centrex Customers will be charged a Non-Recurring Charge, a Monthly Recurring Charge and Usage charges as specified in Section 4.1.1.d.(C) of this Tariff, as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.d.(A) Centrex includes the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call
- Blocking Restrictions- Centrex service comes standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.d Centrex (Cont'd)

4.1.1.d.(B) Centrex Product Features

The list below indicates which features will be included in the Centrex offering and whether they will be Standard or Optional features. Customer can select Standard Features at no additional cost over and above the Centrex line Monthly Recurring Charge and Non-Recurring Charges. Additional Monthly Recurring Charges and Non-Recurring Charges incurred for all Optional features are listed in Section 4.1.1.d.(C) of this Tariff.

Standard Centrex Features

- Touchtone
- Blocking Restrictions- Centrex comes standard with all 976/976-like, 500 and 900 area codes blocked. Additional Blocking options are available upon request.
- White Pages and Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking - Per Call
- Itemized Usage Billing by Extension
- Station to Station Dialing

(M)

- Executive Busy Override
- Executive Busy Override Exempt
- Call Forward Busy
- Call Forward Don't Answer
- Call Forward- Variable
- Call Forwarding of Call Waiting Calls
- Call Hold
- Call Waiting Display of Caller ID
- Call Pickup
- Call Transfer
- Call Waiting with Cancel Call Waiting
- Caller ID- Number Only
- Caller ID per Line Blocking
- Conference Calling – Meet Me
- Direct Inward/Direct Outward Dialing
- Directed Call Pickup
- Circular Hunting
- Sequential Hunting

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Some information on this page was moved to Page 56.

Issued: November 3, 2005

Effective: November 13, 2005

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.d Centrex (Cont'd)

4.1.1.d.(B) Centrex Product Features (Cont'd)

Intercept
Ring Again
Speed Calling 8
Speed Calling 30
Three Way Calling
Touch-Tone

Optional Analog Features

Assume Dial "9"
Call Park
Caller ID Name and Number
Automatic Line
Remote Access to Call Forwarding
Simultaneous Ring (SimRing)
Digital Facility Interface (IXC T-1 Access)
Automatic Route Selection-Basic (ARS- Basic)

Electronic Business Set Standard Features

Auto Answer Back
Automatic Line
Fast Transfer
Group Intercom
Primary Directory Number
Privacy Release
Multiple Appearance of Directory Number
(MADN - Single or Multi)

Anonymous Call Rejection
Automatic Call Back
Automatic Recall
Selective Call Acceptance
Selective Call Forwarding
Selective Call Rejection

(N)
—
(N)

Business Set Automatic Dial
Business Set Display
Display Called Number
Display Calling Number
Key Short Hunt
Query Time & Date

(N)
—
(N)
(M)
(M / T)

Electronic Business Set Optional Features

Electronic Set Interface per PDN

Due to the scheduling of Network Turn Up and testing of Electronic Business Set features in all Company Switches, features listed below may not be available at time of Service Activation.

Auto Answer Back	Privacy Release
Fast Transfer	Electronic Set Interface per PDN
Group Intercom	

Some information on this page was moved from Page 55.

(N)

Issued: November 3, 2005

Effective: November 13, 2005

Kelly Faul, Senior Regulatory Manager
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Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.d Centrex (Cont'd)

4.1.1.d.(C) Centrex Rates and Charges - Centrex Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

<u>Monthly Recurring Charges</u>	<u>Rate Area A</u>	<u>Rate Area B</u>	
<u>1 Year Term</u>			
10-24 Centrex Lines	\$55.65	\$55.90	(1)
25-72 Centrex Lines	\$55.65	\$55.90	
73-96 Centrex Lines	\$55.65	\$55.90	(1)
97 + Centrex Lines	ICB	ICB	
<u>2 Year Term</u>			
10-24 Centrex Lines	\$51.78	\$52.09	(1)
25-72 Centrex Lines	\$51.78	\$52.09	
73-96 Centrex Lines	\$51.78	\$52.09	(1)
97 + Centrex Lines	ICB	ICB	
<u>3 Year Term</u>			
10-24 Centrex Lines	\$51.78	\$52.09	(1)
25-72 Centrex Lines	\$51.78	\$52.09	
73-96 Centrex Lines	\$51.78	\$52.09	(1)
97 + Centrex Lines	ICB	ICB	
<u>Non-Recurring Charges</u>	\$26.00	\$37.00	
<u>Optional Features</u>			
<u>Monthly Recurring Charges</u>			
	<u>Rate Area A</u>	<u>Rate Area B</u>	
Primary Appearance of Software No.	\$1.00	\$1.00	
Secondary Appearance of Software No.	\$0.00	\$0.00	
Add-On Module Interface, per module	\$1.00	\$1.00	
Direct Station Selection /Busy Lamp Field	\$8.00	\$8.00	
Assume Dial "9"	\$3.00	\$3.00	
Call Park	\$1.00	\$1.00	
Caller ID Name and Number	\$3.00	\$7.00	
Caller ID Blocking	\$0.00	\$0.00	
Automatic Line (Hot Line)	\$4.00	\$4.00	
Remote Access to Call Forwarding	\$5.00	\$5.00	
Simultaneous Ring (SimRing)	\$3.00	\$3.00	
Digital Interface Facility (IXC T-1 Access)	\$89.25	\$89.25	
ARS-Basic (NPA Screening Only)	\$148.75	\$148.75	
Electronic Set Interface per PDN	\$1.00	\$1.00	

Issued: December 12, 2018

Effective: January 1, 2019

Kelly Faul - Senior Manager, Government Relations
22001 Loudoun County Pkwy
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Idaho Public Utilities Commission
Office of the Secretary
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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.d Centrex (Cont'd)

4.1.1.d.(C) Centrex Rates and Charges (Cont'd)

<u>Monthly Recurring Charges</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
Anonymous Call Rejection	\$ 0.20	\$ 3.80
Automatic Call Back	\$ 5.00	\$ 3.00
Automatic Recall	\$ 3.00	\$ 3.00
Selective Call Acceptance	\$ 3.00	\$ 3.00
Selective Call Forwarding	\$ 3.00	\$ 3.00
Selective Call Rejection	\$ 3.00	\$ 3.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.d Centrex (Cont'd)

4.1.1.d.(C) Centrex Rates and Charges

Optional Features

<u>Non-Recurring Charges</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
Primary Appearance of Software No.	\$6.00	\$6.00
Secondary Appearance of Software No.	\$13.00	\$13.00
Add-On Module Interface, per module	\$9.00	\$9.00
Direct Station Selection /Busy Lamp Field	\$85.00	\$85.00
Assume Dial "9"	\$4.00	\$4.00
Call Park	\$4.00	\$4.00
Caller ID Name and Number	\$0.00	\$9.00
Caller ID per Line Blocking	\$0.00	\$0.00
Automatic Line (Hot Line)	\$26.00	\$26.00
Remote Access to Call Forwarding	\$0.00	\$0.00
Simultaneous Ring (SimRing)	\$0.00	\$0.00
Digital Interface Facility (IXC T-1 Access)	\$0.00	\$0.00
ARS-Basic (NPA Screening Only)	\$0.00	\$0.00
Electronic Set Interface per PDN	\$0.00	\$0.00
Anonymous Call Rejection	\$ 0.20	\$ 3.80
Automatic Call Back	\$ 5.00	\$ 3.00
Automatic Recall	\$ 3.00	\$ 3.00
Selective Call Acceptance	\$ 3.00	\$ 3.00
Selective Call Forwarding	\$ 3.00	\$ 3.00
Selective Call Rejection	\$ 3.00	\$ 3.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.e Business Services Basic Business Lines*

(C)

Business Services Basic Business Lines are available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Business Services Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 4.1.1.(D) of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.e.(A) Business Services Basic Business Lines include the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call

Blocking Restrictions- Business Services Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

* As of April 1, 2007, this product will only be available to current customers at their current location.

(N)

Issued: March 14, 2007

Kelly Faul – Regulatory Affairs Director
11111 Sunset Hills Rd.
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Effective: April 1, 2007

Idaho Public Utilities Commission
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APR 1 - 2007

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.e Business Services Basic Business Lines (Cont'd)

4.1.1.e.(D) Business Services Basic Business Line Rates and Charges

Business Services Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

4.1.1.e.(D).1 Non-Recurring Charges

<u>Business Services Basic Business Line</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
1 Year Rate	\$43.00	\$37.00
2 Year Rate	\$43.00	\$37.00
3 Year Rate	\$43.00	\$37.00
<u>Features</u>		
Anonymous Call Rejection	\$10.00	\$9.00
Call Forward Busy	\$10.00	\$9.00
Call Forward No Answer	\$10.00	\$9.00
Call Forward No Answer Ring Select	\$10.00	\$9.00
Call Forward Variable	\$10.00	\$9.00
Call Forwarding of Call Waiting Calls	\$10.00	\$9.00
Call Transfer w/Consultation Hold	\$10.00	\$9.00
Call Waiting w/ Cancel Call Waiting	\$10.00	\$9.00
Caller ID	\$10.00	\$9.00
Caller ID w/ Name & Number	\$10.00	\$9.00
Distinctive Ringing w/Call Waiting Tone	\$10.00	\$9.00
Hot Line	\$10.00	\$9.00
Hunting	\$ 0.00	\$0.00
Last Call Return	\$10.00	\$9.00
SimRing	\$ 5.00	\$9.00
Remote Access to Call Forwarding	\$10.00	\$9.00
Repeat Dialing (Automatic Recall)	\$10.00	\$9.00
Selective Call Acceptance	\$10.00	\$9.00

Issued: March 7, 2007

Effective: March 17, 2007

Kelly Faul, Regulatory Affairs Director
11111 Sunset Hills Road
Reston, VA 20190

Idaho Public Utilities Commission
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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.e Business Services Basic Business Lines (Cont'd)

4.1.1.e.(D) Business Services Basic Business Line Rates and Charges (Cont'd)

4.1.1.e.(D).1 Non-Recurring Charges (Cont'd)

<u>Features</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
Selective Call Forwarding	\$10.00	\$9.00
Selective Call Rejection	\$10.00	\$9.00
Speed Calling – 30 Numbers	\$10.00	\$9.00
Speed Calling – 8 Numbers	\$10.00	\$9.00
Three Way Calling w/Consultation	\$10.00	\$9.00
Hold		
Touchtone	\$ 0.00	\$0.00
<u>Proposed Feature Packages</u>		
Feature Package 2	\$20.00	\$18.00
Feature Package 3	\$30.00	\$27.00
Feature Package 4	\$40.00	\$36.00
Feature Package 5	\$50.00	\$45.00
Feature Package 6	\$60.00	\$54.00

4.1.1.e.(D).2 Monthly Recurring Charges

<u>Business Services Basic Business Line</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
1 Year Rate	\$107.30	\$78.24
2 Year Rate	\$102.83	\$73.76
3 Year Rate	\$100.58	\$73.76
<u>Features</u>		
Anonymous Call Rejection	\$0.20	\$3.80
Call Forward Busy	\$1.00	\$2.10
Call Forward No Answer	\$1.00	\$1.70
Call Forward No Answer Ring Select	\$1.00	\$1.70
Call Forward Variable	\$3.00	\$3.00
Call Forwarding of Call		
Waiting Calls	\$1.00	\$1.70

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Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.e Business Services Basic Business Lines (Cont'd)

4.1.1.e.(D) Business Services Basic Business Line Rates and Charges (Cont'd)

4.1.1.e.(D).2 Monthly Recurring Charges (Cont'd)

<u>Features</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
Call Transfer w/Consultation Hold	\$5.00	\$5.10
Call Waiting w/ Cancel Call Waiting	\$6.00	\$3.40
Caller ID	\$9.00	\$6.40
Caller ID w/ Name & Number	\$10.00	\$6.80
Distinctive Ringing w/Call Waiting Tone	\$5.00	\$1.00
Hot Line	\$2.00	\$1.70
Circular Hunting	\$0.00	\$0.00
Sequential Hunting	\$0.00	\$0.00
Last Call Return	\$5.00	\$3.00
SimRing	\$5.00	\$5.00
Remote Access to Call Forwarding	\$5.00	\$5.00
Repeat Dialing (Automatic Recall)	\$3.00	\$3.00
Selective Call Acceptance	\$3.00	\$3.00
Selective Call Forwarding	\$3.00	\$3.00
Selective Call Rejection	\$3.00	\$3.00
Speed Calling – 30 Numbers	\$4.00	\$5.00
Speed Calling – 8 Numbers	\$3.00	\$3.00
Three Way Calling w/Consultation Hold	\$4.00	\$3.00
Touchtone	\$0.00	\$0.00
<u>Proposed Feature Packages</u>		
Feature Package 2	\$6.65	\$5.70
Feature Package 3	\$10.80	\$9.99
Feature Package 4	\$9.35	\$10.12
Feature Package 5	\$16.80	\$14.96
Feature Package 6	\$19.50	\$17.78

Issued: March 7, 2007

Effective: March 17, 2007

Kelly Faul, Regulatory Affairs Director
11111 Sunset Hills Road
Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.e Business Services Basic Business Lines (Cont'd)

4.1.1.e.(D) Business Services Basic Business Line Rates and Charges (Cont'd)

4.1.1.e.(D).3 Additional Non-Recurring Charges

	<u>Rate Area A</u>	<u>Rate Area B</u>
Service Connection Charge (per line)	\$24.00	\$37.00
Conversion Charge (per line)		
8:00 a.m. – 5:00 p.m.	\$ 5.00	\$ 5.00
After hours	\$10.00	\$10.00

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

Note: Non-Recurring account change charges will not apply during the initial 30 day period following completion of a service order.

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Issued: March 7, 2007

Effective: March 17, 2007

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Reston, VA 20190

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MAR 17 2007

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.f Small Business Basic Business Lines II

Small Business Basic Business Lines II are available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Small Business Basic Business Line II Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 4.1.1.(D) of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.f.(A) Small Business Basic Business Lines II include the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call

Blocking Restrictions- Small Business Basic Business Lines II come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

Issued: March 14, 2007

Effective: April 1, 2007

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Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
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APR 1 - 2007

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

(N)

4.1 Local Exchange Service (Cont'd)

4.1.1.f Small Business Basic Business Lines II (Cont'd)

4.1.1.f.(B) Small Business Basic Business Line II Optional Features: Small Business Basic Business Line II Customers may order the following Optional Features listed below at the Rates specified in Section 4.1.1.f.(D) of this Tariff.

- Call Forward Doesn't Answer Ring Select
- Call Waiting with Cancel Call Waiting
- Call Forwarding of Call Waiting Calls
- Speed Calling 8
- Speed Calling 30
- Caller ID Per Line Blocking
- Distinctive Ringing/ Call Waiting
- Automatic Line (Hotline)
- Hunting (Circular)
- Remote Access to Call Forwarding
- Simultaneous Ring
- Anonymous Call Rejection
- Automatic Call Back
- Selective Call Forwarding
- Selective Call Acceptance
- Selective Call Rejection
- Automatic Recall
- Message Waiting Indication- Audible
- Message Waiting Indication- Visual

4.1.1.f.(C) Optional Feature

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

- Anonymous Call Rejection
- Automatic Call Back
- Distinctive Ringing/Call Waiting
- Selective Call Forwarding
- Selective Call Acceptance
- Selective Call Rejection
- Automatic Recall
- MWI- Visual

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Issued: March 14, 2007

Effective: April 1, 2007

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ACCEPTED FOR FILING

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SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

(N)

4.3 Local Exchange Services (Cont'd)

4.1.1.f Small Business Basic Business Lines II (Cont'd)

4.1.1.f.(D) Small Business Basic Business Line II Rates and Charges

Small Business Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

4.1.1.f(D).1 Non-Recurring Charges

<u>Small Business Basic Business Line II</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
1 Year Rate	\$43.00	\$37.00
2 Year Rate	\$43.00	\$37.00
3 Year Rate	\$43.00	\$37.00
<u>Features</u>		
Anonymous Call Rejection	\$10.00	\$9.00
Call Forward No Answer Ring Select	\$10.00	\$9.00
Call Forwarding of Call Waiting Calls	\$10.00	\$9.00
Call Waiting w/ Cancel Call Waiting	\$10.00	\$9.00
Distinctive Ringing w/Call Waiting Tone	\$10.00	\$9.00
Hot Line	\$10.00	\$9.00
Hunting (Circular)	\$ 0.00	\$0.00
Last Call Return	\$10.00	\$9.00
SimRing	\$ 5.00	\$9.00
Remote Access to Call Forwarding	\$10.00	\$9.00
Repeat Dialing (Automatic Recall)	\$10.00	\$9.00
Selective Call Acceptance	\$10.00	\$9.00
Selective Call Forwarding	\$10.00	\$9.00
Selective Call Rejection	\$10.00	\$9.00
Speed Calling – 30 Numbers	\$10.00	\$9.00
Speed Calling – 8 Numbers	\$10.00	\$9.00
Touchtone	\$ 0.00	\$0.00

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Issued: March 14, 2007

Effective: April 1, 2007

Kelly Faul – Regulatory Affairs Director
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Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

APR 1 – 2007

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Services (Cont'd)

4.1.1.f Small Business Basic Business Lines II (Cont'd)

4.1.1.f.(D).2 Monthly Recurring Charges

<u>Small Business Basic Business Line II</u>	<u>Rate Area A</u>	<u>Rate Area B,</u>	
		<u>1-3 Lines:</u>	
1 Year Rate	\$107.30	\$78.24	(I)
2 Year Rate	\$102.83	\$73.76	
3 Year Rate	\$100.58	\$73.76	(I)
		<u>4 or More Lines:</u>	
1 Year Rate		\$78.24	(I)
2 Year Rate		\$73.76	
3 Year Rate		\$73.76	(I)
<u>Features</u>			
Anonymous Call Rejection	\$0.20	\$3.80	
Call Forward No Answer Ring Select	\$1.00	\$1.70	
Call Forwarding of Call			
Call Waiting	\$1.00	\$1.70	
Call Transfer w/Consultation Hold	\$5.00	\$5.10	
Call Waiting w/ Cancel Call Waiting	\$6.00	\$3.40	
Distinctive Ringing w/Call Waiting Tone	\$5.00	\$1.00	
Hot Line	\$2.00	\$1.70	
Circular Hunting	\$0.00	\$0.00	
Last Call Return	\$5.00	\$3.00	
SimRing	\$5.00	\$5.00	
Remote Access to Call Forwarding	\$5.00	\$5.00	
Repeat Dialing (Automatic Recall)	\$3.00	\$3.00	
Selective Call Acceptance	\$3.00	\$3.00	
Selective Call Forwarding	\$3.00	\$3.00	
Selective Call Rejection	\$3.00	\$3.00	
Speed Calling – 30 Numbers	\$4.00	\$5.00	
Speed Calling – 8 Numbers	\$3.00	\$3.00	
Touchtone	\$0.00	\$0.00	

4.1.1.f.(D).3 Additional Non-Recurring Charges

	<u>Rate Area A</u>	<u>Rate Area B</u>
Service Connection Charge (per line)	\$24.00	\$37.00
Conversion Charge (per line)		
8:00 a.m. – 5:00 p.m.	\$ 5.00	\$ 5.00
After hours	\$10.00	\$10.00

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

Note: Non-Recurring account change charges will not apply during the initial 30 day period following completion of a service order.

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.1.h Business Services Basic Business Lines II

Business Services Basic Business Lines II are available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Business Services Basic Business Line II Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 4.1.1.(D) of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.h.(A) Business Services Basic Business Lines II include the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call
- Blocking Restrictions- Business Services Basic Business Lines II come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

Issued: March 14, 2007

Effective: April 1, 2007

Kelly Faul – Regulatory Affairs Director
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Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

APR 1 - 2007

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

(N)

4.1 Local Exchange Service (Cont'd)

4.1.1.h Business Services Basic Business Lines II (Cont'd)

4.1.1.h.(B) Business Services Basic Business Line II Optional Features: Business Services Basic Business Line II Customers may order the following Optional Features listed below at the Rates specified in Section 4.1.1.h.(D) of this Tariff.

- Call Forward Doesn't Answer Ring Select
- Call Waiting with Cancel Call Waiting
- Call Forwarding of Call Waiting Calls
- Speed Calling 8
- Speed Calling 30
- Caller ID Per Line Blocking
- Distinctive Ringing/ Call Waiting
- Automatic Line (Hotline)
- Hunting (Circular)
- Remote Access to Call Forwarding
- Simultaneous Ring
- Anonymous Call Rejection
- Automatic Call Back
- Selective Call Forwarding
- Selective Call Acceptance
- Selective Call Rejection
- Automatic Recall
- Message Waiting Indication- Audible
- Message Waiting Indication- Visual

4.1.1.h.(C) Optional Feature

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

- Anonymous Call Rejection
- Automatic Call Back
- Distinctive Ringing/Call Waiting
- Selective Call Forwarding
- Selective Call Acceptance
- Selective Call Rejection
- Automatic Recall
- MWI- Visual

(N)

Issued: March 14, 2007

Effective: April 1, 2007

Kelly Faul – Regulatory Affairs Director
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Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

APR 1 - 2007

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

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4.5 Local Exchange Services (Cont'd)

4.1.1.h Business Services Basic Business Lines II (Cont'd)

4.1.1.h.(D) Business Services Basic Business Line II Rates and Charges

Business Services Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

4.1.1.h.(D).1 Non-Recurring Charges

<u>Business Services Basic Business Line II</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
1 Year Rate	\$43.00	\$37.00
2 Year Rate	\$43.00	\$37.00
3 Year Rate	\$43.00	\$37.00
<u>Features</u>		
Anonymous Call Rejection	\$10.00	\$9.00
Call Forward No Answer Ring Select	\$10.00	\$9.00
Call Forwarding of Call Waiting Calls	\$10.00	\$9.00
Call Waiting w/ Cancel Call Waiting	\$10.00	\$9.00
Distinctive Ringing w/Call Waiting Tone	\$10.00	\$9.00
Hot Line	\$10.00	\$9.00
Hunting (Circular)	\$ 0.00	\$0.00
Last Call Return	\$10.00	\$9.00
SimRing	\$ 5.00	\$9.00
Remote Access to Call Forwarding	\$10.00	\$9.00
Repeat Dialing (Automatic Recall)	\$10.00	\$9.00
Selective Call Acceptance	\$10.00	\$9.00
Selective Call Forwarding	\$10.00	\$9.00
Selective Call Rejection	\$10.00	\$9.00
Speed Calling – 30 Numbers	\$10.00	\$9.00
Speed Calling – 8 Numbers	\$10.00	\$9.00
Touchtone	\$ 0.00	\$0.00

(N)

Issued: March 14, 2007

Effective: April 1, 2007

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Idaho Public Utilities Commission
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APR 1 - 2007

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.2 Local Exchange Services (Cont'd)

4.1.1.h Business Services Basic Business Lines II (Cont'd)

4.1.1.h.(D).2 Monthly Recurring Charges

<u>Business Services Basic Business Line II</u>	<u>Rate Area A</u>	<u>Rate Area B</u>	
1 Year Rate	\$107.30	\$78.24	(I)
2 Year Rate	\$102.83	\$73.76	
3 Year Rate	\$100.58	\$73.76	(I)
<u>Features</u>			
Anonymous Call Rejection	\$0.20	\$3.80	
Call Forward No Answer Ring Select	\$1.00	\$1.70	
Call Forwarding of Call			
Call Waiting	\$1.00	\$1.70	
Call Transfer w/Consultation Hold	\$5.00	\$5.10	
Call Waiting w/ Cancel Call Waiting	\$6.00	\$3.40	
Distinctive Ringing w/Call Waiting Tone	\$5.00	\$1.00	
Hot Line	\$2.00	\$1.70	
Circular Hunting	\$0.00	\$0.00	
Last Call Return	\$5.00	\$3.00	
SimRing	\$5.00	\$5.00	
Remote Access to Call Forwarding	\$5.00	\$5.00	
Repeat Dialing (Automatic Recall)	\$3.00	\$3.00	
Selective Call Acceptance	\$3.00	\$3.00	
Selective Call Forwarding	\$3.00	\$3.00	
Selective Call Rejection	\$3.00	\$3.00	
Speed Calling – 30 Numbers	\$4.00	\$5.00	
Speed Calling – 8 Numbers	\$3.00	\$3.00	
Touchtone	\$0.00	\$0.00	

4.1.1.h.(D).3 Additional Non-Recurring Charges

	<u>Rate Area A</u>	<u>Rate Area B</u>
Service Connection Charge (per line)	\$24.00	\$37.00
Conversion Charge (per line)		
8:00 a.m. – 5:00 p.m.	\$ 5.00	\$ 5.00
After hours	\$10.00	\$10.00

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

Note: Non-Recurring account change charges will not apply during the initial 30 day period following completion of a service order.

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)4.1 Local Exchange Service (Cont'd)4.1.2 Business Trunks

Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

Direct Inward Dial Trunks can be customized to support customers call traffic requirements:

In-Only Trunks: A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Out Only Trunks: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

In-Only with DID Trunk: A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Two-Way with DID Trunk: A Trunk equipped with Direct Inward Dialing Service that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

Direct Inward Dialing (DID) Service: a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

Fractional T1 Trunks

Basic T1 Facility - A T1 facility that is equipped with In-Only, Out-Only, or Two-Way trunks.

Advanced T1 Facility - A T1 facility that is equipped with In-Only with DID or Two-Way with DID trunks.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Business Trunks (Cont'd)

4.1.2.(A) PBX Analog Trunks*

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The PBX Analog Trunk provides a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or a combination of DID/DOD.

4.1.2.(A).1

PBX Analog Trunk Rates and Charges

PBX Analog Trunk Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly recurring Charges (MRC's) and Usage Charges, as specified below. Usage Charges are included in the flat monthly charge for Business Trunks. Additional Federal, State and Local taxes and Surcharges may also apply.

<u>Non-Recurring Charges</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
<u>In Only</u>		
1 Year	\$37.00	\$37.00
2 Year	\$37.00	\$37.00
3 Year	\$37.00	\$37.00
<u>Out Only</u>		
1 Year	\$37.00	\$37.00
2 Year	\$37.00	\$37.00
3 Year	\$37.00	\$37.00
<u>Two-Way</u>		
1 Year	\$37.00	\$37.00
2 Year	\$37.00	\$37.00
3 Year	\$37.00	\$37.00
<u>In Only w/ DID</u>		
1 Year	\$49.00	\$49.00
2 Year	\$49.00	\$49.00
3 Year	\$49.00	\$49.00
DID Numbers – 20	\$17.00	\$17.00
DID Numbers – 100	\$85.00	\$85.00

**Effective December 1, 2008, this product will be available only to current customers at their current location.

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Issued: November 21, 2008

Effective: December 1, 2008

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

DEC 1 - 2008

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd.)

4.1.2 Business Trunks (Cont'd)

4.1.2.(A) PBX Analog Trunks (Cont'd)

4.1.2.(A).1 PBX Analog Trunk Rates and Charges (Cont'd)

<u>Monthly Recurring Charges</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
<u>In Only</u>		
1 Year	\$32.39	\$31.60
2 Year	\$30.75	\$29.22
3 Year	\$29.52	\$29.22
<u>Out Only</u>		
1 Year	\$32.39	\$31.60
2 Year	\$30.75	\$29.22
3 Year	\$29.52	\$29.22
<u>Two-Way</u>		
1 Year	\$32.39	\$31.60
2 Year	\$30.75	\$29.22
3 Year	\$29.52	\$29.22
<u>In Only w/ DID</u>		
1 Year	\$42.05	\$43.50
2 Year	\$40.10	\$40.42
3 Year	\$38.89	\$40.42
<u>Two-Way w/ DID</u>		
1 Year	\$73.78	\$43.50
2 Year	\$68.90	\$40.42
3 Year	\$68.90	\$40.42
DID Numbers – 20	\$3.90	\$3.90
DID Numbers – 100	\$19.45	\$19.45

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Issued: December 12, 2018

Effective: January 1, 2019

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22001 Loudoun County Pkwy
Ashburn, VA 20147

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Business Trunks (Cont'd)

4.1.2.(B) Digital Switched T-1

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office. Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers. Digital Switched T-1 service is provisioned as either a:

- * Full Digital Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and 24 channels or,
- * Fractional Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and individual channels (minimum of 10 channels)

4.1.2.(B).1 Digital Switched T-1 Rates and Charges - Digital Switched T-1 Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly Recurring Charges (MRC's) and Usage Charges, as specified below. Usage Charges are included in the flat monthly charge for Business Trunks. Additional Federal, State and Local Taxes and Surcharges may also apply.

<u>Non-Recurring Charges</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
<u>Full Switched Digital T1 Trunks</u>		
<u>In Only (Basic)</u>		
1 Year	\$2,037.00	\$2,037.00
2 Year	\$2,037.00	\$2,037.00
3 Year	\$2,037.00	\$2,037.00
<u>Out Only (Basic)</u>		
1 Year	\$2,037.00	\$2,037.00
2 Year	\$2,037.00	\$2,037.00
3 Year	\$2,037.00	\$2,037.00

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Issued: November 3, 2005

Effective: November 13, 2005

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Idaho Public Utilities Commission
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ACCEPTED FOR FILING

NOV 13 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd.)

4.1.2 Business Trunks (Cont'd)

4.1.2.(B) Digital Switched T-1 (Cont'd)

4.1.2.(B).1 Digital Switched T-1 Rates and Charges (Cont'd)

<u>Non-Recurring Charges</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
<u>Two-Way (Basic)</u>		
1 Year	\$2,037.00	\$2,037.00
2 Year	\$2,037.00	\$2,037.00
3 Year	\$2,037.00	\$2,037.00
<u>In Only w/ DID</u>		
1 Year	\$2,037.00	\$2,037.00
2 Year	\$2,037.00	\$2,037.00
3 Year	\$2,037.00	\$2,037.00
<u>Two-Way w/ DID</u>		
1 Year	\$2,037.00	\$2,037.00
2 Year	\$2,037.00	\$2,037.00
3 Year	\$2,037.00	\$2,037.00
DID Numbers – 20	\$17.00	\$17.00
DID Numbers – 100	\$85.00	\$85.00
<u>Fractional Switched Digital T1 Trunks</u>		
<u>Digital Transmission Facility, Basic</u>		
1 Year	\$935.00	\$935.00
2 Year	\$935.00	\$935.00
3 Year	\$935.00	\$935.00
<u>Per Channel Rate, Basic</u>		
<u>In Only</u>		
1 Year	\$61.00	\$61.00
2 Year	\$61.00	\$61.00
3 Year	\$61.00	\$61.00
<u>Out Only</u>		
1 Year	\$61.00	\$61.00
2 Year	\$61.00	\$61.00
3 Year	\$61.00	\$61.00
<u>Two-Way</u>		
1 Year	\$61.00	\$61.00
2 Year	\$61.00	\$61.00
3 Year	\$61.00	\$61.00

(T)

Issued: November 3, 2005

Effective: November 13, 2005

Kelly Faul, Senior Regulatory Manager
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Idaho Public Utilities Commission
 Office of the Secretary

ACCEPTED FOR FILING

NOV 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Business Trunks (Cont'd)

4.1.2.(B) Digital Switched T-1 (Cont'd)

4.1.2.(B).1 Digital Switched T-1 Rates and Charges (Cont'd)

<u>Non-Recurring Charges</u>	<u>Rate Area A</u>	<u>Rate Area B</u>	
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Fractional Switched Digital T1 Trunks
Digital Transmission Facility, Advanced

1 Year	\$935.00	\$935.00	
2 Year	\$935.00	\$935.00	
3 Year	\$935.00	\$935.00	

Per Channel Rate, Advanced In Only w/ DID

1 Year	\$61.00	\$61.00	
2 Year	\$61.00	\$61.00	
3 Year	\$61.00	\$61.00	

Two-Way w/ DID

1 Year	\$61.00	\$61.00	
2 Year	\$61.00	\$61.00	
3 Year	\$61.00	\$61.00	

<u>Monthly Recurring Charges</u>	<u>Rate Area A</u>	<u>Rate Area B</u>	
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Full Switched Digital T1 Trunks In Only (Basic)

1 Year	\$1,961.44	\$1,624.61	(1)
2 Year	\$1,830.45	\$1,343.93	
3 Year	\$1,711.37	\$1,287.78	(1)

Out Only (Basic)

1 Year	\$1,961.44	\$1,624.61	(1)
2 Year	\$1,830.45	\$1,343.93	
3 Year	\$1,711.37	\$1,287.78	(1)

Two-Way (Basic)

1 Year	\$1,961.44	\$1,624.61	(1)
2 Year	\$1,830.45	\$1,343.93	
3 Year	\$1,711.37	\$1,287.78	(1)

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Business Trunks (Cont'd)

4.1.2.(B) Digital Switched T-1 (Cont'd)

4.1.2.(B).1 Digital Switched T-1 Rates and Charges (Cont'd)

<u>Monthly Recurring Charges</u>	<u>Rate Area A</u>	<u>Rate Area B</u>	
<u>Full Switched Digital T1 Trunks</u>			
<u>In Only w/ DID</u>			
1 Year	\$1,961.44	\$1,624.61	(I)
2 Year	\$1,830.45	\$1,343.93	
3 Year	\$1,711.37	\$1,287.78	(I)
<u>Two-Way w/ DID</u>			
1 Year	\$1,961.44	\$1,624.61	(I)
2 Year	\$1,830.45	\$1,343.93	
3 Year	\$1,711.37	\$1,287.78	(I)
DID Numbers – 20	\$3.90	\$3.90	(I)
DID Numbers – 100	\$19.45	\$19.45	(I)
<u>Fractional Switched Digital T1 Trunks</u>			
<u>Digital Transmission Facility, Basic</u>			
1 Year	\$278.78	\$278.78	(I)
2 Year	\$264.60	\$264.60	
3 Year	\$250.43	\$250.43	(I)
<u>Per Channel Rate, Basic</u>			
<u>In Only</u>			
1 Year	\$28.75	\$29.17	(I)
2 Year	\$27.31	\$27.71	
3 Year	\$25.87	\$26.25	(I)
<u>Out Only</u>			
1 Year	\$28.75	\$29.17	(I)
2 Year	\$27.31	\$27.71	
3 Year	\$25.87	\$26.25	(I)

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Business Trunks (Cont'd)

4.1.2.(B)Digital Switched T-1 (Cont'd)

4.1.2.(B).1 Digital Switched T-1 Rates and Charges (Cont'd)

<u>Monthly Recurring Charges</u>	<u>Rate Area A</u>	<u>Rate Area B</u>	
<u>Digital Transmission Facility, Basic</u>			
<u>Fractional Switched Digital T1</u>			
<u>Trunks</u>			
<u>Two-Way</u>			
1 Year	\$28.75	\$29.17	(1)
2 Year	\$27.31	\$27.71	
3 Year	\$25.87	\$26.25	(1)
<u>Fractional Switched Digital T1</u>			
<u>Trunks</u>			
<u>Digital Transmission Facility,</u>			
<u>Advanced</u>			
1 Year	\$133.49	\$133.49	(1)
2 Year	\$126.40	\$126.40	
3 Year	\$120.49	\$120.49	(1)
<u>Per Channel Rate, Advanced</u>			
<u>In Only w/ DID</u>			
1 Year	\$70.75	\$71.17	(1)
2 Year	\$67.21	\$67.62	
3 Year	\$63.67	\$64.05	(1)
<u>Two-Way w/ DID</u>			
1 Year	\$70.75	\$71.17	(1)
2 Year	\$67.21	\$67.62	
3 Year	\$63.67	\$64.05	(1)

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Business Trunks (Cont'd)

4.1.2.(C) Additional Charges

	<u>Rate Area A</u>	<u>Rate Area B</u>
<u>NRC</u>		
<u>Trunk Change Charge</u>		
Trunk Group Configuration	\$50.00	\$50.00
Channel Reconfiguration T1	\$50.00	\$50.00
<u>Optional Feature</u>		
Calling Number Delivery per Trunk Group	\$25.00	\$25.00
MRC =	\$25.00	\$25.00

Non-Recurring Charges

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

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ISSUED: January 25, 2006

EFFECTIVE: February 17, 2006

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 17 2006

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering

The Deluxe XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Deluxe XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Deluxe XOption Service Offering the Customer selects and receives service under one of the Deluxe XOptions listed in the sections below. Each Deluxe XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Deluxe XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Deluxe XOption Service Offering.

- (A) Deluxe XOption #1* - To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$1,265.63	A=\$1,082.25
	B=\$1,455.75	B=\$1,271.25
	C=\$1,651.50	C=\$1,468.13
	D=\$2,621.25	D=\$2,437.88
Non-Recurring Charge	\$800.00	\$800.00

*As of 06/10/05, this product will only be available to current customers at their current location.

Issued: June 24, 2010

Effective: August 1, 2010

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 - 2010

Boise, Idaho

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(B) Deluxe XOption #2*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$1,644.75	A=\$1,382.63
	B=\$1,769.63	B=\$1,507.50
	C=\$1,966.50	C=\$1,704.38
	D=\$2,936.25	D=\$2,674.13
Non-Recurring Charge	\$800.00	\$800.00

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*As of 06/10/05, this product will only be available to current customers at their current location.

Issued: June 24, 2010

Effective: August 1, 2010

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 – 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(C) Deluxe XOption #3*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$1,488.38 B=\$1,678.50 C=\$1,874.25 D=\$2,844.00	A=\$1,305.00 B=\$1,494.00 C=\$1,690.88 D=\$2,660.63
Non-Recurring Charge	\$800.00	\$800.00

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*As of 06/10/05, this product will only be available to current customers at their current location.

Issued: June 24, 2010

Effective: August 1, 2010

Kelly Faul – Regulatory Affairs Director
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 Herndon, VA 20171

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 – 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(D) Deluxe XOption #4*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$1,848.38	A=\$1,586.25	(I) (I)
	B=\$1,973.25	B=\$1,711.13	
	C=\$2,169.00	C=\$1,906.88	
	D=\$3,138.75	D=\$2,976.63	
Non-Recurring Charge	\$800.00	\$800.00	

*As of 06/10/05, this product will only be available to current customers at their current location.

Issued: June 24, 2010

Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

Effective: August 1, 2010
 Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 – 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(E) Deluxe XOption #5*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$2,067.17	A=\$1,879.24	(I)
	B=\$2,662.03	B=\$2,440.31	
	C=\$2,898.62	C=\$2,676.90	
	D=\$4,070.78	D=\$2,676.90	(I)
Non-Recurring Charge	\$1,800.00	\$1,800.00	

*Effective December 1, 2008, this product will be available only to current customers at their current location.

Issued: December 22, 2015

Effective: January 1, 2016

Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(F) Deluxe XOption #6*

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$3,342.74 B=\$3,761.85 C=\$4,059.28 D=\$5,524.49	A=\$3,579.34 B=\$4,051.85 C=\$4,408.78 D=\$6,167.01
Non-Recurring Charge	\$1,800.00	\$1,800.00

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*Effective December 1, 2008, this product will be available only to current customers at their current location.

Issued: December 22, 2015

Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

Effective: January 1, 2016

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(G) Deluxe XOption #7*

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$2,053.30	A=\$2,111.10
	B=\$2,693.79	B=\$2,816.83
	C=\$4,377.00	C=\$3,149.41
	D=\$4,377.00	D=\$4,836.67
Non-Recurring Charge	\$999.00	\$999.00

(D)
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 (D)

*Effective December 1, 2008, this product will be available only to current customers at their current location.

Issued: December 22, 2015

Effective: January 1, 2016

Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(H) Deluxe XOption #8*

(C)

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption is provided over basic business or analog Centrex lines for a minimum of ten users and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
<u>Monthly Recurring Charge – Two Components</u>		
1 st Ten Users	A=\$ 770.00	A=\$ 900.00
	B=\$ 870.00	B=\$1,020.00
	C=\$ 970.00	C=\$1,140.00
	D=\$1,470.00	D=\$1,740.00
Each Add'l User Above Ten	A=\$ 77.00	A=\$ 90.00
	B=\$ 87.00	B=\$102.00
	C=\$ 97.00	C=\$114.00
	D=\$147.00	D=\$174.00

Non-Recurring Charge

The non-recurring charge is equal to one month's Monthly Recurring Charge. If additional users are added after installation, the Non-Recurring Charge for the additions is equal to the Each Additional User Charge Above Ten Users for the package chosen times the number of users added.

*As of 06/10/05, this product will only be available to current customers at their current location.

(C)

Issued: May 31, 2005

Effective: June 10, 2005

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JUN 10 2005

IDL0504

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

- 4.1 Local Exchange Service (Cont'd)
 - 4.1.3 Deluxe XOPTION Service Offering (Cont'd)
 - (I) Reserved for future use.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(J) Reserved for future use.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(K) Reserved for future use.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

Alaine Miller, VP - Regulatory & External Affairs
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ID10501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(L) Deluxe XOption #12*

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$2,536.88	A=\$2,182.50	(I) (I)
	B=\$3,512.25	B=\$3,159.00	
	C=\$5,131.13	C=\$4,777.88	
	D=\$6,743.25	D=\$6,388.88	
Non-Recurring Charge	\$800.00	\$800.00	

*As of 06/10/05, this product will only be available to current customers at their current location.

Issued: June 24, 2010

Effective: August 1, 2010

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

AUG 1 – 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(M) Deluxe XOption #13*

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$2,616.75	A=\$2,314.13	(R)
	B=\$4,060.13	B=\$3,703.50	(I)
	C=\$5,688.00	C=\$5,331.38	
	D=\$7,308.00	D=\$6,952.50	(I)
Non-Recurring Charge	\$1,800.00	\$1,800.00	

*Effective December 1, 2008, this product will be available only to current customers at their current location.

Issued: June 24, 2010

Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

Effective: August 1, 2010

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 - 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(N) Deluxe XOption #14*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$2,530.13 B=\$3,506.63 C=\$5,124.38 D=\$6,736.50	A=\$2,307.38 B=\$3,283.88 C=\$4,901.63 D=\$6,513.75
Non-Recurring Charge	\$800.00	\$800.00

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*As of 06/10/05, this product will only be available to current customers at their current location.

Issued: June 24, 2010

Effective: August 1, 2010

Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 - 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(O) Deluxe XOption #15*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$3,922.41	A=\$4,362.12	(D) (D)
	B=\$6,088.93	B=\$6,903.16	
	C=\$8,534.30	C=\$9,837.59	
	D=\$10,969.54	D=\$12,757.85	
Non-Recurring Charge	\$1,800.00	\$1,800.00	

*Effective December 1, 2008, this product will be available only to current customers at their current location.

Issued: December 22, 2015

Effective: January 1, 2016

Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 – 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(P) Deluxe XOption #16*

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$2,196.96 B=\$2,861.11 C=\$3,138.26 D=\$4,544.31	A=\$1,978.94 B=\$2,604.23 C=\$2,881.38 D=\$4,287.43
Non-Recurring Charge	\$999.00	\$999.00

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*Effective December 1, 2008, this product will be available only to current customers at their current location.

Issued: December 22, 2015

Effective: January 1, 2016

Kelly Faul – Regulatory Affairs Director
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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(Q) XOption M – Satellite Office Solutions

This service offering will no longer be available to customers who sign up for service after April 25, 2003. See Section 4.1.3.(U) for Deluxe XOption M - Satellite Office Solutions Offering.

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. This XOption includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	\$920.00	\$845.00
Non Recurring Charge	\$700.00	\$700.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Deluxe XOPTION Service Offering (Cont'd)

(R) XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

(S) Standard Feature Package:

All XOptions include the following standard features at no additional charge.

- Voicemail w/Message Waiting**
- Call Forwarding
- 3 Way Calling
- Speed Dial
- Abbreviated Dialing
- Call Hold
- Call Pickup
- Call Transfer
- Hunting
- Caller ID – Number Only
- First Block of 20 DIDs*

(T)

(T) Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

- 2 Years = 5% Discount
- 3 Years = 10% Discount

* Available to Customers who ordered business trunks.

** Services not regulated under this tariff.

(T)

Issued: February 2, 2010

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: February 19, 2010

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 19 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)4.1.3 Deluxe XOPTION Service Offering (Cont'd)(U) XOption M – Satellite Office Solutions

To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location or other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. This XOption includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	\$755.00	\$660.00
Non Recurring Charge	\$700.00	\$700.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

Alaine Miller, VP - Regulatory & External Affairs
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ID10501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.3.A Mini Bundle Service Offering

The following Service Offering will be available to new or existing XO Customers who order the Mini Bundle Service and agree to the terms and conditions below. Existing customer is defined as a voice only or data only customer who is upgrading to the Mini Bundle. New customer is defined as someone who has not subscribed to these services for one year prior to this offering. Customer will be charged the Monthly Recurring Charge (MRC) below when ordering either one of the following Mini Bundles for the specified term commitment: A) A minimum of six but no more than nine voice lines, 1,500 minutes of domestic long distance service, and DSL service; or B) A minimum of six but no more than nine voice lines, 1,500 minutes of domestic long distance service, and DIA service. Regardless if Customer selects the one, two or three year term commitment, the Non-Recurring Charge (NRC) for Option A is \$499.00, and Option B is \$699.00. Both options include unlimited local usage. Any domestic long distance usage greater than the amount granted in this offering will be billed at the rate found in the Message Toll Service tariff.

<u>Year Term</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
<u>Mini Bundle A</u>	<u>MRC</u>	<u>MRC</u>
1	\$685.00	\$615.00
2	\$650.75	\$584.25
3	\$599.00	\$554.00
	<u>NRC</u>	<u>NRC</u>
	\$499.00	\$499.00
<u>Year Term</u>	<u>Rate Area A</u>	<u>Rate Area B</u>
<u>Mini Bundle B</u>	<u>MRC</u>	<u>MRC</u>
1	\$760.00	\$690.00
2	\$722.00	\$655.50
3	\$684.00	\$621.00
	<u>NRC</u>	<u>NRC</u>
	\$699.00	\$699.00

(N)

(N)

Issued: November 3, 2005

Effective: November 13, 2005

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Multiple Service Discount #1*

(C)

XO Multiple Service #1 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 10% discount off the combined total amount of the Monthly

Recurring and Local Usage charges for their XO local exchange service, local calling features and XO DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access offering; other promotions; Individual Case Basis (ICB) contracts; or any off tariff pricing. To be eligible, Customer must meet the following criteria:

1. Customer must subscribe to XO local exchange service ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents);
2. Customer must subscribe to a XO DSL or XO Dedicated Internet Access service ("Data Service");
3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for a minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
4. All Voice and Data Services must be provided the same customer location;
5. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

*As of November 13, 2005, this discount will no longer be available to new customers.

(N)

Issued: November 3, 2005

Effective: November 13, 2005

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)4.1.5 Multiple Service Discount #2

XO Multiple Service #2 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly

Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, interLATA, 800 toll service, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; XO Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customers must meet the following criteria:

1. Customers must subscribe to XO local exchange and long distance services ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6 T-1 equivalents);
2. Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;
3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
4. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

Issued: November 3, 2011

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Effective: November 13, 2011

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)4.1.6 XO High Capacity Local Loop Service

XO High Capacity Local Loop Service (HCLL) is an intraLATA service, which provides a dedicated transmission path between two customer designated premises. Where HCLL is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer designated premises may be entirely On-Net, Off-Net or a combination thereof. Customers may commit to one, two or three year service terms. The minimum service period for HCLL is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

4.1.6.(A) Rates and Charges

Rates and charges for HCLL service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net, or a combination thereof. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by XO over its own fiber or wireless facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely by XO over its own fiber or wireless facilities. Instead, service to the Customer designated premises is provided through the use, purchase or lease of the facilities from a service provider other than XO.

There are two rate elements that apply to HCLL: Channel Termination and Mileage.

4.1.6.(A).1 Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between two customer designated premises. One Channel Termination charge applies per point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Issued: March 3, 2005

Borise, Idaho

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.6 XO High Capacity Local Loop Service (Cont'd)

4.1.6.(A) Rates and Charges (Cont'd)

4.1.6.(A).2 Mileage

The Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the two customer designated premises. The Mileage rate element is made up of two charges: a flat rate per circuit ("Fixed") and a per-mile rate ("Variable").

The Mileage rate element will be rounded up to the next mile for any fraction of a mile, so that, for example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Mileage charges will not apply.

4.1.6.(B) Rate Application

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer Designated Premises	Rate Elements
On-Net to On-Net ¹	1 Channel Termination charge; plus applicable Mileage Charges
On-Net to Off-Net	2 Channel Termination charges; plus applicable Mileage Charges
Off-Net to Off-Net ²	2 Channel Termination charges; plus applicable Mileage Charges

¹Customers that utilize HCLL in combination with or for the provisioning of other XO Services, including but not limited to Dedicated Internet Access (DIA) Service, Private Line Service and Dedicated Long Distance (DLD) Service, shall be charged rates for On-Net to On-Net.

²Off-Net to Off-Net HCLL Service is only available to Customers who subscribe to XO local and intraLATA and/or interLATA services.

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ACCEPTED FOR FILING

MAR 13 2005

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.6 XO High Capacity Local Loop Service (Cont'd)

4.1.6.(C) Rates

4.1.6.(C).1 DS1 Service

a) Channel Termination

	<u>Monthly Recurring Charges per point of termination)</u>	<u>Nonrecurring Charges (per point of termination)</u>
1 year	\$280.00	\$400.00
2 year	\$266.00	\$400.00
3 year	\$252.00	\$400.00

b) Mileage:

Monthly Recurring Charges

<u>0 Miles</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3Year</u>
--Fixed	\$0.00	\$0.00	\$0.00
--Per Mile	\$0.00	\$0.00	\$0.00
<u>Over 0 Miles</u>			
--Fixed	\$49.00	\$47.00	\$45.00
--Per Mile	\$19.00	\$18.25	\$17.50

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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IDI0501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.6 XO High Capacity Local Loop Service (Cont'd)

4.1.6.(C) Rates

4.1.6.(C).2 DS3 Service

a) Channel Termination

	<u>Monthly Recurring Charges per point of termination)</u>	<u>Nonrecurring Charges (per point of termination)</u>
1 year	\$1,600.00	\$900.00
2 year	\$1,500.00	\$900.00
3 year	\$1,250.00	\$900.00

b) Mileage:

Monthly Recurring Charges

<u>0 Miles</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
--Fixed	\$0.00	\$0.00	\$0.00
--Per Mile	\$0.00	\$0.00	\$0.00
<u>Over 0 Miles</u>			
--Fixed	\$475.00	\$459.00	\$440.00
--Per Mile	\$48.00	\$46.00	\$43.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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IDI0501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.7 XO Premium Integrated Access Service*

XO Premium Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via DS-1, the Customer must purchase a minimum of six (6) local exchange lines or trunks and utilize a total of at least fourteen (14) voice & data channels. The Customer must also enter into a one (1), two (2) or three (3) year service order agreement. Usage for all services is not included in the following rates. The Non-Recurring and Monthly Recurring charges are specified below. MRC's listed below are for one (1) year term contracts, two and three year contracts receive an additional 5% and 10% discount, respectively.

4.1.7.1 Standard & Optional Features

XO Premium Integrated Access Service Customers using Basic Business Lines will receive Touchtone as a Standard feature and may request the following optional features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting, and 3 Way Calling.

4.1.7.2 Non-Recurring Charges

For initial installation of XO Premium Integrated Access Service over a single DS-1 or ISDN PRI, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in 3.1 will apply. An additional Service Order charge will apply for Features added subsequent to the initial service order.

Single DS1 or ISDN PRI: \$999.00
Capacity Exceeding DS1 or ISDN PRI: ICB
Service order charges apply as described in Section 2.5.1.(C) of this tariff.

4.1.7.3 Monthly Recurring Charges

	<u>Rate Area A</u>	<u>Rate Area B</u>
ISDN-PRI:	\$1,392.19	\$1,141.59
Per Line:		
Basic Business Line	\$61.07	\$40.95

(I)

*As of December 31, 2006, this product will only be available to current customers at their current location.

ISSUED: April 4, 2014

EFFECTIVE: April 15, 2014

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

APR 15 2014

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.7 XO Premium Integrated Access Service (Cont'd)

4.1.7.3 Monthly Recurring Charges (Cont'd)

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Trunks: Per Channel			
Basic Analog Trunk:	\$29.15	\$28.44	
Advanced Analog Trunk In-Only w/DID	\$37.84	\$39.15	
Basic Digital Trunk:	\$33.88	\$34.37	(I)
Facility charge:	\$212.40	\$224.10	
Advanced Digital Trunk:			
In-only w/DID	\$83.38	\$83.89	(I)
Two-way w/DID	\$83.38	\$83.89	(I)
Facility charge:	\$101.70	\$101.70	

4.1.7.4 Usage Charges

Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's Message Toll Services Tariff PA P.U.C. No. 7. Interstate and International service is provided pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate and international use. Local Usage is included in the flat monthly charge for XO Premium Integrated Access.

4.1.7.5 Enhanced Integrated Feature

XO Premium Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95.

Enhanced Features: The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer, Voice Mail*, Message Waiting*.

* Services not regulated under this tariff.

ISSUED: March 1, 2012

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EFFECTIVE: March 12, 2012

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

MAR 12 2012

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)**4.1 Local Exchange Service (Cont'd)****4.1.8 IntraLATA Network Access**

Company IntraLATA Network Access is an IntraLATA service that provides a dedicated transmission path between a customer designated premises and a Company Point of Presence.

Where IntraLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). IntraLATA Network Access is used to provide access services in conjunction with IntraLATA Private Line, DIA and Dedicated Long Distance.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)4.1.8 IntraLATA Network Access, (cont'd.)4.1.8.1 Rates and Charges

Rates and charges for IntraLATA Network Access service are defined herein and are based on the location(s) of the customer designated premise(s) in relation to Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

4.1.8.1.1 Rate Elements: Two rate elements apply to IntraLATA Network Access: Channel Termination and Network Access Mileage.

1) Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between a customer designated premise and Company's Point of Presence. One Channel Termination charge applies per each customer point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

2) Network Access Mileage

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the customer designated premise and the Company's Point of Presence. The Network Access Mileage rate element is made up of two monthly recurring charges: a flat rate per circuit ("Fixed") and a flat per-mile rate ("Variable").

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

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ACCEPTED FOR FILING

4.1 Local Exchange Service (Cont'd)

MAR 13 2005

4.1.8 IntraLATA Network Access (Cont'd)

Boise, Idaho

4.1.8.1 Rates and Charges (Cont'd)

4.1.8.1.1 Rate Elements (Cont'd)

The Network Access Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Network Access Mileage charges will not apply.

4.1.8.1.2 Rate Application

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer Designated Premises

Applicable Rate Elements

On-Net

One Channel Termination charge per Customer designated point of termination;

Off-Net

One Channel Termination charge per Customer designated point of termination; plus applicable Network Access Mileage Charges.

On-Net DS1

Channel Termination

Network Access Mileage Charge

Term

MRC

NRC Installation

Fixed

Variable

1 Yr.

\$240.00

\$450.00

NA

NA

2 Yr.

\$240.00

\$450.00

NA

NA

3 Yr.

\$240.00

\$450.00

NA

NA

Off-Net DS1

Channel Termination

Network Access Mileage Charge

Term

MRC

NRC Installation

Fixed

Variable

1 Yr.

\$340.00

\$450.00

\$96.08

\$17.92

2 Yr.

\$340.00

\$450.00

\$96.08

\$17.92

3 Yr.

\$340.00

\$450.00

\$96.08

\$17.92

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.8 IntraLATA Network Access (Cont'd)

4.1.8.1 Rates and Charges (Cont'd)

4.1.8.1.2 Rate Application (Cont'd)

On-Net DS3

<u>Term</u>	<u>Channel Termination</u>		<u>Network Access Mileage Charge</u>	
	<u>MRC</u>	<u>NRC Installation</u>	<u>Fixed</u>	<u>Variable</u>
1 Yr.	\$1400.00	\$1000.00	NA	NA
2 Yr.	\$1400.00	\$1000.00	NA	NA
3 Yr.	\$1400.00	\$1000.00	NA	NA

Off-Net DS3

<u>Term</u>	<u>Channel Termination</u>		<u>Network Access Mileage Charge</u>	
	<u>MRC</u>	<u>NRC Installation</u>	<u>Fixed</u>	<u>Variable</u>
1 Yr.	\$1750.00	\$1000.00	\$1023.88	\$51.19
2 Yr.	\$1750.00	\$1000.00	\$1023.88	\$51.19
3 Yr.	\$1343.50	\$1000.00	\$1023.88	\$51.19

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.9 IntraLATA Private Line

Company IntraLATA Private Line is an IntraLATA service, which is used in conjunction with IntraLATA Network Access. IntraLATA Private Line Service provides a dedicated transmission path that originates or terminates at a Company Point of Presence (POP). Where IntraLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

4.1.9.1 Rates and Charges

Rates and charges for IntraLATA Private Line service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by Company over its own facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

4.1.9.1.1 Rate Elements: The rate element that applies to IntraLATA Private Line is Long haul Mileage.

The Long haul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs associated with the two customer designated premises. The Long haul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Long haul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Long haul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are less 5 miles or less apart.

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.9 IntraLATA Private Line (Cont'd)

4.1.9.1 Rates and Charges (Cont'd)

4.1.9.2 Rate Application:

DS 1	1 year	2 Year	3 Year
Installation: NRC	\$450.00	\$450.00	\$450.00
Long haul Mileage: MRC Per mile	\$17.92	\$17.92	\$17.92
DS 3			
Installation: NRC	\$1,000.00	\$1,000.00	\$1,000.00
Long haul Mileage: MRC per mile	\$51.19	\$51.19	\$51.19

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)4.1 Local Exchange Service (Cont'd)4.1.10 Inbound PRI

Inbound PRI is a high inbound only Primary Rate Interface ISDN service. This service is available to Internet Service Providers and Information Service Providers. Inbound PRI is a DS-1 level service that provides trunk-side access from a customer's premise to the local XO central office. Service will be delivered to the customer premise on a digital basis only. The customer may elect to convert the digital signal to analog using customer provided channel banks at their own discretion, but XO will not provide this as part of the service. (C)

Inbound PRI is a dedicated inbound-only service that can not be used to originate or terminate domestic long distance switched calls and is designed to support high inbound call volumes. Rates are offered under two pricing plans described in Section 3.1.12 (a) below. Pricing is based on whether the Customer service location is On-Net or Off-Net. For purposes of this offering, On-Net service shall mean service to the Customer service location is provided entirely by XO over its own fiber or wireless facilities, or when Customer is collocated with XO. Off-Net service shall mean service to the Customer service location is not provided entirely by XO over its own fiber or wireless facilities. Instead, service to the Customer service location is provided through the use, purchase or lease of the facilities of another local access provider other than XO, including the use of unbundled network elements or Type II facilities. A minimum one year term commitment is required with this service offering.

Customer and XO, agree that in the event of a decision by a regulatory authority at the federal, state or local level, including but not limited to the approval of a new ILEC interconnection arrangement, which alters XO's ability to offer the current contract rate, upon 30 days written notification to Customer, XO may migrate the Customer to the Off-Net Price Plan for remainder of Customer's term commitment. If XO chooses to migrate customer to an Off-Net Price Plan for the remainder of Customer's term commitment, Customer may cancel service without penalty upon 30 days written notice to XO after receipt of the XO migration notice.

Issued: August 15, 2011

Effective: September 1, 2011

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

SEP 1 – 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.10 Inbound PRI, (cont'd.)

4.1.10.A Rates

With each Monthly Recurring Charge (MRC) Customer is provided with only one number for one rate center. Customer can receive up to two rate centers at no additional MRC. Rate centers are ILEC defined rate centers in each state. Additional rate centers, but no more than five, can be purchased for MRC of \$20.00 per rate center. Additional blocks of twenty (20) DID numbers will be available at a MRC of \$3.50.

Price Plan Option #1

Available to Off-Net Customers.

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$2,000.00	\$1,900.00	\$1,800.00
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00

Price Plan Option #2

Available to On-Net Customers.

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$ 475.00	\$ 451.25	\$ 427.50
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)4.1.10 Inbound PRI (Cont'd)4.1.10.B Discount Schedule

Customers are eligible for discounts based on revenue levels as shown below. The monthly revenue level is Customer's total monthly telecommunications expenses provided to Company for all services excluding taxes and surcharges, non-recurring charges, some hosting services and equipment and DIA usage. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The amount of the discount may vary month to month.

Discount Schedule based on monthly usage:

<u>Monthly Usage Level</u>	<u>Discount Percentage</u>
\$0 – 5,000	0%
\$5,000.01 – 25,000	10%
\$25,000.01 – 100,000	15%
\$100,000.01 – 300,000	20%
\$300,000.01+	25%

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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IDI0501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.11 Local Volume Discount

Local Volume Discount is a discount plan based upon XO's currently offered Local Services. Two plans are available, as outlined below. Customer must choose one plan upon execution of their service agreement.

4.1.11.1 Restrictions:

The offer is available to New and Existing Customers who sign a minimum two (2) year commitment for XO Local service offerings.

a) The following Services are not included in the discount, but are included in the revenue commitment: XOptions, ISDN-BRI, Inbound PRI, Integrated Access, Gateway traffic, Residential Service, Operator Services, Resold Services, Carrier Local Term, DAL IntraLATA usage, Labor and Non-Recurring Charges. All other products and usage types are included in the revenue commitment.

b) This offer applies only to those other Local products currently available.

c) Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this offering. Other Customers may be eligible depending upon their service configuration.

d) All other commitments and/or restrictions, including early termination fees, associated with the applicable local product(s) apply.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.11 Local Volume Discount, (cont'd.)

4.1.11.2 Pricing: Two Price plans are available. Customers must choose one of the following plans when they sign their service contract.

- a) **Aggregate Revenue Plan:** Customers who choose XO's Aggregate Revenue plan will receive discounts off their monthly Local MRC's & Local usage, based upon the actual amount of revenue billed each month. The amount of the discount may vary month to month.

Monthly Revenue	Discount
\$20,000-49,999	10%
\$50,000-124,999	15%
\$125,000-199,999	20%
Greater than \$200,000	25%

- b) **Aggregate Commitment Plan:** Customers who choose XO's Aggregate Commitment Plan will receive the following discounts off their Local MRC's & Local usage, based upon the commitment level they choose. Discounts will be applied monthly. Failure to achieve the annual commitment level will result in a penalty equal to the difference between the actual amount billed and the selected commitment level.

Annual Revenue Commitment	Discount
\$250,000-599,999	10%
\$600,000-1,499,999	15%
\$1.5M- 2,399,999	20%
Greater than \$2.4M	25%

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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IDI0501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.12 Remote Call Forwarding Service

Remote Call Forwarding ("RCF") is a feature that allows a telephone number in one exchange (the RCF number) to automatically forward by telephone company equipment to a second telephone number in the same or different exchange. There is a minimum contract period of one month for this service. One RCF path is required for each simultaneous call that is forwarded. This service is not offered where the terminating number is a pay phone. Custom Calling features are not available. Call Forwarding and Remote Call Forwarding are not available on the terminating number. Customer must order sufficient facilities to handle calls.

- | | | | | |
|-----|--|-------------------------------|-------------------------------|-----|
| (a) | <u>Non-Recurring Charges:</u>
Connection Charge
(Per Path) | <u>Rate Area A</u>
\$38.30 | <u>Rate Area B</u>
\$21.30 | |
| (b) | <u>Recurring Charges:</u>
Monthly Charges
(First Path) | \$30.62 | \$30.62 | (I) |
| | Monthly Charges
(Each Additional Path) | \$29.31 | \$29.31 | (I) |
| (c) | <u>Usage Charges:</u>
Applicable toll rates and surcharges apply per call and per line. Determination of rates is based on location of RCF number termination number. For local calls, the following rates apply: | | | |
| | 1 st Minute | \$.000 | \$.021 | |
| | Each Additional Minute | \$.000 | \$.009 | |
| (d) | <u>Change Charge:</u>
The non-recurring charge will apply each time the number at the Call Forwarding location or the terminating number is changed. | | | |
| (e) | <u>Discounts:</u> The following discounts will apply to calls made during the times specified below. | | | |

	<u>Discount</u>
Evening Discount (5PM-8AM)	40%
Weekends / Holiday Discount	40%

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.13 Foreign Exchange Service

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Foreign Exchange Service is exchange service furnished from an exchange other than the one which normally serves the area in which the customer is located. Foreign Exchange Service is available when both the foreign rate center and the rate center in which the customer is located are served by a single switch and are supported by the same 911 selective router.

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Foreign Exchange Service may be provided as Inbound Only, Outbound Only or Two-Way service. Foreign Exchange Service is available on the following services: Business Lines, Centrex Lines, Analog Trunks, Full Switched Digital T1, Fractional Switched Digital T1, ISDN-PRI and ISDN-BRI. See Section 4.1 of this Tariff for full product descriptions.

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The local calling area that applies to Foreign Exchange Service is the same as that which regularly applies to other Company-provided local exchange access service bearing the same NPA-NXX designation.

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4.1.13.1 Restrictions

Mixing of Foreign Exchange Service lines and non- Foreign Exchange Service lines within a service arrangement such as Hunting, PBX and ISDN Trunk Groups is allowed only when non- Foreign Exchange Service lines/trunks hunt to Foreign Exchange Service lines/trunks.

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Customer must subscribe to Foreign Exchange Service for a minimum contract period of one year. Foreign Exchange Service is and it is co-terminus with the service to which it is terminated.

(T)

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4.1.13.2 Rates

The pricing listed below is in addition to the local access service rates which regularly apply for exchange access service bearing the foreign exchange NPA-NXX. See Section 4.1 of this Tariff for applicable local rates. In addition, Customer will receive one foreign exchange directory listing at no charge.

<u>Access Type</u>	<u>MRC</u>	<u>NRC</u>
Foreign Exchange Business Line	\$20.00	\$25.00
Foreign Exchange Centrex Line	\$20.00	\$25.00
Foreign Exchange ISDN-BRI	\$20.00	\$25.00
Foreign Exchange Trunk (per DS0 channel)	\$20.00	\$25.00
Foreign Exchange Full Switched T1	\$500.00	\$200.00
Foreign Exchange ISDN-PRI	\$500.00	\$200.00

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Issued: November 3, 2005

Effective: November 13, 2005

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.14 National Local

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

4.1.14.A Basic Business Lines

Company will provide Basic Business Lines as described in Section X.X of the tariff. Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

(a) Basic Business Lines include the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- 911 Access
- One Yellow Pages Directory Listing
- Blocking Restrictions

(b) Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below.

- Call Forward Busy
- Call Forward No Answer
- Hunting (Circular or Sequential)
- Call Forward Variable
- Call Waiting with Cancel Call Waiting
- Speed Calling 8
- Three Way Calling
- Caller ID Number Only
- Caller ID Name & Number
- Voicemail*

(T)

* Services not regulated under this tariff.

(T)

Issued: February 2, 2010

Kelly Faul, Regulatory Affairs Director
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Effective: February 19, 2010

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 19 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.14 National Local (Cont'd)

4.1.14.A Basic Business Lines (Cont'd)

(c) Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

(1) Monthly Recurring Charges

	<u>Rate Area A</u>	<u>Rate Area B</u> (LATA 676)	<u>Rate Area B</u> (LATA 652)	
Line Charge				
Basic Local Line	\$ 42.68	\$ 31.92	\$ 34.14	(I)
Optional Features:				
Call Forward Busy	\$ 1.25	\$ 2.50	\$ 5.50	
Call Forward No Answer	\$ 1.25	\$ 2.00	\$ 4.00	
Hunting	\$ 0.00	\$ 0.00	\$ 8.00	
Call Forward Variable	\$ 5.00	\$ 3.50	\$ 5.50	
Call Waiting with Cancel				
Call Waiting	\$ 6.00	\$ 4.00	\$ 7.50	
Speed Calling 8	\$ 4.00	\$ 3.00	\$ 4.38	
Three Way Calling	\$ 6.00	\$ 3.50	\$ 5.47	
Caller ID Number Only	\$ 10.00	\$ 7.50	\$ 7.50	
Caller ID Name & Number	\$ 11.50	\$ 7.95	\$ 7.95	
Voicemail*	N/R	N/R	N/R	

(2) Non-Recurring Charges

Installation Charge (Per Line)			
First Line	\$ 45.00	\$ 43.00	\$ 52.00
Additional Line(s)	\$ 45.00	\$ 43.00	\$ 52.00
Features	\$ 12.00	\$ 11.00	\$ 12.00

* Services not regulated under this tariff.

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.14 National Local (Cont'd)

4.1.14.B Private Branch Exchange (PBX) Trunks*

(C)

(a) Service Description:

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

One-Way, out only: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

One-Way, in only: A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

Direct Inward Dialing (DID) Service: A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

*Effective December 1, 2008, this product will be available only to current customers at their current location.

(N)

Issued: November 21, 2008

Kelly Faul – Regulatory Affairs Director
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Herndon, VA 20171

Effective: December 1, 2008

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

DEC 1 - 2008

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.14 National Local (Cont'd)

4.1.14.B Private Branch Exchange (PBX) Trunks, (continued)

(b) Rates and Charges

PBX Trunk Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, where applicable. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term. Rates for alternate term lengths may be provided on an individual case basis.

(1) Monthly Recurring Charges

	<u>Rate Area A</u>	<u>Rate Area B</u> (LATA 676)	<u>Rate Area B</u> (LATA 652)	
<u>PBX Trunks</u>				
Two-Way	\$45.35	\$45.19	\$37.20	
One-Way, out only	\$45.35	\$45.19	\$37.20	
One-Way, in only	\$45.35	\$45.19	\$37.20	
<u>Optional Features</u>				
DID Termination	n/a	\$14.00	\$50.00	
Hunting	\$0.00	\$0.00	\$ 8.00	
<u>DID Numbers</u>				
Per Blocks of 20	\$39.50	\$3.90	\$3.90	(1)
Per Blocks of 100	\$197.51	\$19.45	\$19.45	(1)

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.1 Local Exchange Service (Cont'd)

4.1.14 National Local (Cont'd)

4.1.14.B Private Branch Exchange (PBX) Trunks (Cont'd)

(b) Rates and Charges (Cont'd)

(2) Non Recurring Charges

	<u>Rate Area</u> <u>A</u>	<u>Rate Area B</u> (LATA 676)	<u>Rate Area B</u> (LATA 652)
<u>PBX Trunks</u>			
Two-Way	\$50.00	\$43.00	\$117.50
One-Way, out only	\$50.00	\$43.00	\$117.50
One-Way, in only	\$50.00	\$43.00	\$117.50
<u>Optional Features</u>			
DID Termination	\$50.00	\$15.00	\$50.00
Hunting	\$ 0.00	\$0.00	\$12.00
<u>DID Numbers</u>			
Per Blocks of 20	\$78.00	\$20.00	\$20.00
Per Blocks of 100	\$390.00	\$100.00	\$100.00

4.1.14.C Early Termination Charges

Customers who subscribe to National Local Service shall also incur a per line charge of Fifty Dollars (\$50.00) per line/trunk that is terminated prior to the end of the Customer's service term commitment.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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IDI0501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.2 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

4.2.1 Each call to Directory Assistance will be charged as follows:

Per call \$2.25

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4.2.2 Call Completion Feature

Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

- 1) Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.
- 2) Customers placing a call from a telephone line that is subscribed to Company long distance service only will be charged \$0.10 per minute of use for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

4.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

ISSUED: April 26, 2010

EFFECTIVE: May 14, 2010

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAY 14 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 4.1, surcharges as specified in Section 4.2.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

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(D)

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Issued: November 3, 2011

Effective: November 13, 2011

Kelly Faul – Regulatory Affairs Director
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Herndon, VA 20171

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.3 Operator Assistance (Cont'd)

4.3.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

	<u>Automated</u>	<u>Live Operator</u>
Third Number Billing	\$1.30	\$1.50
Collect Calling	N/A	\$1.50
Person to Person	\$2.30	\$3.50
Station to Station	\$1.30	\$2.00

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4.3.2 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

4.3.2.(A) Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

4.3.2.(B) Busy line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

4.3.2.(C) Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

4.3.2.(C).1 The operator verifies that the line is busy with a call in progress or is available for incoming calls.

4.3.2.(C).2 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Busy Line Verification	\$1.75
Busy Line Interrupt	\$2.00

Issued: November 3, 2011

Kelly Faul – Regulatory Affairs Director
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Effective: November 13, 2011

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)**4.4 Directory Listings**

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. At a Customer's option, the Company will arrange for other types of listings and additional listings and will pass onto the Customer the charges, if any, for such listings that the dominant Local Exchange Carrier charges Company. Listings will be non-published at the specific request of the Customer.

- 4.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 4.4.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 4.4.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.4 Directory Listings (Cont'd)

4.4.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

4.4.5 Directory listings are provided in connection with each Customer service as specified herein.

4.4.5.(A) Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

4.4.5.(B) Additional Listings: In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 4.4.5.(H) and 4.4.5.(I).

4.4.5.(C) Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 4.4.5.(H) and 4.4.5.(I).

4.4.5.(D) Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified in Sections 4.4.5.(H) and 4.4.5.(I).

4.4.5.(E) Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.4 Directory Listings (Cont'd)

4.4.5. Cont'd

4.4.5.(F) Alternate Call Listings: Where available, this feature is a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

4.4.5.(G) Reference Listing: A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in Section 4.4.5.(H) and 4.4.5.(I).

4.4.5.(H) Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

Qwest Service Areas:

	<u>Per Listing or Per Number Charge</u>	
Primary Listing	\$0.00	
Additional Listing	\$7.35	(I)
Reference Listing	\$7.35	
Non-Listed Number	\$5.25	
Non-Published Number	\$6.30	(I)

Verizon Service Areas:

	<u>Per Listing or Per Number Charge</u>	
Primary Listing	\$0.00	
Additional Listing	\$7.35	(I)
Reference Listing	\$7.35	
Non-Listed Number	\$5.25	
Non-Published Number	\$6.30	(I)

4.4.5.(I) Non-Recurring Charges: Non-Recurring charges associated with Directory Listings are as follows:

	<u>Per Listing or Per Number Charge</u>
Primary Listing	\$0.00
Additional Listing	\$0.00
Reference Listing	\$0.00
Non-Listed Number	\$0.00
Non-Published Number	\$0.00

ISSUED: December 12, 2018

EFFECTIVE: January 1, 2019

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.4.A Intercept and Number Referral Service

(A) Intercept

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides the status of the telephone service. Intercept Service is available for published numbers and DID's free of charge for the first 90 days of use. Intercept Service for published numbers in place longer than 90 days will be charged as outlined below. Intercept Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

(B) Number Referral Service

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides callers with the new number. Number Referral Service is available for published numbers free of charge for the first 90 days of use. Number Referral Service for published numbers in place longer than 90 days will be charged as outlined below. Number Referral Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

<u>Duration</u>	<u>Non-recurring Charge</u>
1 month:	\$10.00
2 months:	\$20.00
3 months:	\$30.00
6 months:	\$45.00
9 months:	\$55.00
12 months:	\$65.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.5 Emergency Telephone Services

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4.5.1 Enhanced 911 (E911)

Enhanced 911 allows a telephone user to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the telephone user's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). E911 charges are assessed on each access line.

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The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

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4.5.2 Emergency Systems Service

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Emergency Systems Service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be a law enforcement agency. The service is furnished with the understanding that the subscriber shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.

This service is furnished for receipt of incoming calls only. The Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to adequately handle the incoming calls. Sufficient personnel should be provided by the subscriber to adequately handle the incoming calls 24 hours a day.

(N)

Some material on this page was moved from Page 121.

(N)

Issued: July 3, 2007

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11111 Sunset Hills Rd.
Reston, VA 20190

Effective: July 13, 2007
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 13 2007

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.5 Emergency Telephone Services, (Cont'd)

4.5.3 Private Switch / Automatic Location Identification (PS/ALI)

Private Switch / Automatic Location Identification (PS/ALI) is an Enhanced 911 (E911) service offering which allows a private telephone switch, Private Branch Exchange (PBX), or other telephone service switch located on the customer premises to send Automatic Number Identification (ANI) information to the Enhanced 911 database, identifying the individual station line to the appropriate Public Service Answering Point (PSAP). PS/ALI is also available via Centrex and ISDN-PRI.

The PS/ALI service is only available to multi-tenant customers and to customers in a campus environment.

The PS/ALI system enables the Customer to interface with a third party vendor's (Vendor) software, which updates an E911 database. Through the interface, the customer is able to enter and update the specific address and location of each extension or station. Communication between the Customer's computer system running PS/ALI and the Vendor is initiated by the Customer and occurs through the Internet.

4.5.3.1 Restrictions - Customer must sign a minimum one (1) year term contract. The Customer must subscribe to Company's local voice service for which it is requesting a PS/ALI license. PS/ALI is not sold as a stand-alone produce. Should the Customer terminate Company's local voice service, PS/ALI shall also be terminated. The Customer shall be subject to early termination penalties.

4.5.3.2 Pricing - Prices below do not include Federal, State or Local Taxes or Surcharges. Customer's initial load file included in installation charge.

	NRC* (Installation)	MRC*	NRC** (Installation)	MRC**	
Up to 1,000 station records per Customer.	\$4,375.00	\$210.00 per 1,000 records (or fraction thereof)	\$0.00	\$630.00 per 1,000 records (or fraction thereof)	(I)
1,001- 4,000 station records per Customer	\$4,700	\$183.75 per 1,000 records (or fraction thereof)	\$0.00	\$577.50 per 1,000 records (or fraction thereof)	(I)
4,001 or more station records per Customer	\$5,400	\$157.50 per 1,000 records (or fraction thereof)	\$0.00	\$525.00 per 1,000 records (or fraction thereof)	(I)
License fee for each additional load file.	\$600.00		\$600.00		

* Effective January 1, 2016, these rates will only be available for current customers.

** Effective January 1, 2016, these rates will be available for new customers.

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)4.5 Emergency Telephone Services, (Cont'd)4.5.3 Private Switch / Automatic Location Identification (PS/ALI), (Cont'd)4.5.3.3 Requirements

- (a) The Customer must indicate in writing that the Customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
- (b) Service availability is dependent upon the availability of facilities and the type and configuration of the 911 system in place for the service area.
- (c) The Customer must provide a single point of contact and written documentation to the Company stating that the Customer or its affected PSAPs will:
- Accept and dispatch calls for those PBX stations,
 - Assign appropriate Emergency Service Numbers, and
 - Provide any Master Street Address Guide additions or modifications that are required.
- (d) Customer will provide full ten-digit ANI for every station or extension within the private switch. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.
- (e) PBX ANI multifrequency signaling must conform to the Company's and Company's Vendor's specifications for Private Switch/Automatic Location Identification Service Network Interface Specification.
- (f) Customer will create, maintain and forward to the Vendor, current telephone number and address data in the format specified by the Vendor at the time intervals mutually agreed upon by the Vendor and the Customer.
- (g) The Customer is responsible for maintaining the accuracy of the data (i.e., if a station is relocated within the subscriber premises, the subscriber needs to download a new record with this information).

Issued: July 3, 2007

Kelly Faul – Regulatory Affairs Director
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Effective: July 13, 2007
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 13 2007

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)4.5 Emergency Telephone Services, (Cont'd)4.5.3 Private Switch / Automatic Location Identification (PS/ALI), (Cont'd)4.5.3.3 Requirements, (Cont'd)

- (h) Private Switch/Automatic Location Identification Service does not include, and the Company does not undertake, extraordinary tasks of inspection or constant monitoring to discover errors, defects or malfunctions in the subscriber's data management system/process. The Customer has the responsibility for reporting all errors, defects and malfunctions to the Company.
- (i) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the Customer contracting for Private Switch/Automatic Location Identification Service. The provision of Private Switch/Automatic Location Identification Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Customer.
- (j) The Customer must supply the Company's Vendor with the initial telephone number-to-address data as well as periodic updates. The PBX must utilize Direct Inward Dial (DID) numbers.
- (k) The Customer will configure any private switch which it owns or operates so that it connects to at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the private switch. Each system must maintain a P.01 Grade of Service or better for 911 call processing.
- (l) The Customer will develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for any use other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.

Issued: July 3, 2007

Effective: July 13, 2007

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 13 2007

Boise, Idaho

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.5 Emergency Telephone Services, (Cont'd)

4.5.3 Private Switch / Automatic Location Identification (PS/ALI), (Cont'd)

4.5.3.3 Requirements, (Cont'd)

- (m) The Customer shall use the required computer hardware and software provided by the Vendor for ongoing customer record update programs and processes.
- (n) The Company's liability in furnishing this service is further set forth in Section 2.1.4 of this tariff. Each Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Private Switch/Automatic Location Identification Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services using Private Switch/Automatic Location Identification Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

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Issued: July 3, 2007

Effective: July 13, 2007

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 13 2007

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

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- 4.6 Vanity Telephone Numbers: At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3. There will be no charge for Vanity Telephone Numbers.
- 4.7 Telecommunications Relay Service: Telecommunications Relay Service enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service.
- 4.8 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Written notice shall be provided the Commission in advance of the effectiveness of any promotional offering.

4.8.1 XO Free Month of Local Service Promotion

The XO Free Month of Local Service Promotion is available to new Customers who sign up for local service on or before September 29, 2000. Under this promotion, XO will apply a credit equal to Customer's local monthly recurring charges and local usage charges for Customer's third month of Service ("Credited Charges"). This credit will not include any applicable taxes, surcharges or tax-like charges and Customer will be responsible for paying such charges.

In order to be eligible for this promotion, Customer must sign up for XO local service on or before September 29, 2000 and must subscribe to XO local service for a minimum one (1) year commitment.

If, for any reason, Customer's local service is terminated before the end of Customer's minimum term commitment, the Customer will become liable for and will have to pay XO for credited charges.

Some material on this page was moved to Page 120.1.

(N)

Issued: March 3, 2005

Effective: March 13, 2005

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 13 2007

ID10501

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Promotional Offerings (Cont'd)4.8.2 XO Integrated Access Installation Waiver Business Promotion

This promotion is available to current XO Business Customers who subscribe to Integrated Access Service offered pursuant to and under the terms and conditions of this tariff on or before September 30, 2000. Under this promotion, XO will waive the installation charges associated with Integrated Access Service. To be eligible for this promotion, the Customer must meet the following criteria:

1. Customer must be an existing XO Customer receiving service under this or another XO tariff;
2. Customer must commit to a term of service for Integrated Access Service that is equal to or greater than the amount of time remaining in Customer's current term commitment for any XO tariffed business service(s), but in no case shall the commitment be less than one (1) year; and
3. Customer's XO account must be current as of the date of installation and no outstanding balance past due.

If, for any reason, Customer's Integrated Access Service is terminated prior to the end of Customer's term commitment, the Customer will be liable for and will have to pay XO the installation charges associated with Integrated Access Service. All other terms and conditions of Integrated Access Service set forth in this tariff and XO's tariffs on file with the Federal Communications Commission shall also apply. This promotion can not be combined with any other offer or promotion offered by XO.

4.8.3 The XO 10% On-net Business Promotion

XO will offer the XO 10% On-net Business Promotion from July 13 through September 30, 2000. Under this promotion, new XO Business Customers meeting the criteria listed below will receive a 10% discount off the monthly recurring charges for XO local service set forth in Section 4.1 of this tariff. To be eligible for this promotion, Customers must meet the following criteria:

1. Customer must not currently receive XO local service;
2. Customer must sign up for XO local service for a minimum one (1) year term commitment;
3. Customer must sign up for service on or before September 30, 2000; and
4. XO service must be provided at a XO On-net location. For purposes of this promotion, On-net shall mean a location or Premises where XO Service is provided exclusively over XO facilities and not over the facilities of another carrier.

This promotion can not be combined with any other offer or promotion offered by the Company.

Issued: March 3, 2005

Idaho Public Utilities Commission
Office of the Secretary

Effective: March 13, 2005

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ACCEPTED FOR FILING

MAR 13 2005

ID10501

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Promotional Offerings (Cont'd)

4.8.4 Three Free Month Promotion

Beginning August 5, 2005 and ending October 31, 2005, the Company will offer the following promotion to new customers and existing customers who sign-up for a new two or three year term or commitment. Company will credit one month of Customer's Monthly Recurring Charges for each year of its new commitment on the following products: ISDN PRI, Digital PBX / Digital Switched T-1 Service, XOptions (7, 13, 15, & 16), True Business Total Communications and True Business Total Communications & Digital Total Communications.

The credited month of service will be applied as follows:

Commitment	Credited Months of Service
2 Year Term	13th and 25th Month
3 Year Term	13th, 25th, and 37th Month

The credited month is defined as the applicable monthly recurring charge (MRC) for the product(s) selected by the Customer, it does not include usage, taxes, user fees, or surcharges. The credited month(s) will appear as an automatic credit on the Customer's account. All of the Customer's terms and conditions for the selected service apply to the credited month of service. This promotion may not be combined with any other promotion.

4.8.5 Three Free Month Promotion II

Beginning April 26, 2007 and ending September 30, 2007, the Company will offer the following promotion to new customers and existing customers who sign-up for a new two or three year term or commitment. Company will credit one month of Customer's Monthly Recurring Charges for each year of its new commitment on the following Category One products: ISDN PRI, Full Switched Digital T-1 Service, and XOptions (7, 13, 15, & 16).

The credited month of service will be applied as follows:

Commitment	Credited Months of Service
2 Year Term	13th and 25th Month
3 Year Term	13th, 25th, and 37th Month

The credited month is defined as the applicable monthly recurring charge (MRC) for the product(s) selected by the Customer, it does not include usage, taxes, user fees, or surcharges. The credited month(s) will appear as an automatic credit on the Customer's account. All of the Customer's terms and conditions for the selected service apply to the credited month of service. This promotion may not be combined with any other promotion.

Issued: April 16, 2007

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Effective: April 26, 2007

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

APR 26 2007

Boise, Idaho

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Promotional Offerings (Cont'd)

4.8.6 XO Half Off the MRC Promotion

Beginning April 26, 2007 and ending September 30, 2007, the Company will offer the following promotion to new customers and existing customers who sign-up for a new two or three year term or commitment. Company will credit 50% off of the Customer's monthly recurring charges for the first three full invoice cycles from activation date on the following Category One products: ISDN-PRI, Full Switched Digital T-1 Service, and XOptions (7, 13, 15, & 16).

The credit is defined as the applicable monthly recurring charge (MRC) for the product(s) selected by the Customer, it does not include usage, taxes, user fees, or surcharges. The credited months will appear as an automatic credit on the Customer's account. All of the Customer's terms and conditions for the selected service apply to the credited month of service. This promotion may not be combined with any other promotion.

4.8.7 Small Business Services Promotion

Beginning May 14, 2010 and ending July 14, 2010, XO will offer to current Small Business Services' customers the following promotion: waiver of the Administrative Service Charge. This waiver will continue while customer maintains its current account at its current level of service. This promotion is not transferable or assignable.

4.8.8 Small Business Services Rate Stabilization Promotion

Beginning August 1, 2010; XO will offer to current Small Business Services' customers the following promotion: stabilization of rates. Small Business Services' customers will maintain their rates that were in effect on July 14, 2010. This promotion will continue while customer maintains its current service on its current account with its current level of service. Small Business Services customers who change their service or term of service will no longer receive the benefits of this promotion. This promotion is not transferable or assignable.

4.8.9 Small Business Services 2011 Promotion

Beginning June 1, 2011 and ending June 15, 2011, existing Small Business Service customers will receive the following promotion offer for a period of 12 months. Customers receiving this promotion will not be subject to increases in the Administrative Service Charge. This promotion will continue while the customer maintains its current account at its current level of service and ends on September 30, 2011. This promotion is not transferable or assignable.

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Issued: August 29, 2011

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Effective: October 1, 2011

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

OCT 1 - 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.8 Promotional Offerings (Cont'd)

4.8.10 Small Business Services Administrative Service Charge Promotion

Beginning October 1, 2011 and October 15, 2011, XO will offer to its Small Business Services customers a discounted Administrative Service Charge rate of \$7.50 per month. This discounted rate will be offered to these customers until May 31, 2012. At the expiration of this promotion, these customers will receive Administration Service Charge at an undiscounted rate. This promotion will continue while the customer maintains its current account at its current level of service. This promotion is not transferable or assignable.

Issued: August 29, 2011

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
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Effective: October 1, 2011

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

OCT 1 - 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

- 4.9 Trial Service Offering ("TSO"): In the normal course of business the Company, at its discretion, may elect to offer certain services to Customers on a "trial basis". In order to conduct a "TSO", the Company will file with the Commission, on at least the minimum notice required by the Commission, notice of the TSO. The TSO will include a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the TSO will include specific information as to the availability and the duration of the TSO. The filing of a TSO does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future. Services provided as a TSO are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Commission. However, the TSO rates and charges will supersede applicable general tariff rates and charges for the duration of the trial period. Written notice shall be provided the Commission in advance of the effectiveness of any TSO>

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.9 Trial Service Offering ("TSO") (Cont'd)

4.9.1 XO Integrated Access Service: XO Integrated Access Service is a bundled service offering that is being offered as a TSO from June 1, 2000 through October 15, 2000 that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. A single DS-1 to the Customers' premises is the standard service configuration. In order to get the following pricing for this service the Customer must purchase a minimum of 10 local exchange lines or channels/trunks. Furthermore, the Customer must enter a service order for Integrated Access Service specifying a minimum term of not less than twelve months. The Non-Recurring and Monthly Recurring charges are specified in Sections 4.9.1.(C) and 4.9.1.(D) below.

4.9.1.(A) Standard Features: Integrated Access Service includes the following standard features at no additional charge:

Call Forward Variable
Call Forward Busy
Call Forward No Answer
Speed Calling
Call Waiting
Touchtone
3 Way Calling

4.9.1.(B) Optional Features: An Integrated Access Service Customer may order optional features at standard rates specified in this tariff.

4.9.1.(C) Non-Recurring Charges: For initial installation of XO Integrated Access Service over a single DS-1, Customers will pay a non-recurring installation charge specified below. If a customer chooses to add additional local exchange lines or channels/trunks after installation of the initial service, the Company's non-recurring installation charges for local exchange service will apply. Installation for those Customers that purchase greater than one DS-1 will be done on an Individual Case Basis.

Single DS1	\$999.00
Capacity Exceeding DS1	ICB

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.9 Trial Service Offering ("TSO") (Cont'd)

4.9.1 XO Integrated Access Service: (Cont'd)

4.9.1.(D) Monthly Recurring Charges:

	<u>Per Line:</u>
Basic Line	\$37.43
	<u>Per Trunk:</u>
DID	\$41.93
DOD	\$37.43

4.9.1.(E) Local Usage: Local Usage is included in the flat monthly charge for XO Integrated Access Service.

4.9.1.(F) Enhanced Integrated Features: XO Integrated Access Service Customer's can order, as an option, the Enhance Integrated Feature at the monthly recurring rate specified in Section 4.9.1.(F).2 below. The Enhance Integrated Feature is only offered to Customers at the time XO Integrated Access Service is initially ordered.

4.9.1.(F).1 Standard Features: The following features are included in the enhanced Integrated Feature at no additional charge:

- Abbreviated Dialing (3 or 4 digit)
- Call Hold
- Call Pickup
- Call Transfer
- Voice Mail*
- Message Waiting

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All other features are available at the tariff rate.

4.9.1.(F).2 Monthly Recurring Charges:

MRC	\$6.95
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* Services not regulated under this tariff.

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Issued: February 2, 2010

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13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: February 19, 2010
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 19 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

- 4.10 Individual Case Basis (ICB) Arrangements. Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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MAR 13 2005

Boise, Idaho
LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.11 Satisfaction Guarantee

XO is offering the following Satisfaction Guarantee to new customers purchasing services offered in this price list that meet the requirements below. This offer is available to a New Customer, which is defined as a Customer who has not subscribed to any XO service during the one year period prior to subscribing to new XO service. Pursuant to this offering, a New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if the New Customer is not completely satisfied with the Services provided by XO. (A month is equal to 30 calendar days.) In order to be eligible for this offering, a New Customer must not have received telecommunications service from another Service Provider at the location to which the new XO services are provided, or the New Customer must switch back to the Service Provider that provided New Customer's telecommunications service prior to New Customer subscribing to the new XO service.

New Customer must notify XO, in writing (via certified or overnight delivery with signature) with the XO claim form no later than three (3) months from the date of Service installation and before contacting their previous provider, of its intent to discontinue the Services. New Customer must allow XO a minimum of 30 days from the day of New Customer's notice, for the cancellation of the Services, including re-connection to the original Service Provider. After receipt of New Customer's timely notice, XO, in conjunction with the termination of New Customer's Service, will waive any applicable contract termination charges.

XO also will reimburse the New Customer for any installation charges incurred by New Customer to restore the New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, the New Customer must, within (3) months of the installation date, provide XO with the following: (1) the XO reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that the New Customer had received from the other Service Provider prior to switching to XO, if applicable.

If New Customer previously did not have a provider other than XO at the location to which the Services are provided, or if the previous Service Provider will not or cannot provide the identical level and type of service previously provided to New Customer, XO will reimburse New Customer any initial XO installation charges New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given. XO is not liable for any outage or inconvenience to New Customer relating to restoring the New Customer to its previous Service Provider. The New Customer is responsible to pay XO for all charges for XO new Service provided to the New Customer through and including the date of Service termination prior to receiving reimbursement from XO.

Except as provided below, this offering is not available to customers receiving non-standard pricing, non-standard products, or non-standard terms and conditions (e.g., individual case basis prices, products, or terms and conditions), or customers for whom XO performed Special Construction or Special Configurations. Special Construction is defined in Section 1 of this price list. Special Configuration refers to the situation in which a customer's service connection is established through a non standard network architecture design.

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.12 Reserved for Future Use

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Material on this page was moved to Page 120.2.

Issued: July 3, 2007

Kelly Faul – Regulatory Affairs Director
11111 Sunset Hills Rd.
Reston, VA 20190

Effective: July 13, 2007
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 13 2007

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

4.13 Emergency Redundancy Routing

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or "all trunks busy" condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with ISDN PRI, Digital T-1, and all XOptions packages.

ERR is available on a per T-1 basis , for up to four T-1s per location. ERR is available where facilities permit. The Company's ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1
Non-Recurring Charge	\$250.00
Monthly Recurring Charge	\$ 28.00

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4.14 Supplemental Change Charge

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

NON-RECURRING CHARGES			
Timeframe of Change Request			
Monthly Recurring Charge Range	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional, charges may also apply as outlined in Section 2.1.7.

Issued: June 24, 2010

Effective: August 1, 2010

Kelly Faul – Regulatory Affairs Director
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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 – 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE OFFERINGS, RATES & CHARGES, (CONT'D.)

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4.16 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00

4.17 Administrative Service Fee

The Administrative Service Fee will be assessed to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Fee will be assessed at 3.5 percent of customer's total Monthly Recurring Charges. (1)

Issued: December 22, 2015

Effective: January 1, 2016

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2016

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LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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SECTION 5 - MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES

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Issued: September 11, 2020

Effective: November 30, 2020

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**Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 30, 2020
Boise, Idaho**

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

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(Material previously found on this page has been moved to Page 199)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

SEP 25 2005

Boise, Idaho

Issued: September 15, 2005

Effective: September 25, 2005

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IDL0506

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.1 Reserved for Future Use

5.2 Reserved for Future Use

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Issued: November 3, 2011

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: November 13, 2011
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.3 Reserved for Future Use

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(Material previously found on this page has been moved to Page 201)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

SEP 25 2005

Boise, Idaho

Issued: September 15, 2005

Effective: September 25, 2005

Kelly Faul, Senior Regulatory Manager
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IDL0506

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.3 Reserved for Future Use

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(M)

(M)

(Material previously found on this page has been moved to Page 202)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

SEP 25 2005

Boise, Idaho

Issued: September 15, 2005

Effective: September 25, 2005

Kelly Faul, Senior Regulatory Manager
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IDL0506

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.3 Reserved for Future Use

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(M)

(M)

(Material previously found on this page has been moved to Page 202)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

SEP 25 2005

Boise, Idaho

Issued: September 15, 2005

Effective: September 25, 2005

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IDL0506

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.4 XOPTION Service Offering

The XOption Service Offering is a bundled offering for Business customers who purchase, at the same customer location, local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Services from the Company. This service is subject to the availability of facilities and only offered where technically feasible. Toll free calls that terminate on XO facilitates are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Pursuant to the XOption Service Offering* set-forth in Section 4.1.3 of this Tariff, the Customer will receive unlimited monthly use of local exchange service and a specified amount of inbound and outbound domestic long distance service, depending upon the option selected. Additional intrastate inbound and outbound domestic long distance minutes of use above the specified amount listed for XOptions 1-16 shall be billed in six (6) second increments after an initial billing increment of sixty (60) seconds at a rate of \$0.05 per minute of use. Additional intrastate inbound and outbound domestic long distance minutes of use above the specified amount listed for XOption "M" shall be billed in six (6) second increments after an initial billing increment of sixty (60) seconds at a rate of \$0.06 per minute of use. Additional interstate domestic long distance usage above the specified amount for all XOptions will be billed pursuant to the Terms and Conditions governing interstate long distance traffic found on Company's website. Unused domestic long distance minutes may not be carried over to subsequent months or transferred to other users.

In addition to the services offered in the bundle promotion, Customers will be billed at the following rates for usage of the following optional services:

International Service: Customers choosing Option Numbers One (1) through Four (4) and Seven (7) through Eleven (11) and Sixteen (16) will be the Platinum Small Business Plan provided pursuant to the Terms and Conditions governing international traffic found on Company's website. Customers choosing Option Numbers Five (5) Six (6), Twelve (12) and Thirteen – Fifteen (13-15) will be the Platinum Medium Business Plan provided pursuant to the Terms and Conditions governing international traffic found on Company's website for international use.

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5.4.1 Term Discounts:

XOption customers who choose one of the following term commitments will receive the following discount. The discount is applied to the Monthly Recurring charge, and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

- 2 Years = 5% Discount
- 3 Years = 10% Discount

*Effective December 1, 2008, this product will be available only to current customers at their current location.

(D)

Issued: November 3, 2011

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
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Effective: November 13, 2011

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)**5.4.A Mini Bundle Service Offering**

The following Service Offering will be available to new or existing XO Customers who order the Mini Bundle Service and agree to the terms and conditions below. Existing customer is defined as a voice only or data only customer who is upgrading to the Mini Bundle. New customer is defined as someone who has not subscribed to these services for one year prior to this offering. Customer will be charged the Monthly Recurring Charge (MRC) found in Section 4.1.3.A of this tariff when ordering either one of the following Mini Bundles: A) A minimum of six but no more than nine voice lines, 1,500 minutes of domestic long distance service, and DSL; or B) a minimum of six but no more than nine voice lines, 1,500 minutes of domestic long distance service, and DIA. Any domestic long distance usage greater than the amount granted in this offering will be billed at .06 cents a minute. International usage will be offered under the Platinum Small Business Plan.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.5 Multiple Service Discount #2

XO Multiple Service #2 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; XO Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customers must meet the following criteria:

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1. Customers must subscribe to XO local exchange and long distance services ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6 T-1 equivalents);
2. Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;
3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
4. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

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If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

Issued: November 3, 2011

Effective: November 13, 2011

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.6.A InterLATA Network Access

Company InterLATA Network Access is an InterLATA service that provides a dedicated transmission path between two customer designated premises. Where InterLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24 hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for InterLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

5.6.A.1 Rates and Charges

Rates and charges for InterLATA Network Access service are defined herein and are based on the locations of the customer designated premises in relation to Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of facilities from a service provider other than Company.

5.6.A.1.1 Rate Elements: Two rate elements apply to InterLATA Network Access: Channel Termination and Network Access Mileage.

Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between two customer-designated premises. One Channel Termination charge applies per point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

Network Access Mileage

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the two customer designated premises. The Mileage rate element is made up of two charges: a flat rate per circuit ("Fixed") and flat a per-mile rate ("Variable").

The Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Mileage charges will not apply.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

Issued: March 3, 2005

MAR 13 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)
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ACCEPTED FOR FILING

5.6.A InterLATA Network Access (Cont'd)

MAR 13 2005

5.6.A.1 Rates and Charges (Cont'd)

Boise, Idaho

5.6.A.1.2 Rate Application

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer Designated Premises				Applicable Rate Elements	
On-Net				Channel Termination charge(s);	
Off-Net				Channel Termination charges; plus applicable Mileage Charges	
On-Net- DS1					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$240.00	\$450.00	NA	NA
	2yr	\$240.00	\$450.00	NA	NA
	3yr	\$240.00	\$450.00	NA	NA
Off-Net- DS1					
	1yr	\$540.00	\$450.00	\$96.08	\$17.92
	2 yr	\$540.00	\$450.00	\$96.08	\$17.92
	3 yr	\$540.00	\$450.00	\$96.08	\$17.92
On-Net- DS3					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$1,400.00	\$1,000.00	NA	NA
	2yr	\$1,400.00	\$1,000.00	NA	NA
	3yr	\$1,074.00	\$1,000.00	NA	NA
Off-Net-DS3					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$3,100.00	\$1,000.00	\$1,023.88	\$51.19
	2yr	\$3,100.00	\$1,000.00	\$1,023.88	\$51.19
	3yr	\$2,417.50	\$1,000.00	\$1,023.88	\$51.19

Issued: March 3, 2005

Effective: March 13, 2005

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IDI0501

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.6 InterLATA Private Line Service

Company InterLATA Private Line is a InterLATA service, which is used in conjunction with InterLATA Network Access. InterLATA Private Line Service provides a dedicated transmission path that originates or terminates at a Company Point of Presence (POP). Where InterLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for InterLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

5.6.1 Rates and Charges:

Rates and charges for InterLATA Private Line service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by Company over its own facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.6 InterLATA Private Line Service, (Cont'd.)

5.6.1.1 Rate Elements: The rate element that applies to InterLATA Private Line is Long haul Mileage.

The Long haul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs associated with the two customer designated premises. The Long haul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Long haul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Long haul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are less 5 miles or less apart.

5.6.1.A DS-1 Transport Rates

- i) Rates for Off-Net Customers - one or both ends of circuit terminates at a location off of XO's network.

Minimum Monthly Revenue Commitment \$250.00

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Installation (non-recurring)	\$500.00	\$500.00	\$500.00
Channel Mileage			
Monthly Recurring Charge Per DS0 Mile	\$.099	\$.096	\$.091

- ii) Rates for On-Net Customers - both ends of circuit terminate on XO's network. These rates are no longer effective after December 8, 2001.

Minimum Monthly Revenue Commitment \$250.00

	<u>1 Yr. Term</u>	<u>2 Yr. Term</u>	<u>3 Yr. Term</u>
Installation (non-recurring)	\$500.00	\$500.00	Waived
Channel Mileage	-		
Monthly Recurring Charge Per DS0 Mile	\$.080	\$.075	\$.070

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.6 InterLATA Private Line Service. (Cont'd.)

5.6.1.1 Rate Elements. (cont'd.)

5.6.1.A DS-1 Transport Rates. (continued)

iii) Rates for On-Net Customers – both ends of circuit terminate on XO's network. These rates are available to customers who sign up for service on or after December 8, 2001.

<u>Term:</u>	<u>1 Yr.</u>	<u>2 Yr.</u>	<u>3 Yr.</u>
Installation (non-recurring)	\$500.00	\$475.00	\$450.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

<u>Monthly Revenue</u>	<u>1 Yr.</u>	<u>2 Yr.</u>	<u>3 Yr.</u>
\$0 - \$100,000	\$.048	\$.0456	\$.0432
\$100,001 - \$300,000	\$.0468	\$.04446	\$.04212
\$300,001 - \$1,000,000	\$.0456	\$.04332	\$.04104
\$1,000,001 - \$2,000,000	\$.0444	\$.04218	\$.03996
\$2,000,001 +	\$.0432	\$.04104	\$.03888

iv) Rates for "Forward" Customers - both ends of circuit anticipated to terminate on XO's network within 24 months of service start date.

Minimum Monthly Revenue Commitment			\$250.00
	<u>1 Yr.</u>	<u>2 Yr. Term</u>	<u>3 Yr. Term</u>
	<u>Term</u>		
Installation (non-recurring)	N/A	\$500.00	\$500.00
Channel Mileage:			
Monthly Recurring Charge Per DS0 Mile	N/A	\$.075	\$.070

v) Other non-recurring charges

<u>Non-recurring charges</u>	
Cancellation prior to install	\$100.00
Cancellation during install, prior to acceptance	\$300.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Issued: March 3, 2005

Effective: March 13, 2005

Boise, Idaho
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ID10501

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.6 InterLATA Private Line Service (Cont'd)

5.6.2 DS-3 Transport Rates

- i) Rates for Off-Net Customers - one or both ends of circuit terminate at a location off of XO's network.

Minimum Monthly Revenue Commitment	\$2,000.00		
	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Installation (non-recurring)	\$2,000.00	\$2,000.00	\$2,000.00
Channel Mileage			
Monthly Recurring			
Charge Per DS0 Mile	\$.045	\$.042	\$.040

- ii) Rates for On-Net Customers - both ends of circuit terminate on XO's network. These rates are no longer available to new customers after December 8, 2001.

Minimum Monthly Revenue Commitment	\$2,000.00		
	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Installation (non-recurring)	\$2,000.00	\$2,000.00	Waived
Channel Mileage			
Monthly Recurring			
Charge Per DS0 Mile	\$.040	\$.036	\$.033

- iii) Rates for On-Net Customers - both ends of circuit terminate on XO's network. These rates are available to customers who sign up for service on or after December 8, 2001.

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Installation (non-recurring)	\$2,000.00	\$1,900.00	\$1,800.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

<u>Monthly Revenue</u>	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$0 - \$100,000	\$.0144	\$.01368	\$.01296
\$100,001 - \$300,000	\$.01428	\$.013566	\$.012852
\$300,001 - \$1,000,000	\$.01416	\$.013452	\$.012744
\$1,000,001 - \$2,000,000	\$.01404	\$.013338	\$.012636
\$2,000,001 +	\$.01392	\$.013224	\$.012528

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

Alaine Miller, VP - Regulatory & External Affairs
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ID10501

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.6 InterLATA Private Line Service (Cont'd)

5.6.2 DS-3 Transport Rates, (cont'd.)

- iv) Rates for "Forward" Customers - both ends of circuit anticipated to terminate on XO's network within 24 months of service start date.

Minimum Monthly Revenue Commitment		\$2,000.00	
		<u>One Year Term</u>	<u>Two Year Term</u> <u>Three Year Term</u>
Installation (non-recurring)	Not Available	\$2,000.00	\$2,000.00
Channel Mileage			
Monthly Recurring Charge Per DSO Mile	Not Available	\$.036	\$.033

- v) Other non-recurring and monthly recurring charges

<u>Non-recurring charges</u>		
Cancellation prior to install		\$100.00
Cancellation during install, prior to acceptance		\$300.00
<u>Monthly Recurring Charge</u>		
3-1 Mux		\$500.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

Alaine Miller, VP - Regulatory & External Affairs
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ID10501

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.6 InterLATA Private Line Service (Cont'd)

5.6.3 OC-3 Transport Rates

- i) Rates for Off-Net Customers - one or both ends of circuit terminate at a location off of XO's network.

Minimum Monthly Revenue Commitment	ICB		
	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Installation (non-recurring)	\$5,000.00	\$5,000.00	\$5,000.00
Channel Mileage			
Monthly Recurring			
Charge Per DS0 Mile	ICB	ICB	ICB

- ii) Rates for On-Net Customers - both ends of circuit terminate on XO's network. These rates are no longer available to new customers after December 8, 2001.

Minimum Monthly Revenue Commitment	ICB		
	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Installation (non-recurring)	\$5,000.00	\$5,000.00	Waived
Channel Mileage			
Monthly Recurring			
Charge Per DS0 Mile	ICB	ICB	ICB

- iii) Rates for On-Net Customers - both ends of circuit terminate on XO's network. These rates are available to customers who sign up for service on or after December 8, 2001.

	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Installation (non-recurring)	\$5,000.00	\$4,750.00	\$4,500.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

<u>Monthly Revenue</u>	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$0 - \$100,000	\$.007839	\$.007447	\$.007055
\$100,001 - \$300,000	\$.007722	\$.007336	\$.00695
\$300,001 - \$1,000,000	\$.007605	\$.007225	\$.006845
\$1,000,001 - \$2,000,000	\$.007488	\$.007114	\$.006739
\$2,000,001 +	\$.007371	\$.007002	\$.006634

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Issued: March 3, 2005

Boise, Idaho

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.6 InterLATA Private Line Service (Cont'd)

5.6.3 OC-3 Transport Rates. (cont'd.)

- iv) Rates for "Forward" Customers - both ends of circuit anticipated to terminate on XO's network within 24 months of service start date.

Minimum Monthly Revenue Commitment		ICB		
		<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Installation (non-recurring)	Not Available	\$5,000.00	\$5,000.00	
Channel Mileage				
Monthly Recurring				
Charge Per DS0 Mile	Not Available	ICB	ICB	

- v) Other non-recurring and monthly recurring charges

<u>Non-recurring charges</u>		
Cancellation prior to install		\$150.00
Cancellation during install, prior to acceptance		\$600.00

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Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.6 InterLATA Private Line Service (Cont'd)

5.6.4 OC-12 Transport Rates

i) Rates for On-Net Customers – both ends of circuit terminate on XO's network.

<u>Term:</u>	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
Installation (non-recurring)	\$10,000.00	\$9,500.00	\$9,000.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

<u>Monthly Revenue</u>	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$0 - \$100,000	\$0.00924	\$0.008778	\$0.008316
\$100,001 - \$300,000	\$0.009108	\$0.008653	\$0.008197
\$300,001 - \$1,000,000	\$0.008976	\$0.008527	\$0.008078
\$1,000,001 - \$2,000,000	\$0.008844	\$0.008402	\$0.00796
\$2,000,001 +	\$0.008712	\$0.008276	\$0.007841

5.6.5 OC-48 Transport Rates

i) Rates for On-Net Customers – both ends of circuit terminate on XO's network.

<u>Term:</u>	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
Installation (non-recurring)	\$30,000.00	\$28,500.00	\$27,000.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

<u>Monthly Revenue</u>	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
\$0 - \$100,000	\$0.00792	\$0.007524	\$0.007128
\$100,001 - \$300,000	\$0.007776	\$0.007387	\$0.006998
\$300,001 - \$1,000,000	\$0.007632	\$0.00725	\$0.006869
\$1,000,001 - \$2,000,000	\$0.007488	\$0.007114	\$0.006739
\$2,000,001 +	\$0.007344	\$0.006977	\$0.00661

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.7 Reserved for Future Use

(D)

(D)

Issued: November 3, 2011

Effective: November 13, 2011

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.7 Reserved for Future Use (Cont'd)

(D)

(D)

Issued: November 3, 2011

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: November 13, 2011

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

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LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.7 Reserved for Future Use (Cont'd)

(D)

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Issued: November 3, 2011

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: November 13, 2011

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

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LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.7 Reserved for Future Use (Cont'd)

(D)

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Issued: November 3, 2011

Effective: November 13, 2011

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.8 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the state. Customers can reach a Directory Assistance Operator by dialing 411 or (NPA) 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

5.8.1 Each call to Directory Assistance will be charged as follows:

	<u>Per Call</u>
IntraLATA	\$2.25
InterLATA	\$2.25

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5.8.2 Call Completion Feature

Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for the duration of the completed call as follows:

- (a) Customers placing the call from a telephone line that is subscribed to Company long distance service will be charged according to Customer's current Company rate plan.
- (b) Customers placing a call from a telephone line that is subscribed to Company local service only will be charged \$0.10 per minute for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

5.8.3 A credit will be given for calls to Directory Assistance as follows:

The Customer experiences poor transmission or is cut-off during the call; or

The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of the placement of the call to Directory Assistance

ISSUED: April 26, 2010

EFFECTIVE: May 14, 2010

Kelly Faul, Regulatory Affairs Director
 XO Communications Services, Inc.
 13865 Sunrise Valley Dr.,
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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

MAY 14 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.9 Employee Long Distance Program

The Employee Long Distance Program provides Company Regular Full-Time and Part-Time employees who choose Company as their primary interexchange carrier with the following long distance and toll free rates. Employees are responsible for applicable taxes and surcharges.

Rates

InterLATA Long Distance:	\$0.06
IntraLATA Long Distance:	\$0.06
InterLATA Toll Free:	\$0.06
IntraLATA Toll Free:	\$0.06

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.10 Switched Long Distance Product

5.10.1 The Switched Long Distance Product is a measured business switched direct dialed outbound and inbound communications service. The service is billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. Toll Free service (applicable MRCs can be found in Section 6.9), Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff. **(D)**

5.10.2 Rates and Charges

	Per Minutes of Use
IntraLATA	\$0.145*
Intrastate	\$0.145*

Effective February 19, 2010, the following rates will be available to new customers:

	Per Minutes of Use
IntraLATA	\$0.153
Intrastate	\$0.153

* Effective February 19, 2010, these rates will be available only to current customers.

Issued: November 3, 2011

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: November 13, 2011

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.11 XO Unlimited Business Plan

5.11.1 The XO Unlimited Business Plan is an outbound long distance calling plan available to Company's business customers who are also subscribed to Company's local, intraLATA, and interLATA service. Customers subscribing to this plan must make a one-year minimum commitment. The Monthly Recurring Charge includes both intraLATA and interLATA usage.

There is a 10 line maximum per service location. This Plan must be applied to all standard business lines at a given service location. The following restrictions apply to this offering: call-center applications are prohibited, including, but not limited to, auto-dialers; non-standard (e.g., excessive) internet connections and other data transmission are prohibited (services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard); and any use not consistent with standard business use, as reasonably defined by the Company, is prohibited. Toll Free service (applicable MRCs can be found in Section 6.9), Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this tariff.

(D)

5.11.2 Rates and Charges

Monthly Recurring Charge, per line \$20.00

Issued: November 3, 2011

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: November 13, 2011
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

NOV 13 2011

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 - MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.12 XO Long Distance Business Plan

5.12.1 XO Long Distance Business Plan is a long distance calling plan available to Company's who are also Company's local exchange customers. Customers must be subscribed to the Company's local, intraLATA, and interLATA service at the subscribed-to location. The plan includes outbound and inbound intraLATA and interLATA calling. Toll free calls that terminate on XO facilitates are included in the plan. A Monthly Recurring Charge will apply per service location. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Operator Assistance and, and Directory Assistance services are available to customers subject to the provisions of this tariff.

Customer chooses a plan based on minutes of use. If Customer's service location monthly usage exceeds the minutes of use for the plan chosen, it will be charged a per minute overage rate. Unused minutes will not be carried over to a subsequent month. Monthly recurring charge does not include any taxes, surcharges, or fees. Calls are billed in six second increments except the XO LD Business Plan (\$0.00 MRC) which will be billed in sixty (60) second increments. Operator Assistance, and Directory Assistance services are available to customers subject to the provisions of this tariff.

5.12.2 Rates and Charges:

A. IntraLATA/Interstate

Long Distance Packages	Monthly Recurring	Overage Rate Per Minute	
XO LD Business Plan	\$0	\$0.069	
XO LD Business Plan 200*	\$9.07	\$0.045	(I)
XO LD Business Plan 500	\$21.17	\$0.043	
XO LD Business Plan 1500	\$54.44	\$0.041	
XO LD Business Plan 2500	\$83.16	\$0.035	
XO LD Business Plan 5000	\$166.33	\$0.034	
XO LD Business Plan 7500	\$249.51	\$0.033	
XO LD Business Plan 10,000	\$332.68	\$0.032	
XO LD Business Plan 15,000	\$498.40	\$0.031	
XO LD Business Plan 20,000	\$665.34	\$0.030	
XO LD Business Plan 25,000*	\$756.08	\$0.029	
XO LD Business Plan 30,000	\$907.29	\$0.028	
XO LD Business Plan 35,000*	\$1,058.52	\$0.027	
XO LD Business Plan 40,000*	\$1,209.72	\$0.019	
XO LD Business Plan 60,000	\$1,741.99	\$0.025	
XO LD Business Plan 80,000	\$2,225.88	\$0.019	(I)
As of April 1, 2008, this plan will be available to new customers:			
XO LD Business Plan 40,000	\$1,209.72	\$0.026	(I)

* As of April 1, 2008, these plans will be available only to current customers.

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.13 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the A#@ symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call \$0.50

5.14 Historic Invoices

The Company will furnish, upon the Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
<u>Electronic</u>	\$10.00
CSV/CD of CDR	\$25.00

(N)

(N)

Issued: July 18, 2006

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Effective: August 17, 2006
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

AUG 17 2006

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 5 MESSAGE TOLL SERVICE OFFERINGS, RATES and CHARGES, (CONT'D.)

5.15 XO Corporate Long Distance Plan

XO Corporate Long Distance Plan is a long distance calling plan available to Customers who subscribe to Company's local or long distance facilities-based service. Customer subscribes to a monthly long distance revenue commitment level. Usage for domestic interstate dedicated and switched service and intrastate dedicated and switched service contribute to the Customer's commitment level. The commitment level subscribed to by the customer will determine the per minute rate billed to the Customer. . If customer's monthly total usage does not meet its subscribed commitment level, customer will be charged the difference between its usage and its commitment level.

Customers must subscribe to this service for a minimum of one year.

Operator Assistance and Directory Assistance services are not included in this plan, but are available to customers subject to the provisions of this tariff. Switched usage will be charged at the per minute rate described in this tariff's Switched Long Distance Product.

The service is billed in six (6) second increments after an initial billing increment of six (6) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. The monthly recurring charge does not include any taxes, surcharges, or fees.

For Customers subscribed to the \$10,000 commitment level, toll free usage cannot exceed 60percent of customer's total long distance usage

Plan Name	LD Monthly Commitment	Dedicated Intrastate Rate Per Minute (1+ & toll free)
XO Freedom Plan	\$ 275	\$0.041
XO Capital Plan	\$ 720	\$0.041
XO Advantage Plan	\$ 1,080	\$0.041
XO Elite Plan	\$ 1,360	\$0.041
XO Professional LD Plan	\$ 1,800	\$0.041
XO National LD Plan	\$ 4,000	\$0.041
XO Executive LD Plan	\$ 7,000	\$0.041
XO Premiere LD Plan	\$10,000	\$0.041
XO Premiere Plus Plan	\$15,000	\$0.041

(T)

Issued: January 8, 2015

Effective: February 1, 2015

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

FEB 1 - 2015

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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SECTION 6- OBSOLETE OR DISCONTINUED OFFERINGS

6.1 Integrated Services Digital Network (ISDN): ISDN supports the simultaneous use of voice and data over the same access line. XO ISDN is available as a Basic Rate Interface (BRI) service and a Primary Rate Interface (PRI). Customer Premises Equipment that is compatible with the ISDN interface is the responsibility of the Customer. ISDN BRI and PRI is subject to the availability of Company facilities.

6.1.1 Primary Rate Interface (PRI): The ISDN PRI is the equivalent of a DS-1 that provides 23 B channels for transmission of speeds up to 1.472 MBPS, and one signaling D channel at speeds up to 64 KBPS used for call set-up and release. The Recurring and Non-Recurring rates are specified in Section 6.1.3.

6.1.1(A) Primary Rate Interface (PRI) Basic: PRI Basic provides 23 B channels that allow data transmission speeds up to 1.472 MBPS, and one signaling D channel at speeds up to 64 KBPS used for call set-up and release. The PRI Basic restricts the subscriber from placing out-bound calls; it is an in-bound service only. The PRI Basic includes the following features:

Caller ID Number Only

6.1.2(B) Primary Rate Interface (PRI) Enhanced: PRI Enhanced provides 23 B channels that allow for voice and data transmission speeds up to 1.472 MBPS, and one signaling D channel at speeds up to 64 KBPS used for call set-up and release. The PRI Enhanced allows for both inbound and outbound call completion. The PRI Enhanced includes the following features:

Caller ID Number Only
Touchtone
Presubscription

Issued: September 11, 2020
Kelly Faul, Senior Manager
22001 Loudoun County Pkwy
Ashburn, VA 20147

Effective: November 30, 2020

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 30, 2020
Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6- OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.1 Integrated Services Digital Network (ISDN), (Cont'd.)

6.1.2 Dial Tone Service Rates and Charges

6.1.2(A) ISDN Primary Rate Interface (PRI) Basic Rates and Charges

Month-to-Month contracts require a previous longer term commitment on a like product.

6.1.2(B).1 PRI Basic Non-Recurring Charges

<u>PRI Basic Term</u>	<u>Install Charge</u>
Month-to-Month	\$1,000.00
1-Year	\$1,000.00
2-Year	\$1,000.00
3-Year	\$1,000.00

6.1.2(B).2 PRI Basic Monthly Recurring Charges

<u>PRI Basic Term</u>	<u>Monthly Charge</u>	
Month-to-Month	\$977.97	(1)
1-Year	\$913.99	
2-Year	\$854.20	
3-Year	\$798.32	(1)

6.1.3(C).3 PRI Enhanced Non-Recurring Charges

<u>PRI Enhanced Term</u>	<u>Install Charge</u>
Month-to-Month	\$1000.00
1-Year	\$1000.00
2-Year	\$1000.00
3-Year	\$1000.00

6.1.3(C).4 PRI Enhanced Monthly Recurring Charges

<u>PRI Enhanced Term</u>	<u>Monthly Charge</u>	
Month-to-Month	\$1,173.56	(1)
1-Year	\$1,096.79	
2-Year	\$1,025.03	
3-Year	\$957.98	(1)

Issued: December 12, 2018

Effective: January 1, 2019

Kelly Faul – Senior Manager, Government Relations
 22001 Loudoun County Pkwy
 Ashburn, VA 20147

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.2 Dial Tone Service: Dial Tone Service provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

6.2.1 Dial Tone Service is available in the following offerings

6.2.1.(A) XO Dial Tone Service: Dial Tone service includes the following standard features at no additional charge:

Standard Features:

- Touchtone
- Presubscription
- Call Forward, Variable
- Call Forward, No Answer
- Call Forward, Busy
- Calling Number Delivery Blocking (Per Call)
- Call Transfer, Consultation, and Conference
- Conference Call, Three Way
- Hunting

6.2.1.(B) Optional Features: A XO Dial Tone Service Customer may order, in addition to the standard features, The following optional features, at the rates specified in Section 6.2.2.

- Call Waiting
- Call Waiting – Cancel
- Anonymous Call Rejection
- Caller ID Number
- Caller ID Name and Number
- Distinctive Ringing
- Call Forward Remote Access
- Remote Call Forwarding (10 Paths)
- Voice Mail*

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ACCEPTED FOR FILING

FEB 19 2010

Boise, Idaho

* Services not regulated under this tariff.

(T)

Issued: February 2, 2010

Effective: February 19, 2010

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LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.2 Dial Tone Service, (Cont'd.)

6.2.2 Dial Tone Service Rates and Charges

A Dial Tone Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Optional Feature shares as specified in Sections 6.2.1 and 6.2.2 respectively. The rates and charges for the services specified within this tariff are subject to discount based upon term, volume, required facilities and the level of competition.

6.2.2.(A) XO Dial Tone Service Non-Recurring Charges

Service Connection Charge (per line)	\$24.00
Conversion Charge (per line)	
8:00 a.m. – 5:00 p.m.	\$ 5.00
After hours	\$10.00

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

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Note: Non-Recurring account change charges will not apply during the initial 30 day period following completion of a service order.

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ISSUED: January 25, 2006

EFFECTIVE: February 17, 2006

Kelly Faul, Regulatory Affairs Director
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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 17 2006

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.2 Dial Tone Service, (Cont'd.)

6.2.2 Dial Tone Service Rates and Charges (Cont'd)

6.2.2.(A) XO Dial Tone Service Non-Recurring Charges (Cont'd)

Optional Features

Call Waiting	\$10.00
Call Waiting – Cancel	\$10.00
Anonymous Call Rejection	\$10.00
Caller ID Number	\$10.00
Caller ID Name and Number	\$10.00
Distinctive Ringing	\$10.00
Call Forward Remote Access	\$10.00
Remote Call Forwarding (10 Paths)	N/A
Voice Mail*	N/R

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6.2.2.(B) XO Dial Tone Service Monthly Recurring Charges

<u>Dial Tone Line</u>	<u>M/M</u>	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>
1-19 access lines	\$36.45	\$32.39	\$30.75	\$29.52
20 + access lines	\$33.95	\$27.42	\$25.96	\$24.66

Optional Features

Call Waiting	\$ 5.00
Call Waiting -- Cancel	\$ 1.00
Anonymous Call Rejection	\$ 0.25
Caller ID Number	\$ 8.95
Caller ID Name and Number	\$ 9.50
Distinctive Ringing	\$ 5.00
Call Forward Remote Access	\$ 4.95
Remote Call Forwarding (10 Paths)	\$22.50
Voice Mail*	N/R

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* Services not regulated under this tariff.

FEB 19 2010

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LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk

Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks are either analog or digital and will be provided in the following manner:

6.3.1 Basic Analog Trunk: A Local Basic Analog Trunk can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

6.3.1.(A) One-Way Outbound: Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

6.3.1.(B) One-Way Inbound or Two-Way: Provides the Customer with single analog connection which can carry one-way inbound or two-way traffic.

6.3.1.(C) Features:
The following standard features are included with a Basic Analog Trunk:

Touch Tone (DOD and Two-Way only)
One Directory Listing (per trunk)
Presubscription

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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IDI0501

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk (Cont'd)

6.3.1 Basic Analog Trunk: (Cont'd)

6.3.1.(D) Basic Analog Trunk Rates and Charges: A Basic Analog Customer will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and usage charges as specified in Sections 6.3.1.(D).1, 6.3.1.(D).2 and 6.3.1.(D).3, respectively.

6.3.1.(D).1 Non-Recurring Charges

Connection Charges per Trunk \$24.00

(Change Trunk Directionality or Type of Service per trunk)

One-Way Outbound: \$38.95

One-Way Inbound: \$38.95

Two-Way: \$38.95

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

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NOTE:

Non-recurring account change charges will not apply during the initial 10 day period following completion of a service order.

ISSUED: January 25, 2006

EFFECTIVE: February 17, 2006

Kelly Faul, Regulatory Affairs Director
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11111 Sunset Hills Rd.
Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 17 2006

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk (Cont'd)

6.3.1 Basic Analog Trunk (Cont'd)

6.3.1.(D) Basic Analog Trunk Rates and Charges (Cont'd)

6.3.1.(D).2 Monthly Recurring Charges

Two-Way Trunks, 1-19 access lines:

<u>Term</u>	<u>Local Trunk Charge (per trunk)</u>
M/M	\$36.44
1-Year	\$32.39
2-Year	\$30.75
3-Year	\$29.52

Two-Way Trunks, 20 + access lines:

<u>Term</u>	<u>Local Trunk Charge (per trunk)</u>
M/M	\$33.95
1-Year	\$27.42
2-Year	\$25.96
3-Year	\$24.66

6.3.2 Local Trunk – Analog Direct Inward Dialing (“DID”): Provides the Customer with individual channels which can carry one-way inbound traffic.

6.3.2.(A) Analog Direct Inward Dialing Numbers: Telephone numbers can be obtained individually. Additional monthly charges will apply, as specified in Section 4.1.2.(B).3.c.

6.3.2.(B) Analog Direct Inward Dialing Features: The following standard features are included with an analog DID Inbound Trunk:

- Hunting
- One Directory Listing (per trunk)
- Presubscription

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk (Cont'd)

6.3.2 Local Trunk – Analog Direct Inward Dialing (“DID”) (Cont'd)

6.3.2.(C) Analog Direct Inward Dialing Rates and Charges: A DID Customer will be charged applicable Non- Recurring charges, monthly Recurring Charges and usage charges as specified in Sections 6.3.2.(C).1, 6.3.2.(C).2, and 6.3.2.(C).3, respectively.

6.3.2.(C).1 Non-Recurring Charges

Connection Charges per Trunk	\$50.00
Subsequent Account Changes (Change Trunk Directionality or Type of Service per trunk)	
Within category of Basic:	\$23.95
Basic to Advanced or vice versa:	\$44.00

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

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NOTE:

Non-Recurring account change charges will not apply during the initial 10 day period following completion of a service order.

ISSUED: January 25, 2006

EFFECTIVE: February 17, 2006

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11111 Sunset Hills Rd.
Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 17 2006

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk (Cont'd)

6.3.2 Local Trunk – Analog Direct Inward Dialing (“DID”) (Cont'd)

6.3.2.(C) Analog DID Inbound Trunk Rates and Charges (Cont'd)

6.3.2.(C).2 Monthly Recurring Charges

1-19 access lines

<u>Term</u>	<u>Analog DID Inbound Trunk Charge (per trunk)</u>
M/M	\$41.45
1-Year	\$37.39
2-Year	\$35.75
3-Year	\$34.52

20 + access lines

<u>Term</u>	<u>Analog DID Inbound Trunk Charge (per trunk)</u>
M/M	\$38.95
1-Year	\$32.42
2-Year	\$30.96
3-Year	\$29.66

6.3.2.(C).3 Optional Features

Non-Recurring Charges:

DID 25 Number Blocks \$1.00

Recurring Charges:

DID 10 Number Blocks \$0.15

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk (Cont'd)

6.3.3 Basic Digital Switched Service Trunk: Local Trunk – Digital Interface provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer’s PBX or trunk-cable Key System.

6.3.3.(A) Two-Way: Provides the Customer with a single digital connection that can carry two-way traffic. One common telephone number will be provided per trunk group.

6.3.3.(B) Features: The following standard features are included with a Basic Digital Trunk:

- Touch Tone (DOD & Two-Way only)
- Presubscription
- One Directory Listing (per trunk)

6.3.3.(C) The following optional features are available for a Basic Digital Trunk for an additional charge.

DID 25 Number Blocks

6.3.3.(D) Basic Digital Trunk Rates and Charges: A Basic Digital Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 6.3.3.(D).1, 6.3.3.(D).2, and 6.3.3.(D).3, respectively.

6.3.3.(D).1 Non-Recurring Charges

Connection Charges per Trunk

Two-Way Trunk: \$ 24.00

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

(D)(N)
(D)
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(D)

ISSUED: January 25, 2006

EFFECTIVE: February 17, 2006

Kelly Faul, Regulatory Affairs Director
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11111 Sunset Hills Rd.
Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 17 2006

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk (Cont'd)

6.3.3 Basic Digital Switched Service Trunk (Cont'd)

6.3.3.(D) Basic Digital Trunk Rates and Charges (Cont'd)

6.3.3.(D).2 Monthly Recurring Charges

1-19 access lines

<u>Term</u>	<u>Basic Digital Trunk Charge (per trunk)</u>
M/M	\$36.45
1-Year	\$32.39
2-Year	\$30.75
3-Year	\$29.52

20 + access lines

<u>Term</u>	<u>Basic Digital Trunk Charge (per trunk)</u>
M/M	\$33.95
1-Year	\$27.42
2-Year	\$25.96
3-Year	\$24.66

6.3.3.(D).3 Optional Features

Non-Recurring Charges:

DID 25 Number Blocks \$1.00

Recurring Monthly Charges:

DID 25 Number Blocks \$0.15

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ACCEPTED FOR FILING

MAR 13 2005

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LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk (Cont'd)

6.3.4 Digital DID Switched Service Trunk: A Digital DID Switched Service Trunk provides the customer with individual channels which can carry one-way inbound traffic. The number of digits to be outpulse must be specified by the customer.

6.3.4.(A) Features: The following standard features are included with a Digital DID Trunk:

- Touch Tone
- Presubscription
- One Directory Listing (per trunk)

6.3.4.(B) The following optional features are available for a Digital DID Trunk for an additional charge:

DID 25 number blocks

6.3.4.(C) Digital DID Switched Service Trunk Rates and Charges: A Digital DID Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges, and feature charges as specified in 6.3.4.(C).1, 6.3.4.(C).2, and 6.3.4.(C).3 respectively.

6.3.4.(C).1 Non-Recurring Charges

Installation Charges per Trunk: \$50.00

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

(D)(N)
(D)
|
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ISSUED: January 25, 2006

EFFECTIVE: February 17, 2006

Kelly Faul, Regulatory Affairs Director
XO Communications Services, Inc.
11111 Sunset Hills Rd.
Reston, VA 20190

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 17 2006

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk (Cont'd)

6.3.4 Digital DID Switched Service Trunk (Cont'd)

6.3.4.(C) Digital DID Switched Service Trunk Rate and Charges (Cont'd)

6.3.4.(C).2 Monthly Recurring Charges

1-19 access lines

<u>Term</u>	<u>Monthly Charge (per trunk)</u>
M/M	\$36.45
1-Year	\$32.39
2-Year	\$30.75
3-Year	\$29.52

20 + access lines

<u>Term</u>	<u>Monthly Charge (per trunk)</u>
M/M	\$33.95
1-Year	\$32.42
2-Year	\$30.96
3-Year	\$29.66

6.3.4.(C).3 Optional Feature Charges

Non-Recurring Charges:

DID 25 Number Blocks \$1.00

Recurring Monthly Charges:

DID 25 Number Blocks \$0.15

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ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk (Cont'd)

6.3.5 Digital Two-Way Switched Service Trunk: Provides the Customer with a single digital DID connection with answer supervision that can carry two-way traffic

6.3.5.(A) Features: The following standard features are included with a Digital Two-way Trunk:

- Touch Tone
- Presubscription
- One Directory Listing (per trunk)

6.3.5.(B) The following optional features are available for a Digital Two-way Trunk for an additional charge:

- DID 25 number blocks

6.3.5.(C) Digital Two-way Switched Service Trunk Rates and Charges: A Digital two-way Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges, and feature charges as specified in 6.3.5.(C).1, 6.3.5.(C).2, and 6.3.5.(C).3 respectively.

6.3.5.(C).1 Non-Recurring Charges

Installation Charges per Trunk: \$50.00

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

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ISSUED: January 25, 2006

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Reston, VA 20190

EFFECTIVE: February 17, 2006
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 17 2006

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk (Cont'd)

6.3.5 Digital Two-Way Switched Service Trunk (Cont'd)

6.3.5.(C) Digital Two-Way Switched Service Trunk Rates and Charges (Cont'd)

6.3.5.(C).2 Monthly Recurring Charges

1-19 access lines

<u>Term</u>	<u>Monthly Charge (per trunk)</u>
M/M	\$43.45
1-Year	\$39.39
2-Year	\$37.75
3-Year	\$36.52

20 + access lines

<u>Term</u>	<u>Monthly Charge (per trunk)</u>
M/M	\$40.95
1-Year	\$43.62
2-Year	\$32.96
3-Year	\$31.66

6.3.5.(C).3 Feature Rates and Charges

Non-Recurring Charges:

DID 25 Number Blocks \$1.00

Recurring Monthly Charges:

DID 25 Number Blocks \$0.15

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3 Local Trunk (Cont'd)

6.3.6 Internet Service Provider (ISP) Trunks. Internet Service Provider Trunks provide inbound-only service and are sold in blocks of 24.

6.3.6.(A) An ISP Trunk Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in 6.3.6.(A).1 and 6.3.6.(A).2 respectively.

6.3.6.(A).1 Non-Recurring Charges

Installation Charges per Trunk: \$ 20.00

Service order charges apply as described in Section 2.5.1.(C) of this tariff.

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6.3.6.(A).2 Monthly Recurring Charges

Including Channel Bank

<u>Term</u>	<u>Monthly Charge (per trunk)</u>
M/M	\$24.06
1-Year	\$22.72
2-Year	\$21.45
3-Year	\$20.22

Without Channel Bank

<u>Term</u>	<u>Monthly Charge (per trunk)</u>
M/M	\$19.23
1-Year	\$18.09
2-Year	\$17.00
3-Year	\$15.95

ISSUED: January 25, 2006

EFFECTIVE: February 17, 2006

Kelly Faul, Regulatory Affairs Director
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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 17 2006

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 - OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.3.A Business Trunks

6.3.A.1 Digital Switched T-1 Rates and Charges

<u>Monthly Recurring Charges</u>	<u>Rate Area B</u>	
<u>Full Switched Digital T1 Trunks</u>		
<u>In Only (Basic)</u>		
1 Year	\$649.95	(I)
2 Year	\$617.40	
3 Year	\$605.85	(I)
<u>Out Only (Basic)</u>		
1 Year	\$649.95	(I)
2 Year	\$617.40	
3 Year	\$605.85	(I)
<u>Two-Way (Basic)</u>		
1 Year	\$649.95	(I)
2 Year	\$617.40	
3 Year	\$605.85	(I)
<u>In Only w/ DID</u>		
1 Year	\$1,192.80	(I)
2 Year	\$1,134.00	
3 Year	\$1,074.15	(I)
<u>Two-Way w/ DID</u>		
1 Year	\$1,192.80	(I)
2 Year	\$1,134.00	
3 Year	\$1,074.15	(I)

Issued: December 12, 2018

Effective: January 1, 2019

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering

The XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the XOption Service Offering the Customer selects and receives service under one of the XOption listed in Sections 6.4.1 through 6.4.16 below. Each XOption includes the Standard Feature Package as defined in Section 6.4.19, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each XOption includes unlimited local exchange service, a specified amount of inbound and outbound domestic long distance service, and the Standard Feature Package.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one-year term agreement for both voice and Internet services in order to be eligible for the XOption Service Offering.

6.4.1 XOption #1

To receive service under XOption #1, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each XOption #1 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,215.00
	B=\$1,410.75
	C=\$1,606.50
	D=\$2,587.50
Non-Recurring Charge	\$800.00

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Issued: June 24, 2010

Kelly Faul – Regulatory Affairs Director
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Effective: August 1, 2010
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

AUG 1 – 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering (Cont'd.)

6.4.2 XOption #2

To receive service under XOption #2, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each XOption #2 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,594.13
	B=\$1,724.63
	C=\$1,922.63
	D=\$2,902.50
Non-Recurring Charge	\$800.00

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6.4.2 XOption #3

To receive service under XOption #3, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C and D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each XOption #3 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$1,482.75
	B=\$1,678.50
	C=\$1,874.25
	D=\$2,855.25
Non-Recurring Charge	\$800.00

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Issued: June 24, 2010

Effective: August 1, 2010

Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 – 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering (Cont'd.)

6.4.4 XOption #4

To receive service under XOption #4, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each XOption #4 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A= \$1,837.13
	B=\$1,967.63
	C=\$2,163.38
	D=\$3,144.38
Non-Recurring Charge	\$800.00

6.4.5 XOption #5

To receive service under XOption #5, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each XOption #5 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium BusinessPlan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,912.15
	B=\$2,912.15
	C=\$3,439.41
	D=\$4,260.06
Non-Recurring Charge	\$1,800.00

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Issued: December 22, 2015

Effective: January 1, 2016

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering (Cont'd.)

6.4.6 XOption #6

To receive service under XOption #6, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in Section 5 of this tariff. The MRC for each Option is listed below. Each XOption #6 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$4,180.96	(I)
	B=\$4,456.43	
	C=\$4,752.18	
	D=\$5,752.63	
Non-Recurring Charge	\$1,800.00	(I)

6.4.7 XOption #7

To receive service under XOption #7, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C and D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each XOption #7 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,480.87	(I)
	B=\$2,828.99	
	C=\$3,124.75	
	D=\$4,596.70	
Non-Recurring Charge	\$999.00	(I)

Issued: December 22, 2015

Effective: January 1, 2016

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JAN 1 – 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering (Cont'd.)

6.4.8 XOption #8

The XOption #8, is a per user network service that requires a minimum of 10 (ten) users and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each XOption #8 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
Per User	A=\$ 73.00
	B=\$ 83.00
	C=\$ 93.00
	D=\$143.00
Non-Recurring Charge	
Per User	A=\$ 73.00
	B=\$ 83.00
	C=\$ 93.00
	D=\$143.00

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Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering (Cont'd.)

6.4.8 XOption #9

XOption #9, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in Section 5 of this tariff. The MRC for each Option is listed below. Each XOption #9 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
Per User	A=\$24.00
	B=\$27.00
	C=\$31.00
	D=\$47.00
Non-Recurring Charge	
Per User	A=\$24.00
	B=\$27.00
	C=\$31.00
	D=\$47.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering (Cont'd.)

6.4.10 XOption #10

XOption #10, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above A, B, C or D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing international traffic found on Company's website. The MRC for each Option is listed below. Each XOption #10 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
Per User	A=\$126.00
	B=\$136.00
	C=\$146.00
	D=\$180.00
Non-Recurring Charge	
Per User	A=\$126.00
	B=\$136.00
	C=\$146.00
	D=\$180.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering (Cont'd.)6.4.11 XOption #11

XOption #11, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above A, B, C or D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website. The MRC for each Option is listed below. Each XOption #11 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	
Per User	A=\$42.00
	B=\$45.00
	C=\$49.00
	D=\$60.00
Non-Recurring Charge	
Per User	A=\$42.00
	B=\$45.00
	C=\$49.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering (Cont'd.)

6.4.12 XOption #12

To receive service under XOption #12, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above A, B, C or D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website. The MRC for each Option is listed below. Each XOption #12 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,683.13	
	B=\$3,664.13	
	C=\$5,299.88	
	D=\$6,934.50	
Non-Recurring Charge	\$800.00	

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6.4.13 XOption #13

To receive service under XOption #13, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above A, B, C or D will be billed at rates set forth in Section 5 of this tariff. The MRC for each Option is listed below. Each XOption #13 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$3,612.38	
	B=\$4,667.63	
	C=\$6,312.38	
	D=\$7,549.88	
Non-Recurring Charge	\$1,800.00	

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Issued: June 24, 2010

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: August 1, 2010
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

AUG 1 – 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering (Cont'd.)

6.4.14 XOption #14

To receive service under XOption #14, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above A, B, C or D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#14 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$2,719.13 B=\$3,697.88 C=\$5,332.50 D=\$7,192.13
Non-Recurring Charge	\$ 800.00

6.4.15 XOption #15

To receive service under XOption #15, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above A, B, C or D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing. The MRC for each Option is listed below. Each Xoption#15 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$5,460.27 B=\$7,060.66 C=\$9,531.38 D=\$11,721.57
Non-Recurring Charge	\$1,800.00

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Issued: December 22, 2015

Effective: January 1, 2016

Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JAN 1 – 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering (Cont'd.)

6.4.16 XOption #16

To receive service under XOption #16, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in Section 5 of this tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website. The MRC for each Option is listed below. Each XOption#16 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A= \$3,187.27	(I)
	B= \$3,537.10	
	C= \$3,831.16	
	D=\$5,642.80	(I)
Non-Recurring Charge	\$999.00	

6.4.17 XOption M

To receive service under XOption M, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Section 5 of this tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A= \$920.00
Non-Recurring Charge	\$700.00

6.4.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.4 XOPTION Service Offering (Cont'd.)

6.4.19 Standard Feature Package:

All XOption options include the following standard features at no additional charge.

- Voicemail w/Message Waiting** (T)
- Call Forwarding
- 3 Way Calling
- Speed Dial
- Abbreviated Dialing
- Call Hold
- Call Pickup
- Call Transfer
- Hunting
- Caller ID – Number Only
- First Block of 20 DIDs*

6.4.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

- 2 Years = 5% Discount
- 3 Years = 10% Discount

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*Available to Customers who ordered business trunks.
** Services not regulated under this tariff.

FEB 19 2010 (T)
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LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.5 Integrated Access Service

Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange, message toll and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via a DS-1, the Customer must purchase a minimum of 10 (ten) local exchange lines or channels. In order to get the following pricing for this service the Customer must, at a minimum, enter a one year service order agreement. Usage for message toll and Internet services is not included in the following rates. The Non-Recurring and Monthly Recurring charges are specified in Sections 6.5.3. and 6.5.4. below.

6.5.1 Standard Features: Integrated Access Customers subscribed to the Basic Business Line product will receive the following Standard Features at no additional charge:

- Call Forward Variable
- Call Forward Busy
- Call Forward No Answer
- Speed Calling
- Call Waiting
- Touchtone
- 3 Way Calling

6.5.2 Optional Features: Integrated Access Service Customers may order optional features at standard rates specified in this tariff.

6.5.3 Non-Recurring Charges: For initial installation of Integrated Access Service over a single DS-1 or ISDN, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 or ISDN worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in this tariff will apply.

Single DS1	\$999.00
ISDN PRI	\$999.00
Capacity Exceeding DS1	ICB

6.5.4 Monthly Recurring Charges:

Per Line:	
Basic Line	\$37.43
Per Trunk:	
DID	\$41.93
Two-way Trunks	\$37.43
ISDN PRI	\$835.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.5 Integrated Access Service (Cont'd)

6.5.5 Usage Charges: Customers will receive the following local usage charges:

Local Usage is included in the flat monthly charge for Integrated Access Service.

6.5.6 Enhanced Integrated Feature: Integrated Access Service Customers can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95 per line.

6.5.6.1 Enhanced Features: The following features are included in the Enhanced Integrated Feature Package:

- Abbreviated Dialing (3 or 4 digit)
- Call Hold
- Call Pickup
- Call Transfer
- Basic Voice Mail Box*
- Message Waiting*

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All other features are available at the tariff rate.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

FEB 19 2010

Boise, Idaho

* Services not regulated under this tariff.

(T)

Issued: February 2, 2010

Effective: February 19, 2010

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LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.6 Premium XOPTION Service Offering

The Premium XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Premium XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium XOption Service Offering the Customer selects and receives service under one of the Premium XOptions listed in the sections below. Each Premium XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Premium XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium XOption Service Offering.

6.6.1 Premium XOption #1

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$1,276.88 B=\$1,472.63 C=\$1,668.38 D=\$2,649.38	A=\$1,228.50 B=\$1,423.13 C=\$1,620.00 D=\$2,601.00
Non-Recurring Charge	\$800.00	\$800.00

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Issued: June 24, 2010

Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

Effective: August 1, 2010
 Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 – 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.6 Premium XOPTION Service Offering

6.6.2 Premium XOption #2

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$1,656.00 B=\$1,786.50 C=\$1,984.50 D=\$2,964.38	A=\$1,557.00 B=\$1,687.50 C=\$1,884.38 D=\$2,865.38
Non-Recurring Charge	\$800.00	\$800.00

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6.6.3 Premium XOption #3

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$1,544.63 B=\$1,740.38 C=\$1,936.13 D=\$2,917.13	A=\$1,501.88 B=\$1,696.50 C=\$1,893.38 D=\$2,874.38
Non-Recurring Charge	\$800.00	\$800.00

(I)
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Issued: June 24, 2010

Effective: August 1, 2010

Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 – 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.6 Premium XOPTION Service Offering, (Cont'd.)

6.6.4 Premium XOption #4

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$1,899.00 B=\$2,029.50 C=\$2,225.25 D=\$3,206.25	A=\$1,800.00 B=\$1,930.50 C=\$2,126.25 D=\$3,107.25
Non-Recurring Charge	\$800.00	\$800.00

6.6.5 Premium XOption #5

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$2,621.47 B=\$2,912.15 C=\$3,148.75 D=\$4,334.41	A=\$2,459.24 B=\$2,744.50 C=\$2,981.10 D=\$3,926.42
Non-Recurring Charge	\$1,800.00	\$1,800.00

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Issued: December 22, 2015

Effective: January 1, 2016

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.6 Premium XOPTION Service Offering, (Cont'd.)

6.6.6 Premium XOption #6

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$3,513.43	A=\$3,508.36	(I)
	B=\$3,788.89	B=\$3,773.69	
	C=\$4,084.64	C=\$4,071.12	
	D=\$5,566.74	D=\$5,553.21	
Non-Recurring Charge	\$1,800.00	\$1,800.00	(I)

6.6.7 Premium XOption #7

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$2,573.83	A=\$2,379.47	(I)
	B=\$2,921.94	B=\$2,719.15	
	C=\$3,217.69	C=\$3,013.21	
	D=\$4,689.65	D=\$4,486.85	
Non-Recurring Charge	\$999.00	\$999.00	(I)

Issued: December 22, 2015

Effective: January 1, 2016

Kelly Faul – Regulatory Affairs Director
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Herndon, VA 20171

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

Idaho Public Utilities Commission
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ACCEPTED FOR FILING

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

MAR 13 2005

6.6 Premium XOPTION Service Offering, (Cont'd.)

Boise, Idaho

6.6.8 Premium XOption #8

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge Per User	A=\$ 77.00 B=\$ 87.00 C=\$ 97.00 D=\$147.00	A=\$ 75.00 B=\$ 85.00 C=\$ 95.00 D=\$145.00
Non-Recurring Charge Per User	A=\$ 77.00 B=\$ 87.00 C=\$ 97.00 D=\$147.00	A=\$ 75.00 B=\$ 85.00 C=\$ 95.00 D=\$145.00

6.6.9 Premium XOption #9

This XOption is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of 30 lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

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Idaho Public Utilities Commission
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ACCEPTED FOR FILING

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

MAR 13 2005

6.6 Premium XOPTION Service Offering, (Cont'd.)

Boise, Idaho

6.6.9 Premium XOption #9 (Cont'd)

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge Per User	A=\$26.00 B=\$29.00 C=\$33.00 D=\$49.00	A=\$26.00 B=\$29.00 C=\$33.00 D=\$49.00
Non-Recurring Charge Per User	A=\$26.00 B=\$29.00 C=\$33.00 D=\$49.00	A=\$26.00 B=\$29.00 C=\$33.00 D=\$49.00

6.6.10 Premium XOption #10

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge Per User	A=\$114.00 B=\$124.00 C=\$134.00 D=\$184.00	A=\$106.00 B=\$116.00 C=\$126.00 D=\$176.00
Non-Recurring Charge Per User	A=\$114.00 B=\$124.00 C=\$134.00 D=\$184.00	A=\$106.00 B=\$116.00 C=\$126.00 D=\$176.00

Issued: March 3, 2005

Effective: March 13, 2005

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ID10501

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.6 Premium XOPTION Service Offering, (Cont'd.)

6.6.11 Premium XOption #11

This XOption is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge		
Per User	A=\$39.00	A=\$36.00
	B=\$42.00	B=\$39.00
	C=\$46.00	C=\$43.00
	D=\$62.00	D=\$59.00
Non-Recurring Charge		
Per User	A=\$39.00	A=\$36.00
	B=\$42.00	B=\$39.00
	C=\$46.00	C=\$43.00
	D=\$62.00	D=\$59.00

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

Issued: March 3, 2005

Effective: March 13, 2005

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LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.6 Premium XOPTION Service Offering, (Cont'd.)

6.6.12 Premium XOption #12

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium BusinessPlan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$2,745.00 B=\$3,726.00 C=\$5,361.75 D=\$6,996.38	A=\$2,486.25 B=\$3,468.38 C=\$5,104.13 D=\$6,737.63
Non-Recurring Charge	\$800.00	\$800.00

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6.6.13 Premium XOption #13

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium BusinessPlan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$3,269.25 B=\$4,324.50 C=\$5,969.25 D=\$7,611.75	A=\$3,017.25 B=\$4,063.50 C=\$5,708.25 D=\$7,351.88
Non-Recurring Charge	\$1,800.00	\$1,800.00

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Issued: June 24, 2010

Effective: August 1, 2010

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 - 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.6 Premium XOPTION Service Offering, (Cont'd.)

6.6.14 Premium XOption #14

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	A=\$2,777.63	A3,308.63
	B=\$3,759.75	B=\$4,290.75
	C=\$5,394.38	C=\$5,925.38
	D=\$7,254.00	D=\$7,785.00
Non-Recurring Charge	\$800.00	\$800.00

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Issued: June 24, 2010

Effective: August 1, 2010

Kelly Faul – Regulatory Affairs Director
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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

AUG 1 – 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.6 Premium XOPTION Service Offering, (Cont'd.)

6.6.15 Premium XOption #15

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$4,953.29	A=\$5,753.45	(I) (I)
	B=\$6,536.77	B=\$7,332.76	
	C=\$9,007.49	C=\$9,803.46	
	D=\$11,814.53	D=\$12,608.81	
Non-Recurring Charge	\$1,800.00	\$1,800.00	

Issued: December 22, 2015

Effective: January 1, 2016

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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.6 Premium XOPTION Service Offering, (Cont'd.)

6.6.16 Premium XOption #16

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$3,280.23	A=\$3,883.73	(I) (I)
	B=\$3,630.04	B=\$4,243.50	
	C=\$3,924.09	C=\$4,537.56	
	D=\$4,537.56	D6,349.20	
Non-Recurring Charge	\$999.00	\$999.00	

Issued: December 22, 2015

Effective: January 1, 2016

Kelly Faul – Regulatory Affairs Director
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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2016

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.6 Premium XOPTION Service Offering, (Cont'd.)

6.6.17 XOption M – Satellite Office Solutions

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Premium XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. This XOption includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	<u>Rate Area A</u>	<u>Rate Area B</u>
Monthly Recurring Charge	\$920.00	\$845.00
Non Recurring Charge	\$700.00	\$700.00

6.6.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 13 2005

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.7 Deluxe XOption Service Offering

6.7.1 Deluxe XOption #5

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$2,513.31	A=\$2,297.00	(I)
	B=\$2,797.52	B=\$2,575.51	
	C=\$3,033.82	C=\$2,812.10	
	D=\$4,205.98	D=\$3,767.94	(I)

6.7.2 Deluxe XOption #6

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$2,939.18	A=\$2,630.94	(I)
	B=\$3,152.79	B=\$2,836.43	
	C=\$3,389.40	C=\$3,074.38	
	D=\$4,561.54	D=\$4,246.54	(I)

6.7.3 Deluxe XOption #13

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$3,123.00	A=\$2,775.38	
	B=\$4,172.63	B=\$3,816.00	
	C=\$5,800.50	C=\$5,443.88	
	D=\$7,420.50	D=\$7,065.00	

6.7.4 Deluxe XOption #14

		<u>Rate Area B</u>	
Monthly Recurring Charge		A=\$2,954.25	
		B=\$3,930.75	
		C=\$5,548.50	
		D=\$7,160.63	

6.7.5 Deluxe XOption #15

	<u>Rate Area A</u>	<u>Rate Area B</u>	
Monthly Recurring Charge	A=\$3,746.31	A=\$4,258.70	(I)
	B=\$5,006.34	B=\$5,514.69	
	C=\$6,962.64	C=\$7,470.98	
	D=\$8,910.83	D=\$9,417.81	(I)

Issued: December 22, 2015

Effective: January 1, 2016

Kelly Faul – Regulatory Affairs Director
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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2016

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.8 Gold and Platinum Message Toll Service - *As of September 25, 2005, this product will only be available to current customers at their current locations*

XO's Gold and Platinum Message Toll Services provide XO customers with direct dialed communications services which are available for use by its customers on a twenty-four (24) hour a day, seven day a week basis. Customers may originate Gold and Platinum services from locations served by the Company, and may terminate such calls to any location within the United States. Gold and Platinum Services include 1+ Outbound and Inbound Service, Operator Assistance, Toll Free Service and Directory Assistance Services as set forth below. For purposes of this section, timing of messages will be determined by the following method:

(D)

- * Chargeable time begins when connection is established between the calling station and the called station.
- * Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

6.8.1 Service Description - XO Platinum Message Toll Service is an On-Net service where XO is the provider of dial tone. XO Gold is an Off-Net service where the local dial tone is provided by a LEC other than XO.

6.8.2 Standard Rates for Inbound and Outbound Services - Rates for Inbound and Outbound Services are in Section 5.1.3. If the Company offers intraLATA services elsewhere in this tariff at rates that are different than the intraLATA rates set forth in 5.1.3, the Customer, at its option, can substitute such rates for the intraLATA rates referenced in 5.1.3

6.8.3 Usage rates - Inbound and Outbound. Usage rates for Gold and Platinum Message Toll Services are billed in six (6) second increments with an initial billing period of six seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent. The following rates apply to intrastate interLATA and IntraLATA calls:

(A)	Platinum Rate, per minute of use (MOU)	\$0.099
(B)	Gold Rate, per minute of use (MOU)	\$0.145

(Material on this page has been moved from Page129)

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.8 **Gold and Platinum Message Toll Service, (Cont'd.)** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

6.8.4 **Access Loops (local loops)** - XO Customers who elect to have XO bill them for their Non-XO local exchange access service will be charged a rate equal to the rates charged by the applicable local exchange carrier to XO. XO reserves the right to adjust such charges to reflect any rate changes instituted by the applicable local exchange carrier. Customers who select XO as their local exchange provider will be billed pursuant to applicable XO tariffed rates.

6.8.5 **Payphone surcharge** - A payphone surcharge will be charged for each toll free call placed from a pay telephone:

Per Call	\$0.50
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6.8.6 **Directory Assistance** - Customers placing a Directory Assistance call as Gold and Platinum Service Customers will be charged a rate of \$2.25 for each call. (I)

6.8.7 **Verified Account Codes** - Verified Authorization codes used to restrict and/or monitor long distance usage. Upon the customer's request, 1+ dialing is limited to caller with authorization access. The caller dials the 1+ number, is prompted for the code, and then connects to the dialed party.

	MRC	NRC
Verified Account Codes – 1-100	\$10.00	\$25.00
Verified Account Codes – per 100 after first 100	\$10.00	\$25.00
Changes to Verified Account Codes, per change	N/A	\$30.00

(Material on this page has been moved from Page 130)

ISSUED: April 22, 2010

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EFFECTIVE: May 14, 2010

Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

MAY 14 2010

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.8 Gold and Platinum Message Toll Service, (Cont'd.) - As of September 25, 2005, this product will only be available to current customers at their current locations

6.8.8 Discount

Customers are eligible for discounts based on usage levels and contract terms as shown below. Elements included in determining the annual commitment level, excluding taxes and surcharges, are: local line monthly recurring charges; local usage; intrastate, and international long distance usage; international toll-free usage, internet service, DSL services, conference calling services, and private line services. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The discount will be applied to the following elements: intrastate and interstate toll-free and outbound services; international toll-free; and other international services. In the event customer's Company billings fail to equal or exceed Customer's Gold/Platinum revenue commitment, Company will bill Customer for the actual amount of Company service utilized plus the difference between the actual amount of service utilized and Customer's annual revenue commitment.

(D)
(D)

Discount Schedule based on annual commitment level and term of contract:

Annual Commitment Level	1 Year	2 Year	3 Year
\$3,600	5.0%	6.5%	8.5%
\$6,000	7.5%	9.5%	11.5%
\$12,000	12.5%	14.5%	16.5%
\$18,000	15.0%	17.0%	19.0%
\$24,000	17.5%	19.5%	21.5%
\$60,000	20.0%	22.0%	24.0%
\$120,000	22.0%	24.0%	26.0%
\$240,000	24.0%	26.0%	28.0%
\$600,000	26.0%	28.0%	30.0%

(Material on this page has been moved from Page 131)

LOCAL EXCHANGE SERVICES

SECTION 6 - OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.9 Dedicated Long Distance - *As of September 25, 2005, this product will only be available to current customers at their current locations*

Dedicated Long Distance provides Customer, where technically feasible, with a dedicated facility from the Customer premise to Company's interexchange point of presence. To be eligible for this product, Customer must agree to a minimum annual commitment level of at least \$3, 600. Elements included in determining the annual commitment level are: local line monthly recurring charges, excluding taxes and surcharges; intrastate, interstate, and international long distance usage;; and international toll-free, internet service, DSL services, CAP services, conference calling services, and private line services. If the Customer terminated agreement before its expiration date, Customer is liable for any unfulfilled annual commitment amounts for each partial and entire year remaining in the contract term. The rates and charges described below do not include the applicable local loop charges.

The duration of each call for bill purposes will be rounded up to the nearest highest increment. Calls are billed in six second increments. Fractional cents will be rounded to the next highest cent. Per minute charges and the discount schedule apply to outbound (1+) and inbound (toll-free) calls.

Intrastate Long Distance Rate \$0.090

XO provides its Dedicated Long Distance service to end-users for their long distance service needs and thus should only be utilized by the end-user for their long distance traffic. Customers who elect to place local calls across such service (intentionally or unintentionally) will be billed at the applicable Dedicated Long Distance intrastate/intraLATA toll rate.

Local Calls over Dedicated Long Distance Trunks \$0.06

Customer may also choose any number of special features for the rates indicated.

Feature	MRC	NRC
Verified Account Codes – 1-100	\$10.00	\$25.00
Verified Account Codes – per 100 after first 100	\$10.00	\$25.00
Changes to Verified Account Codes, per change	N/A	\$10.00
Toll Free Number – per number	\$16.34	N/A
Toll Free Number Directory Listing – 1-4 listings*	\$10.00	\$20.00
Toll Free Number Directory Listing – 5-10 listings	\$10.00	\$45.00
Toll Free – Real Time ANI	\$5.00	\$5.00
(Allows Customer to receive calling party's telephone number as a component of the call set-up.)		
Toll Free – Digital Number Identification Service	N/A	\$450.00

(I)

(Allows Customer with multiple toll free numbers at the same location to identify and dynamically route the specific toll free numbers to a different point of termination.)

Toll Free Number Directory Listing – 1-4 listings \$10.00 \$35.00

(Material on this page has been moved from Page 132)

Issued: December 12, 2018

Effective: January 1, 2019

Kelly Faul - Senior Manager, Government Relations
 22001 Loudoun County Pkwy
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Idaho Public Utilities Commission
 Office of the Secretary
ACCEPTED FOR FILING

JAN 1 - 2019

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 6 OBSOLETE OR DISCONTINUED OFFERINGS, (CONT'D.)

6.9 **Dedicated Long Distance, (Cont'd.)** - *As of September 25, 2005, this product will only be available to current customers at their current locations*

Feature	MRC	NRC
Payphone Blocking	N/A	\$135.00
Toll Free – Alternate Routing Disaster	\$35.00	\$95.00
Toll Free Change Charge	N/A	\$35.00
Toll Free – Day of Year Routing	\$5.00	\$95.00
Toll Free – Expedite Charge	N/A	\$500.00
Toll Free – LATA Restriction / Allowance	N/A	\$135.00
Toll Free – Message Referral	\$0.00	\$0.00
Toll Free – NPA/NXX Restriction / Allowance	N/A	\$135.00
Toll Free – State Restriction / Allowance	N/A	\$135.00
Toll Free – Additional Listings	\$10.00	\$35.00
Toll Free Feature Package	\$35.00	\$35.00
Includes: State Routing, LATA Routing, Area Code Routing, NPA/NXX, Percent Allocation, Time of Day Routing, Time of Week Routing		
Toll Free Area Code Restriction / Allowance	N/A	\$135.00
Toll Free – Route Advanced Overflow	\$10.00	\$135.00

Operator Service Surcharges: Rates apply on a per call basis.

	Automated	Live Operator	(D) (D)
Third Number Billed	\$2.25	\$2.25	
Collect Calling	N/A	\$3.00	
Person to Person	\$3.00	\$3.00	
Station to Station	\$1.80	\$1.80	
Directory Assistance		\$1.25	
Direct Connect/Station to Station	\$1.05		
Direct Connect/Person to Person	\$4.95		

* XO provides its Dedicated Long Distance service to end-users for their long distance service needs and thus should only be utilized by the end-user for their long distance traffic. Customers who elect to place local calls across such service (intentionally or unintentionally) will be billed at the applicable Dedicated Long Distance intrastate/intraLATA toll rate.

(Material on this page has been moved from Pages 132.1 & 133)

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
 |
 (N)

SECTION 7 - CONTRACT TARIFFS

7.1 Contract Tariff Option 101

7.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services (“Subscribed Services”) in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	4.1.1.c
ISDN-PRI Service	4.1.1.a
Business Services Basic Business Line I	4.1.1.e
Small Business Basic Business Line II	4.1.1.f
Business Services Basic Business Line II	4.1.1.h

7.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 23, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 7.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

7.1.3 Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.1.4 Terms and Conditions

- A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 7.1.1 will apply for the Subscribed Service.

Issued: September 11, 2020

Effective: November 30, 2020

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 30, 2020
Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.1 Contract Tariff Option 101, (Cont'd)

7.1.4 Terms and Conditions. (Cont'd)

- B. The discount set forth in 7.1.5 will be applied to the products outlined in Section 7.1.1 above in use beginning March 23, 2015 with the rates discounted as set forth in Sections 7.1.5 that is subscribed to in this Option 101.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 101 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

7.1.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 101:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	4.1.1.c	4.3%
ISDN-PRI Service	4.1.1.a	4.3%
Business Services Basic Business Line I	4.1.1.e	4.3%
Small Business Basic Business Line II	4.1.1.f	4.3%
Business Services Basic Business Line II	4.1.1.h	4.3%

Issued: March 13, 2015

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Effective: March 23, 2015
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
MAR 23 2015
Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.2 Contract Tariff Option 102

7.2.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services (“Subscribed Services”) in accordance with the requirements set forth in this Contract Tariff Option 102:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	4.1.1.c
ISDN-PRI Service	4.1.1.a
Business Services Basic Business Line I	4.1.1.e
Small Business Basic Business Line II	4.1.1.f
Business Services Basic Business Line II	4.1.1.h

7.2.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 102:

- A. The customer must subscribe to this Option 102 by submitting a written authorization in a manner designated by the Company during the period from March 23, 2015 through May 12, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer’s most recent prior month’s invoice’s total Monthly Recurring Charges must have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 102, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 102.

7.2.3 Service Period: The Service Period for the Subscribed Services under this Option 102 is calculated as explained in 7.2.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

Issued: March 13, 2015

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: March 23, 2015

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 23 2015

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.2 Contract Tariff Option 102, (Cont'd)

7.2.4 Terms and Conditions, (Cont'd)

- A. Except as set forth in this Option 102, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 7.2.1 apply for the Subscribed Services.
- B. The discount set forth in 7.2.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 8.2.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 102 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

7.2.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 102:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	4.1.1.c	4.3%
ISDN-PRI Service	4.1.1.a	4.3%
Business Services Basic Business Line I	4.1.1.e	4.3%
Small Business Basic Business Line II	4.1.1.f	4.3%
Business Services Basic Business Line II	4.1.1.h	4.3%

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.3 Contract Tariff Option 103

7.3.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 103:

<u>Rate/Service Element</u>	<u>Section</u>
Calling Name Delivery for ISDN-PRI Service	4.1.1.a.(F)
Centrex Service	4.1.1.d.(C)
Full Digital Switched T1 Service	4.1.2
DID Number Blocks of 20	4.1.2.(A), 4
DID Number Blocks of 100	4.1.2.(A), 4
Deluxe XOptions #5	4.1.3.E, 6.7
Deluxe XOptions #6	4.1.3.F, 6.7
Deluxe XOptions #7	4.1.3.G
Deluxe XOptions #15	4.1.3.O, 6.7
Deluxe XOptions #16	4.1.3.P
Remote Call Forwarding, First Path	4.1.12
XO Long Distance Business Plans	5.12
XOptions #5	6.4.5
XOptions #6	6.4.6
XOptions #7	6.4.7
XOptions #15	6.4.15
XOptions #16	6.4.16
Premium XOptions #5	6.6.5
Premium XOptions #6	6.6.6
Premium XOptions #7	6.6.7
Premium XOptions #15	6.6.15
Premium XOptions #16	6.6.16
Toll Free Number – Per Number	6.9

7.3.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 103:

- A. The customer must subscribe to this Option 103 by submitting a written authorization in a manner designated by the Company during the period from March 23, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 8.3.1. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 103, unless the later date is designated by the Company.

Issued: March 13, 2015

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective March 23, 2015
Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 23 2015

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.3 Contract Tariff Option 103, (Cont'd)

7.3.2 Eligibility, (Cont'd)

- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 103, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 103.

7.3.3 Service Period: The Service Period subscribed to under this Option 103 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.3.4 Terms and Conditions

- A. Except as set forth in this Option 103, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in 7.3.1 will apply for the Subscribed Service.
- B. The discount set forth in 7.3.5 will be applied to the products outlined in Section 7.3.1 above in use beginning March 23, 2015 with the rates discounted as set forth in Section 7.3.5 that is subscribed to in this Option 103.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 103 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

Issued: March 13, 2015

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
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Effective: March 23, 2015

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 23 2015

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.3 Contract Tariff Option 103, (Cont'd)7.3.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 103:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
Calling Name Delivery for ISDN-PR1 Service	4.1.1.a.(F)	4.3%
Centrex Service	4.1.1.d.(C)	4.3%
Full Digital Switched T1 Service	4.1.2	4.3%
DID Number Blocks of 20	4.1.2.(A), 4	4.3%
DID Number Blocks of 100	4.1.2.(A), 4	4.3%
Deluxe XOptions #5	4.1.3.E, 6.7	4.3%
Deluxe XOptions #6	4.1.3.F, 6.7	4.3%
Deluxe XOptions #7	4.1.3.G	4.3%
Deluxe XOptions #15	4.1.3.O, 6.7	4.3%
Deluxe XOptions #16	4.1.3.P	4.3%
Remote Call Forwarding, First Path	4.1.12	4.3%
XO Long Distance Business Plans	5.12	4.3%
XOptions #5	6.4.5	4.3%
XOptions #6	6.4.6	4.3%
XOptions #7	6.4.7	4.3%
XOptions #15	6.4.15	4.3%
XOptions #16	6.4.16	4.3%
Premium XOptions #5	6.6.5	4.3%
Premium XOptions #6	6.6.6	4.3%
Premium XOptions #7	6.6.7	4.3%
Premium XOptions #15	6.6.15	4.3%
Premium XOptions #16	6.6.16	4.3%
Toll Free Number – Per Number	6.9	4.3%

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 23 2015

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.4 Contract Tariff Option 104

7.4.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 104:

<u>Rate/Service Element</u>	<u>Section</u>
Calling Name Delivery for ISDN-PRI Service	4.1.1.a.(F)
Centrex Service	4.1.1.d.(C)
Full Digital Switched T1 Service	4.1.2
DID Number Blocks of 20	4.1.2.(A), 4
DID Number Blocks of 100	4.1.2.(A), 4
Deluxe XOptions #5	4.1.3.E, 6.7
Deluxe XOptions #6	4.1.3.F, 6.7
Deluxe XOptions #7	4.1.3.G
Deluxe XOptions #15	4.1.3.O, 6.7
Deluxe XOptions #16	4.1.3.P
Remote Call Forwarding, First Path	4.1.12
XO Long Distance Business Plans	5.12
XOptions #5	6.4.5
XOptions #6	6.4.6
XOptions #7	6.4.7
XOptions #15	6.4.15
XOptions #16	6.4.16
Premium XOptions #5	6.6.5
Premium XOptions #6	6.6.6
Premium XOptions #7	6.6.7
Premium XOptions #15	6.6.15
Premium XOptions #16	6.6.16
Toll Free Number – Per Number	6.9

7.4.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 104:

- A. The customer must subscribe to this Option 104 by submitting a written authorization in a manner designated by the Company during the period from March 23, 2015 through May 12, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) per cent due to an increase in its rates.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 23 2015

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.4 Contract Tariff Option 104, (Cont'd)

7.4.2 Eligibility: (Cont'd)

- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 104, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 104.

7.4.3 Service Period: The Service Period for the Subscribed Services under this Option 104 is calculated as explained in 7.4.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.4.4 Terms and Conditions

- A. Except as set forth in this Option 104, the rates, terms and conditions set forth in the Sections listed for the Subscribed Services in 7.4.1 apply for the Subscribed Services.
- B. The discount set forth in 7.4.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 7.4.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 104 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 23 2015

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.4 Contract Tariff Option 104, (Cont'd)

7.4.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 104:

A. Service

Rate/Service Element	Section	Discount
Calling Name Delivery for ISDN-PRI Service	4.1.1.a.(F)	4.3%
Centrex Service	4.1.1.d.(C)	4.3%
Full Digital Switched T1 Service	4.1.2	4.3%
DID Number Blocks of 20	4.1.2.(A), 4.1.14.B	4.3%
DID Number Blocks of 100	4.1.2.(A), 4.1.14.B	4.3%
Deluxe XOptions #5	4.1.3.E, 6.7.1	4.3%
Deluxe XOptions #6	4.1.3.F, 6.7.2	4.3%
Deluxe XOptions #7	4.1.3.G	4.3%
Deluxe XOptions #15	4.1.3.O, 6.7.5	4.3%
Deluxe XOptions #16	4.1.3.P	4.3%
Remote Call Forwarding, First Path	4.1.12	4.3%
XO Long Distance Business Plans	5.12	4.3%
XOptions #5	6.4.5	4.3%
XOptions #6	6.4.6	4.3%
XOptions #7	6.4.7	4.3%
XOptions #15	6.4.15	4.3%
XOptions #16	6.4.16	4.3%
Premium XOptions #5	6.6.5	4.3%
Premium XOptions #6	6.6.6	4.3%
Premium XOptions #7	6.6.7	4.3%
Premium XOptions #15	6.6.15	4.3%
Premium XOptions #16	6.6.16	4.3%
Toll Free Number – Per Number	6.9	4.3%

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

MAR 23 2015

Boise, Idaho

Issued: March 13, 2015

Effective: March 23, 2015

Kelly Faul, Regulatory Affairs Director
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LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.5 Contract Tariff Option 105

7.5.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 105:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	4.1.1.c
ISDN-PRI Service	4.1.1.a
Business Services Basic Business Line I	4.1.1.e
Small Business Basic Business Line II	4.1.1.f
Business Services Basic Business Line II	4.1.1.h

7.5.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 105:

- A. The customer must subscribe to this Option 105 by submitting a written authorization in a manner designated by the Company during the period from July 25, 2015 through December 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 7.5.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 105, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 105.

7.5.3 Service Period: The Service Period subscribed to under this Option 105 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.5.4 Terms and Conditions

- A. Except as set forth in this Option 105, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 7.5.1 will apply for the Subscribed Service.

Issued: July 15, 2015

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: July 25, 2015

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 25 2015

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.5 Contract Tariff Option 105, (Cont'd)

7.5.4 Terms and Conditions. (Cont'd)

- B. The discount set forth in 7.5.5 will be applied to the products outlined in Section 7.5.1 above in use beginning July 25, 2015 with the rates discounted as set forth in Sections 7.1.5 that is subscribed to in this Option 101.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 105 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

7.5.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 105:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	4.1.1.c	4.3%
ISDN-PRI Service	4.1.1.a	4.3%
Business Services Basic Business Line I	4.1.1.e	4.3%
Small Business Basic Business Line II	4.1.1.f	4.3%
Business Services Basic Business Line II	4.1.1.h	4.3%

Issued: July 15, 2015

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: July 25, 2015
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 25 2015

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.6 Contract Tariff Option 106

7.6.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services (“Subscribed Services”) in accordance with the requirements set forth in this Contract Tariff Option 106:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	4.1.1.c
ISDN-PRI Service	4.1.1.a
Business Services Basic Business Line I	4.1.1.e
Small Business Basic Business Line II	4.1.1.f
Business Services Basic Business Line II	4.1.1.h

7.6.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 106:

- A. The customer must subscribe to this Option 106 by submitting a written authorization in a manner designated by the Company during the period from July 25, 2015 through December 31, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer’s most recent prior month’s invoice’s total Monthly Recurring Charges must have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 106, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 106.

7.6.3 Service Period: The Service Period for the Subscribed Services under this Option 106 is calculated as explained in 7.6.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

Issued: July 15, 2015

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

Effective: July 25, 2015
Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 25 2015

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.6 Contract Tariff Option 106, (Cont'd)

7.6.4 Terms and Conditions, (Cont'd)

- A. Except as set forth in this Option 106, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 7.6.1 apply for the Subscribed Services.
- B. The discount set forth in 7.6.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 7.6.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 106 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

7.6.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 106:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	4.1.1.c	4.3%
ISDN-PRI Service	4.1.1.a	4.3%
Business Services Basic Business Line I	4.1.1.e	4.3%
Small Business Basic Business Line II	4.1.1.f	4.3%
Business Services Basic Business Line II	4.1.1.h	4.3%

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 25 2015

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.7 Contract Tariff Option 107

7.7.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 107:

<u>Rate/Service Element</u>	<u>Section</u>
Calling Name Delivery for ISDN-PRI Service	4.1.1.a.(F)
Centrex Service	4.1.1.d.(C)
Full Digital Switched T1 Service	4.1.2
DID Number Blocks of 20	4.1.2.(A), 4
DID Number Blocks of 100	4.1.2.(A), 4
Deluxe XOptions #5	4.1.3.E, 6.7
Deluxe XOptions #6	4.1.3.F, 6.7
Deluxe XOptions #7	4.1.3.G
Deluxe XOptions #15	4.1.3.O, 6.7
Deluxe XOptions #16	4.1.3.P
Remote Call Forwarding, First Path	4.1.12
XO Long Distance Business Plans	5.12
XOptions #5	6.4.5
XOptions #6	6.4.6
XOptions #7	6.4.7
XOptions #15	6.4.15
XOptions #16	6.4.16
Premium XOptions #5	6.6.5
Premium XOptions #6	6.6.6
Premium XOptions #7	6.6.7
Premium XOptions #15	6.6.15
Premium XOptions #16	6.6.16
Toll Free Number – Per Number	6.9

7.7.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 107:

- A. The customer must subscribe to this Option 107 by submitting a written authorization in a manner designated by the Company during the period from July 25, 2015 through December 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 7.7.1. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 107, unless the later date is designated by the Company.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 25 2015

Boise, Idaho

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.7 Contract Tariff Option 107, (Cont'd)

7.7.2 Eligibility, (Cont'd)

- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 107, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 107.

7.7.3 Service Period: The Service Period subscribed to under this Option 107 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.7.4 Terms and Conditions

- A. Except as set forth in this Option 107, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in 7.7.1 will apply for the Subscribed Service.
- B. The discount set forth in 7.7.5 will be applied to the products outlined in Section 7.7.1 above in use beginning July 25, 2015 with the rates discounted as set forth in Section 7.7.5 that is subscribed to in this Option 107.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 107 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 25 2015

Boise, Idaho

Issued: July 15, 2015

Effective: July 25, 2015

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.7 Contract Tariff Option 107, (Cont'd)

7.7.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 107:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
Calling Name Delivery for ISDN-PRI Service	4.1.1.a.(F)	4.3%
Centrex Service	4.1.1.d.(C)	4.3%
Full Digital Switched T1 Service	4.1.2	4.3%
DID Number Blocks of 20	4.1.2.(A), 4	4.3%
DID Number Blocks of 100	4.1.2.(A), 4	4.3%
Deluxe XOptions #5	4.1.3.E, 6.7	4.3%
Deluxe XOptions #6	4.1.3.F, 6.7	4.3%
Deluxe XOptions #7	4.1.3.G	4.3%
Deluxe XOptions #15	4.1.3.O, 6.7	4.3%
Deluxe XOptions #16	4.1.3.P	4.3%
Remote Call Forwarding, First Path	4.1.12	4.3%
XO Long Distance Business Plans	5.12	4.3%
XOptions #5	6.4.5	4.3%
XOptions #6	6.4.6	4.3%
XOptions #7	6.4.7	4.3%
XOptions #15	6.4.15	4.3%
XOptions #16	6.4.16	4.3%
Premium XOptions #5	6.6.5	4.3%
Premium XOptions #6	6.6.6	4.3%
Premium XOptions #7	6.6.7	4.3%
Premium XOptions #15	6.6.15	4.3%
Premium XOptions #16	6.6.16	4.3%
Toll Free Number – Per Number	6.9	4.3%

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 25 2015

Boise, Idaho

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SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.8 Contract Tariff Option 108

7.8.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services (“Subscribed Services”) in accordance with the requirements set forth in this Contract Tariff Option 108:

<u>Rate/Service Element</u>	<u>Section</u>
Calling Name Delivery for ISDN-PRI Service	4.1.1.a.(F)
Centrex Service	4.1.1.d.(C)
Full Digital Switched T1 Service	4.1.2
DID Number Blocks of 20	4.1.2.(A), 4
DID Number Blocks of 100	4.1.2.(A), 4
Deluxe XOptions #5	4.1.3.E, 6.7
Deluxe XOptions #6	4.1.3.F, 6.7
Deluxe XOptions #7	4.1.3.G
Deluxe XOptions #15	4.1.3.O, 6.7
Deluxe XOptions #16	4.1.3.P
Remote Call Forwarding, First Path	4.1.12
XO Long Distance Business Plans	5.12
XOptions #5	6.4.5
XOptions #6	6.4.6
XOptions #7	6.4.7
XOptions #15	6.4.15
XOptions #16	6.4.16
Premium XOptions #5	6.6.5
Premium XOptions #6	6.6.6
Premium XOptions #7	6.6.7
Premium XOptions #15	6.6.15
Premium XOptions #16	6.6.16
Toll Free Number – Per Number	6.9

7.8.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 108:

- A. The customer must subscribe to this Option 108 by submitting a written authorization in a manner designated by the Company during the period from July 25, 2015 through December 31, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer’s most recent prior month’s invoice’s total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) per cent due to an increase in its rates.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 25 2015

Boise, Idaho

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SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.8 Contract Tariff Option 108, (Cont'd)

7.8.2 Eligibility: (Cont'd)

- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 108, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 108.

7.8.3 Service Period: The Service Period for the Subscribed Services under this Option 108 is calculated as explained in 7.8.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.8.4 Terms and Conditions

- A. Except as set forth in this Option 108, the rates, terms and conditions set forth in the Sections listed for the Subscribed Services in 7.8.1 apply for the Subscribed Services.
- B. The discount set forth in 7.8.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 7.8.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 108 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

JUL 25 2015

Boise, Idaho

Issued: July 15, 2015

Effective: July 25, 2015

Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171

LOCAL EXCHANGE SERVICES

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.8 Contract Tariff Option 108, (Cont'd)

7.8.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 108:

A. Service

Rate/Service Element	Section	Discount
Calling Name Delivery for ISDN-PRI Service	4.1.1.a.(F)	4.3%
Centrex Service	4.1.1.d.(C)	4.3%
Full Digital Switched T1 Service	4.1.2	4.3%
DID Number Blocks of 20	4.1.2.(A), 4.1.14.B	4.3%
DID Number Blocks of 100	4.1.2.(A), 4.1.14.B	4.3%
Deluxe XOptions #5	4.1.3.E, 6.7.1	4.3%
Deluxe XOptions #6	4.1.3.F, 6.7.2	4.3%
Deluxe XOptions #7	4.1.3.G	4.3%
Deluxe XOptions #15	4.1.3.O, 6.7.5	4.3%
Deluxe XOptions #16	4.1.3.P	4.3%
Remote Call Forwarding, First Path	4.1.12	4.3%
XO Long Distance Business Plans	5.12	4.3%
XOptions #5	6.4.5	4.3%
XOptions #6	6.4.6	4.3%
XOptions #7	6.4.7	4.3%
XOptions #15	6.4.15	4.3%
XOptions #16	6.4.16	4.3%
Premium XOptions #5	6.6.5	4.3%
Premium XOptions #6	6.6.6	4.3%
Premium XOptions #7	6.6.7	4.3%
Premium XOptions #15	6.6.15	4.3%
Premium XOptions #16	6.6.16	4.3%
Toll Free Number – Per Number	6.9	4.3%

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
JUL 25 2015
Boise, Idaho